



# DOTTIE'S PET PARLOR

## DEAR VALUED CUSTOMERS/CLIENTS,

We understand your concerns during this time, so we have outdone ourselves in preparing our business for you! The safety of our staff and our customers is essential to us, so we have:

- Cleaned and/or disinfected all surfaces and implements before and after grooming services
- Laundered and/or disinfected all equipment, towels and linens
- Removed any non-essential items throughout our business
- Initiated contactless methods of scheduling and payment.\*Ask groomer for more details if needed.
- Cash tips will only be accepted in a zip lock bag.\*Groomer will provide upon request.
- Acquired appropriate personal protective equipment (masks, gloves, hand sanitizer, disinfectant sprays) to be used at all times when receiving or returning your pet to you before and after grooming experience.
- When dropping of pet(s) for grooming, groomer will meet you outside at your car and will use a nylon lead along with leashed and collar to safety practice transfer of pet(s) between owner and groomer
- All leashes and collars will be removed and placed in labelled zip lock bag with client full name and pet's name.
- Clients will receive a 15-minutes courtesy call before your pet(s) service have been completed in order to prompt when receiving pet(s) from groomer
- Discontinued the practice of hand shaking and other non-essential contact
- Re-trained and Certified on essential infection control and hand hygiene practices as well COVID-19 training for pet professionals

\*Feel free to ask any of us at any time about all that we do to provide for you and your pet(s) safety. Please relax, have peace of mind, and enjoy your pet(s) services!

THANK YOU SO MUCH!

JALISA WATSON

OWNER/GROOMER, DOTTIE'S PET PARLOR