

Allstate Transmission & Automotive Rebuilt Transmission Warranty Certificate

Warranty Coverage

Allstate Transmission & Automotive (hereafter referred to as "Allstate") warrants the repair or replacement of any covered component within your reconditioned automatic transmission assembly for the time and/or mileage period specified on your original repair order, whichever occurs first. This warranty will expire at the end of either the time or mileage period, whichever comes first. **Under no circumstances will refunds be issued.** Warranty service is available only at this facility unless otherwise noted on the original repair order.

Limitations and Conditions

Warranty coverage will not be extended or renewed, either verbally or in writing, by any supplemental repairs performed by Allstate or any representative. If you suspect an issue with the transmission repair, notice fluid leakage, or experience related problems, **you must immediately cease operation of the vehicle** to avoid further damage and notify Allstate. Continuing to operate the vehicle without notifying Allstate will void all warranty coverage.

Required Documentation for Warranty Service

To receive warranty service, you must present this original, signed warranty certificate, your original repair order, and any relevant maintenance records. For any additional repairs done by another facility, be prepared to provide complete service records if requested by Allstate's warranty team. **Allstate is not liable for incidental or consequential damages** to your vehicle.

Warranty Exclusions

This warranty does not cover damages resulting from low, high, or no fluid conditions in the transmission. The customer acknowledges that this warranty does not cover damage caused by neglect, accident, abuse, improper use, alteration, unauthorized repairs, casing or external component cracks, overheating, radiator failure, failed cooler lines, transmission oil cooler failure, faulty electrical components, or any abnormal wear or misuse as determined by Allstate. **Valve body assemblies and control modules are covered only for 90 days or 4,000 miles (whichever comes first)**, unless otherwise specified on the original invoice. Fluids, pan gaskets, filters, and shop supply fees are not included in this warranty and, if required for warranty service, will be at the customer's expense. **Towing is not covered.**

Electrical Components

Electrical components, such as solenoids, switches, and sensors, are not covered unless specifically replaced as indicated on the original repair order. Internal electrical components within the transmission casing (excluding control modules) are covered for 90 days or 4,000 miles, whichever comes first. External electrical controls and modules, whether internal or external, are excluded unless specifically itemized on the repair order. **Diagnostic charges may apply** to determine the cause of failure, and any necessary module programming will be the customer's responsibility. Failure to authorize required diagnostic or reprogramming services will void the warranty.

Ownership and Transferability

This warranty is valid only for the original named customer and is non-transferable. Proof of ownership may be required for warranty service.

Customer Responsibilities

The customer understands and agrees that Allstate is not responsible for:

1. Incidental or consequential damages
2. Lost profits or income
3. Damage to person or property
4. Oil, antifreeze, or other fluids
5. Towing or transportation costs
6. Rental or loaner vehicles
7. Lodging or trip interruptions
8. Telephone expenses
9. Shipping or freight charges
10. Unauthorized repairs

Binding Arbitration Agreement

By signing or otherwise authorizing the work order or invoice, you agree to resolve any disputes related to the services performed, or the terms of this agreement, through binding arbitration. This waives your right to a jury trial or trial before a judge. The only exception is for claims within the jurisdiction of small claims court, which may be pursued there. You agree that all claims must be brought in your individual capacity and not as part of a class or collective proceeding.

Customer Acknowledgment

I certify that all work on the associated repair order was authorized prior to completion. I understand the terms and conditions of this limited automatic transmission warranty. I understand that if an issue arises with the vehicle, I must cease operation immediately and contact Allstate Transmission at 972-296-8489 to initiate the warranty process.

I acknowledge that I must retain my original signed repair order and warranty certificate to validate this warranty. I understand that no warranty service will be authorized without the necessary documentation, including proof of maintenance, proof of ownership, original repair order, and this signed warranty certificate. I accept responsibility for maintaining these documents for any future service.