WEDDING CUSTOMER RESPONSIBILITY CONTRACT

It is our goal to exceed and surpass every couple's expectations! In order to provide you with our signature service, we request every couple review and commit to our policies as detailed in the Agreement below.

A Minister or Officiant Service is provided based on personal religion beliefs. Let's Get Married Orlando only provides services for traditional Male and Female unions.

PAYMENT CONFIRMATION

Your payment confirms agreement to the terms and conditions listed below. This Agreement serves as a beginning to the reservation and planning process. While your payment already confirms this Agreement, we do require every couple to carefully read the information contained within this document.

The ceremony venue and time slot are reserved specifically for your event. Let's Get Married Orlando (LGMO) is not able to allow one event to impact or disrupt other scheduled events.

GUEST COUNT GUARANTEES

Your final guest count must be provided within 14 days for onsite ceremonies. In addition to the package restrictions on your guest count, please note the maximum number of guests per ceremony venue is 25 guests. These limits are strictly enforced for your safety.

ARRIVAL

Wedding Couples: Both parties must arrive 90 minutes prior to the ceremony. Please advise wedding guests to be on time and to arrive at least 30 minutes prior to the ceremony.

REMEMBER TO BRING YOUR MARRIAGE LICENSE, WEDDING RINGS, IDENTIFICATION, AND CREDIT CARDS OR CASH FOR GRATUITIES, EXTRA PURCHASES, OR INCIDENTALS.

DEPARTURE

Departure time will be specific to your wedding package inclusions so please confirm approximate departure time when booking your package.

FIRST GLANCE SERVICE

Upon arrival at Let's Get Married Orlando, the couple and their guests should be dressed and ready, unless the couple has arr anged a First Glance. The traditional First Glance keeps the wedding couple hidden from one another until the cere mony begins. When applicable, our Wedding Coordination Team works together to ensure a proper First Glance so the wedding couple doesn't see each other until the ceremony.

- The First Glance is not included with every package. Please consult your planner for details.
- A package with this feature, or an enhancement with this feature, must be pre-arranged and paid for prior to the ceremony. Contact your Wedding Planner for more information.

LAST MINUTE WEDDING

Only JUST SAY YES & amp; RUSTIC WEDDING DREAM are available for last-minute wedding packages.

GUEST INFORMATION

Let's Get Married Orlando recognizes how important the wedding celebration is to family and friends, but our first priority is you, our wedding couple. We ask that you help your guests enjoy their experience by sharing the following:

- Disability parking is available please inform LGMO prior to your event so the necessary arrangements can be made. Guest Parking is also available on site.
- Ceremony time is very important so your guests arrive and departure at the agreed upon time.

FINAL CONSULTATION SERVICE

LGMO offers a complimentary consultation prior to the ceremony, referred to as the couple's Final Consultation. This Consultation includes a tour of the venue when available, finalization of paperwork, and a discussion of your wedding day itinerary. Please arrange an appointment time with LGMO.

- Please note all Final Consultations are facilitated at our main address.
- Please purchase your marriage license in advance and bring with you to your Final Consultation.
- LGMO will make every effort to arrange the consultations around your mutual schedules.
- Wedding consultation hours are typically 9am to 8pm Sunday through Friday and 9am to 8pm Saturday.

PHOTOGRAPHY INCLUSIONS

Let's Get Married Orlando is proud to offer high-quality photography, produced by a team of world-class, experienced Professional Photographers. In this section, we'll review what's included in your package, what can be added, and how much images cost. He re's what you need to know:

- Most wedding packages include coverage for the ceremony portion only. These photography inclusions are called Ceremony Images and will consist of images taken during the actual ceremony, starting when the wedding party enters and ending after the couple's grand exit after being announced as newlyweds.
- We want you and your guests to enjoy this momentous occasion, and it makes for a much richer, smoother experience (and better photos) if guests do not distract or get in the way of the professionals. Please notify the guests and wedding party in advance.
- Unfortunately, if this does become an issue and guests refuse to adhere to our policies, it may prevent the photographer or videographer from providing their services in accordance with your package due to copyright issues and other circumstances.
- Most packages do not include Posed Photography. Posed Images begin during the couple's grand re- entrance into their venue as newlyweds.
- It has been our experience that Posed Photography is preferred. This is a great addition to further capture the emotion of the day and maximize your experience. The Photographer will spend extra time with you and your guests for some beautiful Posed Photos in and around the venue.
- Most photography is available for review tin the following days during a pre-scheduled, one-hour photo viewing appointment. During your appointment, you will review your package inclusions and any additional photographs taken during your pre-arranged Photography Session. Some packages and sessions require a longer time for final edits; please ask your LGMO representative for further details.

MARRIAGE LICENSE DETAILS

• A valid Florida Marriage License must be purchased prior to your ceremony. The cost is \$60-100 cash or credit, and it is not included in your wedding package. Couples renewing their vows do not need a Marriage License, but they can obtain a

Certificate of Vow Renewal for \$20-60 at the Marriage License Bureau if they wish. Couples renewing their vows must provide proof of marriage.

• Please be aware there may be a long line to obtain your license on Saturdays and holiday weekends. To learn about acquiring a Marriage License in Orlando <u>https://www.stateofflorida.com/getting-married-in-florida/</u>

LEGAL DOCUMENTS

- A Certified Marriage Certificate serves as the couple's legal proof of marriage and can only be obtained after the ceremony is complete. This document is necessary for name changes, TSA, Social Security, Driver's License, passports, insurance, Immigration Services, adoption, etc.
- Please provide your marriage license to LGMO before the ceremony.

OFFICIANT/ORDAINED MINISTER INFORMATION

- A Minister or Officiant Service Fee of \$200-\$800 is added to most packages. In most cases, this Fee is separate from, and in addition to, the cost of the wedding package and will automatically be included in the package costs. LGMO handles the coordination, legal paperwork, and certification of your marriage.
- You are welcome and encouraged to provide an additional donation or gratuity on the day of services. This additional donation/gratuity can be given directly to your Minister/Officiant or added to your wedding costs, commensurate with the services received.
- Should you request to bring in an Outside Minister, this must be pre-arranged with LGMO no less than two weeks prior to your ceremony. There is an \$80 Outside Minister Fee as LGMO still handles the coordination, legal paperwork and the certification of your marriage.
- Spanish Language Ministers are also available upon request, check with your Wedding Planner for confirmation on rates and a complete list of options.

FLORAL & DÉCOR

Weddings Packaged offers a full-service floral and décor. Custom floral arrangements are available and require advanced notice. Please consult LGMO for details.

- All floral selections must be finalized 14 days prior to your event. Any changes or cancellations within 14 days will incur additional charges. If a selection for floral has not been arranged by the 14-day mark, LGMO provide full wedding package flowers decoration.
- There is a personal floral fee of \$100 for outside floral. We do not allow any outside floral, fresh or silk. If you do choose to bring in outside floral, any floral included in your package will be removed. Please make friends and family aware of this policy as well as our staff will not be able to assist with personal floral pinning and distribution.
- LGMO is unable to accept floral deliveries.
- Please note the outside floral fee only covers floral and excludes décor items. We are unable to accept or allow any décor items that are not expressly provided by LGMO. We have a complete list of décor options available that you may discuss with LGMO.

WEDDING CATERING CONTRACT

- Weddings Packaged offers a full-service of Catering. LGMO will make every effort to arrange food menu with both parties. <u>Allergies</u> in consideration. LGMO must be notified of any/all allergies 2 weeks prior to the event.
- We can accommodate up to additional servings to table if notified 2 weeks prior to the event. Contact LGMO for more details.
- Let's Get Married Orlando is not responsible for any type of food allergy /please advise your guess to inform. All food menus will be display for all guests' information.

RESCHEDULING AND CANCELLATION

Your final balance is due 14 days prior to your ceremony for onsite venues and up to 30 days prior for offsite venues.

- If the final balance is not paid on time, your ceremony and/or reception is subject to cancellation.
- Credit card, traveler's checks, or cash may make additional payments. Personal checks are not accepted.
- All payments are non-refundable.
- All payments become non-transferable after the final balance due date.
- LGMO offers one complimentary reschedule prior to the final balance due date. Additional schedule changes to the venue, date, or time will result in a <u>\$500 fee</u>.
- If you choose to postpone within the appropriate timeframe, your payments will be transferrable for 60 days from the initial date your reservation was confirmed.
- Cancellations made after the final balance due date will be forfeited entirely. LGMO will retain all payments to cover the costs incurred for your event preparations. If you wish to reschedule after cancelling your ceremony, you must pay for a new package in full.

Thank you for choosing Lest Get Married Orlando! We look forward to making your day exceed expectations!

– Let's Get Married Team

CUSTOMER

Name

Date

Signature _____

Signature _____

lgmo

Name _____

Date