

# Allstate Transmission & Automotive Remanufactured Transmission Warranty Agreement

Allstate Transmission & Automotive, hereafter referred to as **Allstate**, agrees to repair or replace any covered component of your **remanufactured transmission assembly** for the period of time and/or mileage, whichever comes first, as indicated on the original repair order. The warranty will expire at the end of the mileage or time coverage, whichever comes first.

**Refunds** will not be issued under any circumstances. All warranty coverage is provided exclusively at this shop unless additional warranty coverage has been specified on the original repair order. If service is required outside the Allstate Transmission & Automotive service area, labor charges will be limited to the published labor guide time for removal and replacement at a rate of **\$125 per hour**.

The customer acknowledges that any supplemental repairs do not, under any circumstances, extend the original warranty, either orally or in writing, by the customer or any Allstate employee or representative. If you suspect an issue with the transmission, detect fluid leakage, or experience problems potentially related to the remanufactured transmission, you must immediately stop using the vehicle to prevent further damage and notify Allstate promptly. Continuing to operate the vehicle will void all warranty coverage provided in this contract.

The **original signed warranty certificate** and the **original repair order** are required for any warranty service. Please present your original repair order, this validated warranty certificate, and any necessary service records before receiving any warranty service. If you have had additional or supplemental repairs performed on your vehicle elsewhere, be prepared to provide service records if requested by the warranty authorization team. Allstate will not be responsible for incidental or consequential damages to your vehicle.

## Warranty Exclusions:

This warranty does not cover damages to the transmission caused by operation under high, low, or no fluid conditions. The customer acknowledges that this warranty does not cover:

- **Neglect, accident, abuse**, or operation for which the vehicle was not designed.
- **Alteration, unauthorized repairs, cracks** to the casing or external components.
- **Overheating, failed radiator, failed cooler lines**, or failed transmission oil cooler.
- **Faulty electrical components** or any other reason determined by our warranty administrator to be abnormal wear or use.

**Valve body assemblies** and **control modules** are not warranted for a period longer than **90 days** or **4,000 miles** (whichever comes first) unless specifically noted on the original invoice. Fluids, pan gaskets, filters, and shop supply fees are not covered by this warranty. If these items need replacement during warranty service, they will be replaced at the customer's expense. **Towing** is specifically excluded from this warranty.

**Electrical components**, including solenoids, switches, and sensors, are excluded unless replacement was indicated on the original repair order. Electrical components located inside the transmission casing are warranted for **90 days** or **4,000 miles**, whichever comes first, excluding transmission control modules. External electrical controls and control modules (internal or external) are excluded from this warranty unless they are specifically itemized on the original repair order.

Diagnostic charges may apply to determine the specific cause of failure. If additional diagnostics are necessary, you will be advised of these charges in advance. In some instances, module programming must be completed upon completion of service, and all programming services will be completed at your expense. Failure to authorize necessary diagnostic services and/or reprogramming services will void this warranty.

This warranty is valid only for the **original named customer**. **Proof of ownership** may be required.

## Additional Terms and Conditions:

### The customer acknowledges that Allstate is not responsible for:

1. Incidental or consequential damages
2. Lost profits or income
3. Damages to person or property
4. Oil, antifreeze, or other substances
5. Towing or transport
6. Rental or loaner transportation
7. Lodging or trip interruption
8. Phone calls
9. Shipping or freight charges
10. Unauthorized repairs

If you have any disputes or disagreements related to services performed by Allstate or to the terms or content of the repair order or invoice, by signing or authorizing the Allstate work order or invoice, you agree that such disputes will be handled through **binding arbitration**. This means both you and Allstate waive the right to a jury trial or a trial before a judge in a public court, except for disputes within the jurisdiction of small claims court. All claims must be brought in your individual capacity and not as a plaintiff or class representative.

## Customer Acknowledgment

I certify that all of the work completed on the associated repair order was authorized prior to completion, and I agree that all work has been completed. I understand the terms and conditions of this limited automatic transmission warranty. If I experience an issue with the vehicle, I agree to immediately cease operation and contact Allstate Transmission at **972-296-8489** to initiate the warranty process.

I understand that I must retain my **original signed repair order** for warranty validation. No warranty service will be authorized without the necessary documents, including proof of maintenance, proof of ownership, the original repair order, and this original signed warranty certificate. It is my responsibility to maintain all required documents for future service.

**Signature on the repair order associated with this warranty is acceptance of the terms and conditions of this warranty contact.**

**REPAIR ORDER NUMBER:** \_\_\_\_39837\_\_\_\_ **MILEAGE AT INCEPTION:** \_\_\_\_145805\_\_\_\_

**VEHICLE VIN: 1J8GW58N52C127718**

This warranty expires upon reaching the earlier of the mileage or date limit. Warranty repairs do not extend the warranty period.

**You must retain this warranty certificate for warranty coverage.**