

Privacy Policy

Last updated: May 4, 2026

1. Who We Are

Little Moments Play & Parties LLC (“we”, “us”, or “our”) provides soft play rental services for children ages 1–5 for birthdays, events, and playdates.

This Privacy Policy explains how we collect, use, and protect your information when you submit a booking inquiry through our website.

2. Information We Collect

When you submit a booking inquiry form, we may collect:

- Name
- Email address
- Phone number
- Event date and time
- Event location (home, venue, or other)
- Child’s age and approximate number of children
- Package or equipment of interest
- Any additional details you choose to provide

We may also automatically collect limited technical data such as IP address and browser type for security and analytics purposes.

Please do not include sensitive personal information (such as medical or health details) in your submission.

3. How We Use Your Information

We use your information to:

- Respond to inquiries and communicate with you
- Provide availability, quotes, and recommendations

- Schedule and manage bookings
- Maintain internal business records
- Improve our services and website
- Meet legal, tax, and accounting requirements

We do **not sell** your personal information.

4. How Your Information Is Stored

Our booking form is powered by JotForm.

When you submit a form:

- Your information is transmitted securely (HTTPS encryption)
- Your data may be stored through JotForm and connected tools we use (such as email, calendars, and booking systems)
- We take reasonable measures to protect your information from unauthorized access or misuse

For more details, you can review JotForm's own privacy practices.

5. How Long We Keep Your Information

We retain your information only as long as necessary to:

- Respond to your inquiry
- Manage bookings and follow-up communication
- Maintain required records for legal, tax, or accounting purposes

You may request deletion of your information at any time.

6. Sharing Your Information

We may share your information with:

- Business tools and service providers (email, scheduling, invoicing, etc.)
- Professional advisers (such as accountants or legal support)

- Authorities if required by law

We do **not sell or rent** your personal information.

7. Cookies & Website Usage

Our website may use cookies or similar technologies for basic functionality, security, and analytics.

You can manage cookies through your browser settings.

8. Your Rights

Depending on your location, you may have the right to:

- Access your personal information
- Request corrections
- Request deletion
- Limit or object to certain data uses
- Withdraw consent

To make a request, please contact us using the information below.

9. Children's Privacy

Our services are intended for parents and guardians. While we provide services for children, our website and forms are designed for adult use only.

We do not knowingly collect personal information directly from children. If you believe a child has submitted information, please contact us so we can remove it.

10. Updates to This Policy

We may update this Privacy Policy from time to time. Changes will be posted here with an updated date.

11. Contact Us

If you have any questions, please contact:

Little Moments Play & Parties LLC
hello@littlemomentsplayandparties.com