



HOUSE RULES

Please take care of our premises like you would take care of yours, and even better.

Thank you for your cooperation.

Check-in and Check-out

Check-in time is between 15h00 and 18h00 and your estimated arrival time must be communicated in advance as we are out and about on the farm and would like your check-in to be smooth and without any delay.

Early check-ins will be allowed whenever possible provided that it was arranged in advance.

Upon your arrival, you will be welcomed and taken to your accommodation by the owners or farm manager.

Arrivals after 18H00 will incur a late arrival fee of R 300 unless delays were communicated in advance and due to circumstances beyond control.

Check-out time is 10h00 unless a later time has been agreed with the farm manager or owners in advance. (Check-out after 10H00 without advance approval will incur a late-check-out fee of R 300)

Children

Cottage "SPACE" is child friendly whereas units "COZY" and "INTIMATE" are for adults only.

Damages / Breakages

Please report any damage / breakage to us before departure.

In the event of non-compliance, management reserves the right to deduct any damage / breakage from the breakage deposit and/or claim it from the responsible guests.

Fires

Fires are only allowed in the allocated outdoor braai and indoor fireplaces areas. Open fires are strictly forbidden.



Motor Bikes, Quads & Drones

Motor bikes (for recreational purposes), quad bikes and drones are not permitted anywhere on the farm.

Noise and Disturbances

Keep noise levels down at all times, even more in Units "Cozy" and "Intimate" as they are adjacent to one another.

Quiet time is between 23h00 to 08h00.

Parking

Parking is only allowed in the demarcated spaces.

Parties / Events / Occupancy

No parties, events or gatherings are permitted.

Occupancy at any time is limited to the number of persons agreed as per your reservation.

Pets

Strictly No Pets (Birds included)

Premises

Upon departure please make sure that the premises are generally tidy and all dishes are done and packed away.

Security

For your security and safety, kindly ensure that doors / windows are kept locked whenever you leave the premises, and that food is kept out of sight. Baboons are known to find ways to get to food that are on display.



Smoking

No smoking is allowed inside any of the units or cottages.
Feel free to smoke outside and only use the ashtrays to dispose of your cigarette butts.

Refuse

Please do not place any refuse within or outside the premises except in the refuse bins provided.

Use the bins as marked for the specific waste as we recycle.

Berg n Dal Heritage Farm Management reserves the right to itself and the right to add to or alter and amend any terms, conditions and or rules.

Berg n Dal Heritage Farm makes its best effort to ensure that all information that appears on the Berg n Dal and 3rd party websites and in print is accurate.

However, no warranty, expressed or implied, is given that the information provided is error free. Berg n Dal Heritage Farm does not accept liability for any errors and or omissions and reserves the right to change information published at any time and without notice.

Right of Admission to the farm is reserved. Any guest or visitor entering this Resort does so at his / her own risk, and on entry accepts the above-mentioned terms, rules & regulations and failure to abide by the Rules may give rise to a nonrefundable eviction at the Managements sole discretion.

It is agreed that any guest entering the farm premises will conduct himself/herself in a respectable manner and will not cause any nuisance, damage or annoyance during their stay on the property.