



Payment & Cancellation Policy:

We require a deposit of 50% to confirm your booking, and the balance is payable 7-days before your arrival.

Full upfront payment is required for 1-night bookings.

Cancellation Forfeit:

| Days before arrival | Deposit % Forfeit |
|---------------------|-------------------|
| 8-14 | 100% |
| 15-30 | 75% |
| 31 or more | 50% |

When guests do not arrive, or if the booking is cancelled within 7-days of the arrival date, the full value of the total booking will be due.

If full payment is not received before arrival, we reserve the right to cancel the booking.

Departures before the booked departure will not be refunded unless in case of an emergency.

COVID Related Cancellations:

Our normal cancellation policy will apply and provide guests with the opportunity to re-book their accommodation at an appropriate time subject to availability.

Refunds requested may be considered depending on the severity of the official COVID restrictions and will be managed on a per case basis.

Additional documentation may be requested and the final decision will be made at the discretion of the directors.

It is advisable to ensure that your insurance covers you in case of loss, due to cancellation for any reason.