

Privacy Policy for Little Moments Play & Parties LLC

Last updated: 07/23/2026

1. Who we are: Little Moments Play & Parties LLC (“we”, “us”, or “our”) provides soft play rental services for children ages 1–5 for birthdays, events, and playdates. We operate the website www.littlemomentsplayandparties.com This Privacy Policy explains how we collect, use, disclose and protect the personal information you provide when you interact with Little Moments Play & Parties, including through our website, booking inquiry form, participant liability waivers, and other communications with us.

2. Information we collect: When you submit a booking inquiry form, complete a participant liability waiver, contact us, or otherwise communicate with us we may collect:

- Your name
- Your email address
- Your phone number
- Event date and time
- Event location (such as venue or home address/city)
- Child’s age and approximate number of children
- Package or equipment you are interested in
- Any additional details you choose to provide about your event
- IP address and basic technical information (such as browser type), which may be collected automatically for security and analytics purposes

Please do not provide sensitive information (such as health or medical details) in the form.

3. How we use your information: We use the information collected to:

- Respond to your inquiries and communicate with you
- Provide quotes, availability, and package recommendations
- Schedule and manage soft play rentals and related services
- Process and maintain participation waivers for events and rentals

- Maintain internal records for bookings, waivers, payments, and customer service
- Improve our services and website
- Comply with legal, insurance, and tax obligations

We do not sell your personal information.

4. How your information is stored and processed: Our booking inquiry form and participant liability waivers are hosted by Jotform, a third-party online form service.

- Information you submit is transmitted securely using encryption (HTTPS) and stored by Jotform and the business systems we use to manage bookings, customer communications, scheduling, and business records.

We take reasonable administrative, technical and organizational measures to protect your personal information from unauthorized access, loss, misuse, or disclosure. However, no method of transmitting or storing data over the internet is completely secure, and we cannot guarantee absolute security.

For more information on how Jotform handles personal information, please refer to Jotform's own privacy policy and security documentation.

5. How long we keep your information: We retain your personal information only for as long as necessary to:

- Provide our services
- Manage bookings
- Maintain participant liability waivers
- Communicate with you
- Comply with applicable legal, insurance, tax, accounting, and record keeping requirements

When your information is no longer needed for these purposes, we will securely delete or anonymize it where reasonably possible. If you have questions about our data retention practices or would like to request deletion of your personal information, please contact us using the information below. Please note that we may be required to retain certain

information, including signed waivers and records needed to comply with legal or insurance obligations.

6. Sharing your information: We may share your information with:

- Trusted third-party service providers and tools that help us operate our business, such as form providers, email providers, calendar tools, invoicing and payment processors, and customer management services. These providers only receive the information necessary to perform their services on our behalf.
- Professional advisors, such as our insurance provider, accountant, or legal advisors, when necessary, or with authorities when required by law or to protect our rights.

We do not sell or rent your personal information to third parties.

7. Cookies and tracking: Our website may use cookies or similar technologies to support basic functionality, security, and analytics (such as understanding how visitors use our site).

If applicable, please refer to your browser settings for more information on how to manage cookies.

8. Your privacy rights: Depending on applicable law and your location, you may have certain rights regarding your personal information, including the right to:

- Access the personal information we hold about you
- Request correction of inaccurate or incomplete information
- Request deletion of your personal information, subject to applicable legal and business recordkeeping requirements
- Object to or request restriction of certain processing, where applicable
- Withdraw consent where our processing is based on your consent

To exercise any applicable rights, please contact us using the information below. We may need to verify your identity before responding to your request.

9. Children's privacy: Our services are designed for use by parents and guardians. While our soft play rentals are intended for children, our website, booking inquiry form, and participant liability waivers are intended to be completed by adults on behalf of the children participating in our services.

We do not knowingly collect personal information directly from children. If you believe a child has provided us with personal information without a parent or guardian's consent, please contact us so we can review and take appropriate steps, including deleting the information where applicable.

10. Changes to this Privacy Policy: We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Last updated" date. We encourage you to review this page periodically.

11. Contact us: If you have any questions about this Privacy Policy or how we handle your information, please contact: Little Moments Play & Parties LLC

Email: hello@littlemomentsplayandparties.com