



# Lexi's Dog Grooming Pet Agreement

Intake Form - New Client

## **Pet Owner's Information**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

## **Pet's Information- Dog #1**

Name: \_\_\_\_\_ People Friendly Yes | No

Breed: \_\_\_\_\_ Dog Friendly Yes | No

Age: \_\_\_\_\_ Cage Friendly Yes | No

Gender: Male / Female

Behavior/temperament: \_\_\_\_\_

Vet: \_\_\_\_\_ Spayed/Neutered Yes | No

Phone: \_\_\_\_\_ Rabies Expiration: \_\_\_\_\_

Last grooming appointment date: \_\_\_\_\_

## **Pet's Information- Dog #2**

Name: \_\_\_\_\_ People Friendly Yes | No

Breed: \_\_\_\_\_ Dog Friendly Yes | No

Age: \_\_\_\_\_ Cage Friendly Yes | No

Gender: Male / Female

Behavior/temperament: \_\_\_\_\_

Vet: \_\_\_\_\_ Spayed/Neutered Yes | No

Phone: \_\_\_\_\_ Rabies Expiration: \_\_\_\_\_

Last grooming appointment date: \_\_\_\_\_

## **Emergency Contact**

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

## **Policies, Consent & Release Form**

### **Health & Behavior**

The owner confirms that the pet is in good health and is up-to-date on vaccinations. The owner will inform Alexis Morgan (groomer) of any known health or behavioral issues prior to grooming. If the owner fails to notify Alexis of any potential danger or behavioral issues prior to grooming, the owner will be held liable for all medical fees and all property damage (if applicable).

### **Flea & Ticks**

All dogs MUST have ongoing flea & tick prevention prior to appointment. If fleas or ticks are located during the appointment, your appointment will be terminated and rescheduled until proof of ongoing treatment is provided. Immediate pick up will be required if this were to occur.

### **Fees & Payment**

The owner agrees to pay the grooming fees as outlined by the groomer. Payment is due at the time of service. Late payments may be subject to additional charges or termination of the grooming agreement. All payments are non-refundable.

### **Drop-off & Pickup Policy**

The owner agrees to update Alexis Morgan if running late to appointment and agrees if more than 20 minutes late to appointment it may result in rescheduling the appointment. The owner understands that if more than 15 minutes late during pickup, Alexis will charge an additional fee for every 15 minutes late to pick up, \$5.00 per 15 minutes. Pickup later than 5pm will result in a boarding fee determined on a case by case basis.

### **Liability**

Alexis Morgan (the groomer) will take all necessary precautions to ensure the safety and well-being of the pet during the grooming process. However, the owner acknowledges that grooming may involve inherent risks, and Alexis Morgan (the groomer) is not liable for any injuries, illnesses or damages that may occur before, during or after grooming process.

### **Emergency care**

In the event of an emergency, Alexis Morgan (the groomer) is authorized to seek veterinary care for the pet. The owner is responsible for any associated veterinary expenses.

### **Photographs & Video Recording**

Alexis Morgan (the groomer) may take photographs of the groomed pet for portfolio or promotional purposes, unless the owner explicitly requests otherwise. A running recorded video to monitor groomer and pets for safety and liability purposes will take place during the grooming process. Only Alexis Morgan has legal rights to the video and photographs.

### **MATTING**

The owner understands that the groomer has assessed the condition of the pet's coat and may identify matting or tangling. Matting can be detrimental to the pet's health and can cause discomfort and pain.

The groomer will undertake the following grooming procedures to address the matting:

- *Shave Down:* In severe cases, the groomer may recommend a complete or partial shave-down to remove the matting safely and efficiently.
- *Dematting Attempts:* If feasible, the groomer may attempt to demat the coat using appropriate tools and techniques. However, dematting can be uncomfortable for the pet, and the groomer will proceed with caution to minimize stress and discomfort.

### **Risks & Considerations**

The owner understands that severe matting can lead to skin irritations, sores or other health issues. The grooming process, especially in cases of severe matting, may cause temporary discomfort or stress to the pet.

### **Release of Liability**

The owner releases the groomer from any liability for irritations, injuries or damages that may occur as a result of the grooming procedures, specifically related to addressing matting.

The owner will be informed about the condition of the pet's coat and the recommended grooming procedures. The owner understands the potential consequences of matting.

***Release of Claims & Indemnification:*** THERE IS ALWAYS THE POSSIBILITY THAT AN ACCIDENT COULD OCCUR. THE EQUIPMENT USED IN PROVIDING THE SERVICES IS SHARP, EVEN THOUGH WE USE EXTREME CAUTION AND CARE IN ALL SITUATIONS, POSSIBLE INJURIES COULD OCCUR INCLUDING CUTS, NICKS, SCRATCHES, QUICKING OF NAILS, ETC. YOU HEREBY EXPRESSLY WAIVE AND RELEASE ANY AND ALL CLAIMS WHICH YOU MAY HAVE, OR WHICH YOU MAY HEREAFTER HAVE, WHETHER KNOWN OR UNKNOWN, AGAINST ALEXIS MORGAN, ON ACCOUNT OF INJURY, ILLNESS, DISABILITY, DEATH, OR PROPERTY DAMAGE ARISING OUT OF OR ATTRIBUTABLE TO MY PARTICIPATION IN THE SERVICES OFFERED BY THE COMPANY WHETHER ARISING OUT OF THE ORDINARY NEGLIGENCE OF ALEXIS MORGAN OR ANY RELEASEES OR OTHERWISE. YOU COVENANT NOT TO MAKE OR BRING ANY SUCH CLAIM AGAINST ALEXIS MORGAN OR ANY OTHER RELEASEE, AND FOREVER RELEASE AND DISCHARGE ALEXIS MORGAN FROM LIABILITY UNDER SUCH CLAIMS. THIS WAIVER AND RELEASE. YOU RELEASE ALEXIS MORGAN AGAINST ANY AND ALL LOSSES, DAMAGES, LIABILITIES, DEFICIENCIES, CLAIMS, ACTIONS, JUDGMENTS, SETTLEMENTS, INTEREST, AWARDS, PENALTIES, FINES, COSTS, OR EXPENSES OF WHATEVER KIND, INCLUDING ATTORNEY FEES, FEES AND THE COSTS OF ENFORCING ANY RIGHT TO INDEMNIFICATION UNDER THIS RELEASE, AND THE COST OF PURSUING ANY INSURANCE PROVIDERS, ARISING OUT OF OR RESULTING FROM ANY CLAIM OF A THIRD PARTY RELATED TO MY PARTICIPATION IN THE SERVICES, INCLUDING ANY CLAIMS ARISING OUT OF YOUR OWN NEGLIGENCE OR THE ORDINARY NEGLIGENCE OF THE COMPANY.

***BY SIGNING BELOW, YOU ACKNOWLEDGE THAT YOU HAVE READ AND FULLY UNDERSTOOD ALL OF THE TERMS OF THIS RELEASE, POLICIES, CONSENT AND THAT YOU ARE VOLUNTARILY GIVING UP SUBSTANTIAL LEGAL RIGHTS, INCLUDING THE RIGHT TO SUE ALEXIS MORGAN (GROOMER) FOR CLAIMS, WHETHER KNOWN OR UNKNOWN, ARISING OUT OF YOUR PARTICIPATION IN THE GROOMING SERVICES.***

**Consenting Owner's Signature:**\_\_\_\_\_ **Date:**\_\_\_\_\_

**Alexis Morgan's Signature:**\_\_\_\_\_ **Date:**\_\_\_\_\_