## F-1 Visa Interview Program – Terms and Refund Policy

## **Terms and Conditions**

- 1. Please contact @F1 PRO for any pre-enrollment questions or clarifications
- 2. Full payment needs to be made upfront for the enrollment of Interview Plan
- 3. NO Discounts and NO Exceptions
- 4. It will be the **responsibility of the applicant** to contact the **F1Shield for** scheduling the mock interviews

Refund Policy – Refund is ONLY provided if Candidate is refused. There won't be refund for any other reason.

**Refund Eligible: Plan Z** – Interview Plan (with MOCKS) + Counseling + DS160 Other plans such as A, B and C don't qualify for refund.

## Plan Z is 50% refundable based on the following conditions:

- a. Applicant must provide the **Application #** prior to the Visa Interview date in order to qualify for the refund
- b. ONLY up to **50% refund** will be sent to Google-Pay Account
- c. In order to get the refund initiated the candidate must share interview Q & A **immediately** in the Telegram Group F1\_Experiences https://t.me/F1\_Experiences
- d. The candidate must schedule and attend both the mocks interviews with F1 Shield (Hash) in order to qualify for the refund

Applicant also has an option of re-enrolling for Plan A or Plan B for same or new university without paying additional fee, but they will not be provided with refund.

Refund request should be made within 7 weekdays of the rejection. Otherwise they won't be get any refund.

If applicant decides to re-enroll, they will not able to request for the refund.