



## Practice Closure Notification

Dear Patient,

We hope this letter finds you well. It is with a heavy heart that we must inform you that, due to changes within our organization, we will be discontinuing our medical services as of

9/3/2024. This decision was not made lightly, and we regret that we will no longer be able to provide you with the care you have come to rely on.

We understand that this news may be unsettling, and we want to ensure that you have the support you need during this transition. We encourage you to find another physician who can continue to provide you with the care you deserve. If you need assistance in finding a new provider, please reach out to the North Carolina Medical Society or contact your insurance carrier for a list of local providers in your network.


**Medical Records:** Patients will need to request their medical records via email at [records@quasarhealthsolutions.com](mailto:records@quasarhealthsolutions.com). To ensure compliance with HIPAA regulations, patients must sign and return an updated medical release form, available on our website at <https://quasarhealthsolutions.com/>. We ask that all records requests be submitted within 30 days following September 3, 2024 (by October 3, 2024).


**Medications:** To support our patients during this transition we are proactively filling medications for those seen within the last 6 months. We appreciate your patience, we ask that you allow us time to process the refills, **everyone will be helped**. Please do not reach out unless your request is urgent, this will cause delays. If your refill is urgent (less than a week left) contact us via email at [info@quasarhealthsolutions.com](mailto:info@quasarhealthsolutions.com). We will be providing a 90-day supply of all maintenance medications (e.g., for blood pressure, diabetes, cholesterol, etc.) and a 30-day supply of controlled medications, within legal limits, to give patients ample time to secure a new primary care provider. Medications will be called to the pharmacy on file. For all patients prescribed a controlled medication, please immediately take steps to identify a new provider. We will be unable to renew your prescription after your 30-day refill is exhausted, so it is critical that you take steps to identify and onboard with a new physician.

We are truly sorry that we cannot continue as your healthcare provider. It has been an honor to be part of your medical journey, and we extend our sincere wishes for your continued health and well-being.

Sincerely,

**Quasar Health Solutions**

 [\(252\) 756-3713](tel:(252)756-3713)

 3282 Charles Blvd, Greenville, NC 27858

 [info@quasarhealthsolutions.com](mailto:info@quasarhealthsolutions.com)