



## Surfside Palms Condo Association Cable TV and Internet Guide

### Important Notice: Upcoming Changes to Internet & TV Services

If you are currently experiencing an outage with your cable TV or internet service, please follow these steps:

1. Contact Breezeline Support Immediately at (888) 752-4222. Support is available 24/7 in both English and Spanish.
2. Call as soon as possible, the earlier you call, the sooner you'll be placed in the support queue.
3. Check for reported outages in your area here: [Breezeline Outage Map](#)

**Change Coming Soon:** The building's bulk service agreement with Breezeline, which currently provides basic cable TV and 200 Mbps internet, **will officially end on October 14, 2025.**

**What Means for You: Starting October 15, 2025,** each resident will be responsible for setting up and paying for their own cable TV and internet services. To avoid any service interruption, we strongly recommend that you begin exploring your options now and schedule new service to begin by October 15 or 16.

You have full flexibility to choose the provider that best meets your needs and budget.

### Provider Options:

#### Breezeline

If you plan to continue with Breezeline:

- Contact them directly to set up your individual account.
- Breezeline offers a range of internet speeds and bundled TV packages.
- Note: Basic cable TV is not available as a standalone service, it must be bundled with internet.
- More info: [Breezeline Plans](#)

#### Returning Breezeline Equipment

If you're currently using Breezeline equipment (e.g., modem or cable box), you may be required to return it when your service ends.

Return instructions: [Equipment Return Portal](#)

\*To explore and compare all available providers in our area, visit: [Find Providers Near You](#)

### New Option: Google Fiber Now Available

We're pleased to announce that the permit was approved by the Town of Surfside for Google Fiber to install their equipment at our building, as soon as the equipment is installed and pass inspection a notice to all residents will be send out.

Google Fiber will be an option in the building, offering fast and reliable internet service with speeds up to 1 Gigabit (1G).

Note that Google Fiber does not offer cable TV services, only the internet.

To learn more or check availability, visit: [Google Fiber](#)

## About Google Fiber:



Fast, reliable internet that's ready for everything you want to do.



Now with the Nest Wifi Pro included

### What you'll get with Google Fiber Webpass:

#### The speed you need

Upload and download speeds up to 1 Gig.

#### Reliable connection

Be on multiple devices without slowdowns or lag.

#### 5-star support

That's what 94% of people who called rated our customer service.<sup>1</sup>

#### No nonsense service

No data caps. No installation fees. No equipment fees.



Nest Wifi Pro

Sign up and get your first month free.\*

Use code: **CAFECITO**

Flat Rate \$70/month, no contracts

gfiber.com | 1-800-932-7277



<sup>1</sup> Based on data from January 2, 2025 - April 30, 2025 across all G Fiber markets.  
\*This offer is available only to first-time customers who have never had a Google Fiber Webpass account and can't be combined with other offers. Webpass reserves the right to modify, cancel, or limit any promotion or offer at any time.

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