



# The Fig Trees Pricing Schedule

Updated 01/07/2023

Dear NDIS Participants, Families and Support Coordinators,

Please find our fees and payment policy below.

## Capacity Building supports

<b>Description</b>	<b>Unit price</b>
Support Coordination Level 2 07_002_0106_8_3	\$100.14/hr
Support coordination Level 3 07_004_0132_8_3	\$190.54/hr
Psycho-social recovery coaching - daytime, weekday 07_101_0106_6_3	\$98.30/hr
Social work 15_621_0128_1_3	\$193.99/hr
Counselling 15_043_0128_1_3	\$120.00/hr
Mentoring 09_006_0106_6_3	\$74.63/hr

## Core support/ In home or community participation support

This service will be drawn from your Core Support Budget for a variety of supports, ranging from personal care to social outing.

<b>Description</b>	<b>Unit price</b>
Assistance With Self-Care Activities 01_011_0107_1_1	\$65.47/hr
Access Community Social and Rec Activities	

04_104_0125_6_1  Weekday, daytime	
Assistance With Self-Care Activities 01_015_0107_1_1  Access Community Social and Rec Activities 04_103_0125_6_1  Weekday, evening time	\$72.13/hr
Assistance With Self-Care Activities 01_002_0107_1_1  Access Community Social and Rec Activities 04_105_0125_6_1  Weekday, night-time	\$73.46/hr
Assistance With Self-Care Activities 01_013_0107_1_1  Access Community Social and Rec Activities 04_105_0125_6_1  Saturday	\$92.12/hr
Assistance With Self-Care Activities 01_014_0107_1_1  Access Community Social and Rec Activities 04_106_0125_6_1  Sunday	\$118.78/hr
Assistance With Self-Care Activities 01_012_0107_1_1  Access Community Social and Rec Activities 04_102_0125_6_1  Public holiday	\$145.44/hr
Passive sleepover 01_010_0107_1_1	\$276.27/night

## General Claiming Rules

For the purpose of claiming,

A **weekday daytime support** is any support that starts at or after 6am and ends before 8pm on a single weekday.

Eg: support from 7am to 1pm on a Monday.

A **weekday evening support** is any support that finishes after 8pm but no later than midnight on a single weekday.

Eg: support from 6pm to 10pm on a Wednesday

A **weekday night support** is any support that starts at or before midnight on a weekday and finishes after midnight.

Eg: support from 12am to 2am on a Thursday

A **night-time sleepover support** / Passive overnight is any support delivered on any day that starts before midnight for an 8-hour period from 10pm to 6am and the worker is allowed to sleep when support is not required.

When support is required for more than 2 hours during the sleepover shift, the additional hours of support would be charged at active overnight rate depending on the day of the week.

A **Public Holiday support** is any support that starts at or after midnight on the night prior to a public holiday and ends before or at midnight of that public holiday (unless it is a night-time sleepover support).

A **Saturday support** is any support that starts at or after midnight on the night prior to a Saturday and ends before or at midnight of that Saturday (unless it is a Public Holiday or night-time sleepover support).

A **Sunday support** is any support that starts at or after midnight on the night prior to a Sunday and ends before or at midnight of that Sunday (unless it is a Public Holiday or night-time sleepover support).

## Travel and Transport

### Provider Travel

Provider travel cost includes labour cost (the time the staff travels to and from your location) and non-labour cost (the mileage incurred for a staff to travel to and from your location) to provide the service.

We encourage Participants to travel to our office to avoid provider travel charge in case of capacity building support, however, understand this might be difficult for some participants. We are happy to negotiate a flexible arrangement to fit the needs of individual participants.

<b>Description</b>	<b>Unit price</b>
Capacity Building supports  The Fig Trees charge provider travel, labour cost for all capacity building supports, including support coordination, psychosocial recovery coaching, counselling, and social work, if home visit is required. We do not charge non-labour cost or the kilometres.	by the rate of respective services
Core supports  The Fig Trees do not charge provider travel for core supports.	nil

### Activity-based Transport

Activity-based Transport is the cost incurred while our staff transport you in our vehicle. This is the cost per kilometre travelled.

<b>Description</b>	<b>Unit price</b>
Activity based transport	\$1.00 /km

## Minimum Shift Policy

Due to our obligation to staff under the respective SCHADS award, we could only service minimum 2-hour support shifts for core support. There is no minimum support for capacity building support.

The Fig Trees acknowledge that this policy may not meet the need of Participants who only require less than 2 hours of support each time. Please feel free to reach out to

discuss different solutions, including combining supports in one shift or you might be referred onto those providers that are more appropriate to your support schedule.

## **Payment and Cancellation Policy**

### Payment

The Fig Trees are currently servicing Plan-managed and Self-managed Participants only. Please check your management type or call up to discuss a solution.

### Cancellation

Please make attempts to notify us as soon as practically possible if you wish to cancel our scheduled appointment/visit/support. Cancellation made within 48 hours prior to scheduled time will be charged a cancellation fee up to full price of scheduled appointment/visit/support.

Should you require any additional information, please contact:

### **The Fig Trees Disability Services**

P: 08 8448 3989

E: [contact@thefigtrees.com.au](mailto:contact@thefigtrees.com.au)

A: 7 Addison Road, Pennington SA 5013



Thank you for your support!