



ROVOS RAIL

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JOURNEY  
INFORMATION

*Golf Safari*



ITINERARY & MAP  
COURSE INFORMATION  
TRAIN SPECIFICATIONS  
GENERAL INFORMATION  
TERMS & CONDITIONS

*The Most Luxurious Train in the World*

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## ITINERARY

### GOLF SAFARI 9 NIGHTS · 2100KM



| LEISURE GUESTS             |   | GOLFERS               |  |
|----------------------------|---|-----------------------|--|
| DAY 1: PRETORIA            |   |                       |  |
| 12:00                      | Depart Rovos Rail Station, Pretoria. Guests may freshen up in their suites before meeting fellow passengers in the lounge car and observation car.  |                       |  |
| 13:00                      | Lunch is served in the dining cars en route to Rustenburg.  |                       |  |
| 16:30                      | Tea in the lounge and observation cars.   |                       |  |
| 19:30                      | Dinner is served in the dining cars. <i>Dress: Formal</i>   |                       |  |
|                            | The old town of Rustenburg grew as the church and administrative centre for a rich farming area. It is here, in the centre of a volcanic valley surrounded by the dun slopes of the Pilanesberg Mountains, a wilderness wonderland rises from the dust, the fantastical Sun City Resort. It was a vision realised through one man's unshakable faith in the religion of tourism, the South African hotel prodigy Sol Kerzner. It was officially opened on 7 December 1979 in what was then Bophuthatswana, which had been declared as an independent state by the apartheid government. This meant it could provide entertainment such as gambling, which was banned in South Africa. The UN had imposed a cultural boycott on South Africa in condemnation of apartheid. In the early 80s, several acts disregarded the boycott and performed (with substantial financial incentives from Kerzner) to desegregated crowds at the venue, such as the Beach Boys, Cher, Liza Minnelli, Frank Sinatra, Status Quo, Rod Stewart, Elton John and Queen. Today the resort is one of the world's largest entertainment centres, a luxury theme park for grown-up kids. The two championship golf courses – one with crocodiles at the 13th hole – are bordered by the Pilanesberg National Park, which contains the Big Five and has a vigorous conservation programme. |                       |  |
| DAY 2: PILANESBERG         |   | GARY PLAYER/LOST CITY |  |
| 06:00                      | Breakfast is served in the dining cars.   | 06:00                 | Breakfast is served until departure.                 |
| 07:45                      | Transfer (±60 min) to Sun City.   |                       | Transfer (±60 min) to <b>Sun City's Gary Player/</b> |
| 09:00                      | <b>Game drive</b> in the <b>Pilanesberg Reserve</b> .   |                       | <b>Lost City Golf Course</b> for tee off and lunch.  |
| 12:00                      | Lunch with the golfers.   |                       | Enjoy an afternoon of golfing and leisure.           |
|                            | Afternoon at leisure at <b>Lost City's Sun City</b> .   | 17:30                 | Return to the train.                                 |
| 17:30                      | Return to the train.  | 20:00                 | Dinner is served in the dining cars en route         |
| 20:00                      | Dinner is served in the dining cars. <i>Dress: Formal</i>   |                       | to Heidelberg. <i>Dress: Formal</i>                  |
| DAY 3: AT LEISURE ON BOARD |   |                       |  |
|                            | Day at leisure. All meals enjoyed on board en route to Ladysmith. <i>Dress: "Africa" Theme or Smart Casual</i><br>The train climbs to Majuba Hill – site of the decisive battle that ended the First Anglo Boer War – then passes Newcastle, which has what is reputed to be the largest cella-dome Hindu temple in the southern hemisphere, and Glencoe, site of the first battle of the Anglo Boer War and now the centre of the province's coalfields.   |                       |  |

| DAY 4: SPIONKOP  |   | CHAMPAGNE SPORTS          |   |
|--|---|---------------------------|---|
| 06:00  | Breakfast is served in the dining cars.   | 06:00                     | Breakfast is served in the dining cars until departure.   |
| 09:00  | Transfer (±30 min) to <b>Spionkop Lodge</b> to hear the historic tale of the Battle of Spionkop with lunch.   |                           | Transfer (±60 min) to <b>Champagne Sports Resort</b> for tee off and lunch.   |
| 14:00  | Afternoon <b>game drive</b> in the 11 000-acre reserve <u>OR</u> relax at the lodge. Return to the train at 16:00.  | 17:00                     | Return to the train.  |
| 16:30  | Tea in the lounge and observation cars.   | 19:30                     | Dinner is served. Shortly after Chieveley, on the right of the track, stands a memorial to Churchill who was captured here in 1899. <i>Dress: Formal</i>    |
| 19:30  | Dinner is served in the dining cars. <i>Dress: Formal</i>   |                           |   |
| DAY 5: DURBAN  |   | DURBAN/EDGECOMBE/COTSWOLD |   |
| 06:00  | Breakfast is served in the dining cars.   | 05:30                     | Continental breakfast is served until departure.  |
| 09:00  | Enjoy a <b>Durban</b> city tour, a visit to the <b>botanical gardens</b> and lunch at <b>Umlhanga's beachfront</b> with an afternoon at leisure.  |                           | Transfer to <b>Durban Country Club</b> (±15 min) <u>OR</u> <b>Mt Edgecombe</b> (±20 min) <u>OR</u> <b>Cotswold Downs</b> (±30 min) for tee off and lunch.   |
| 16:30  | Tea in the lounge and observation cars.   | 16:30                     | Tea in the lounge and observation cars.   |
| 19:30  | Dinner is served in the dining cars. <i>Dress: Formal</i><br><b>Please ensure that the Train Manager or Admin Deputy is in possession of your passport.</b>   | 19:30                     | Dinner is served in the dining cars. <i>Dress: Formal</i><br><b>Please ensure that the Train Manager or Admin Deputy is in possession of your passport.</b> |
| DAY 6: HLUHLUWE-IMFOLOZI PARK <span style="float: right;">BORDER: GOLELA, SOUTH AFRICA / MPAKA, ESWATINI</span>  |   |                           |   |
| 05:00  | Continental breakfast is served until departure.  |                           |   |
| 06:00  | Transfer (±30 min) to <b>Hluhluwe</b> for a <b>game drive</b> . As the oldest proclaimed reserve in Africa, Hluhluwe consists 960km <sup>2</sup> of hilly topography and is known for its rich wildlife and conservation efforts. |                           |   |
| 10:30  | Return to the train.  |                           |   |
| 12:00  | Lunch is served in the dining cars. The train travels towards eSwatini. Border formalities take place.  |                           |   |
| 16:30  | Tea in the lounge and observation cars.   |                           |   |
| 19:30  | Dinner is served in the dining cars en route to Mpaka. <i>Dress: Formal</i>   |                           |   |
| DAY 7: ESWATINI  |   | ROYAL SWAZI SUN           |   |
| 05:30  | Breakfast is served in the dining cars.   | 05:30                     | Breakfast is served in the dining cars until departure.   |
| 07:00  | Transfer (±60 min) to <b>Mkhaya Reserve</b> . Board game vehicles for a <b>game drive</b> .   |                           | Transfer (±90 min) to <b>Royal Swazi Sun</b> for tee off and lunch.   |
| 10:00  | Transfer (±90 min) to <b>Swazi Candles</b> for a visit with <b>lunch</b> and an opportunity for curio shopping. Transfer (±15 min) to Royal Swazi to join the golfers <u>AND/OR</u> return to the train (±90 min).                | 16:00                     | Return to the train.  |
| 16:30  | Tea in the lounge and observation cars.   | 18:00                     | Depart for Komatipoort, South Africa. Border formalities take place.  |
| 19:30  | Dinner is served in the dining cars. <i>Dress: Formal</i>   | 19:30                     | Dinner is served in the dining cars en route to Malelane. <i>Dress: Formal</i>  |
| The tiny Kingdom of eSwatini (Swaziland) covers only 17 000km <sup>2</sup> , most of which is mountainous. For such a small country, it is surprising that it sustains two capital cities: Mbabane is the administrative capital and Lobamba is the royal and legislative capital. In April 2018, Swaziland changed its name to the Kingdom of eSwatini (meaning "place of the Swazi") and is an absolute monarchy. It is landlocked and borders South Africa and Mozambique. At Swazi Candles, guests are invited to interact with the artisans as they make a variety of candles. Woodcarvings, colourful textiles and superb basketwork are also on display. Mantenga Lodge is nestled in the mountains overlooking 'Execution Rock'. |   |                           |   |
| DAY 8: KRUGER PARK <span style="float: right;"><i>If available, golf at Leopard Creek may be booked on request for your own account</i></span>   |   |                           |   |
| 05:30  | Breakfast is served in the dining cars. <i>If golfing at Leopard Creek, breakfast is served until departure.</i>  |                           |   |
| 06:30  | <b>Game drive</b> in the <b>Kruger National Park</b> with tea, lunch and an opportunity for curio shopping.   |                           |   |
| 15:00  | Return to the train.  |                           |   |
| 16:30  | Tea is served. The train travels west across the <b>Drakensberg Mountains</b> and climbs the spectacular escarpment.  |                           |   |
| 19:30  | Dinner is served in the dining cars. <i>Dress: Formal</i>   |                           |   |
| DAY 9: DULLSTROOM  |   | HIGHLAND GATE             |   |
| 07:00  | Breakfast is served in the dining cars. Enjoy a <b>presentation on flyfishing</b> followed by lunch at Walkerson's Hotel.   | 07:00                     | Breakfast is served in the dining cars until departure.   |
| 15:00  | Return to Dullstroom for an <b>introduction to whisky distilling</b> and a tour of the <b>Arts &amp; Crafts Centre</b> .  | 08:45                     | Transfer (±40 min) to <b>Highland Gate</b> for tee off and lunch.   |
| 19:30  | Dinner is served. <i>Dress: "1920s" Theme or Smart Casual</i>   | 16:30                     | Tea in the lounge and observation cars.   |
|  |   | 19:30                     | Dinner is served in the dining cars. <i>Dress: "1920s" Theme or Smart Casual</i>  |
| DAY 10: PRETORIA   |   |                           |   |
|  | <b>Please ensure luggage is ready for collection 15 minutes before arrival and that you have your passport.</b>   |                           |   |
| 07:00  | Breakfast is served in the dining cars.   |                           |   |
| 10:00  | The train arrives at journey's end at Rovos Rail Station in Pretoria.   |                           |   |

Please dress accordingly for excursions/game drives: mornings can be cool then warm up considerably; afternoons can be warm then cool down considerably. Warm clothing, comfortable shoes, hats and sun protection are advised. Rain capes are available. See Golf Course Information for the dress code at the golf courses.

**Excursions may be changed according to schedule achieved. Times are approximate and cannot be guaranteed.**

**The golfers' itinerary is prebooked so non-golfer additions are not accepted. Please consult with the Golf Pro. Please check with the Train Manager or reservations@rovos.co.za for any updates or changes to the itinerary.**

**In your suite you will find the Journeys magazine that features articles of interest related to the route.**

**INCLUDED:** Accommodation; all meals; all beverages on board; room service; limited laundry; excursions with a qualified guide (where applicable); entrance fees as per itinerary; government tax; golf activities (green fees, carts, halfway house meals and tea/coffee and bottled water). **EXCLUDED:** All other off-train beverages; international sparkling wine; gratuities; personal expenses; visas; travel insurance; pre- and post-tour transfers, accommodation and flights.

**MEALS ON BOARD** (unless adjusted) Breakfast 07:00-10:00 • Lunch 13:00 • Tea 16:30 • Dinner 19:30



## COURSE INFORMATION

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*Courses dependent on availability*

### SUN CITY – GARY PLAYER

**Gauteng • Parklands • 6 550m • Walking course • [www.suninternational.com](http://www.suninternational.com)**

The birth of the Sun City Resort called for South African golfing professional, Gary Player, to design an award-winning golf course that would fit in with the superlative venue. Using his experience and know-how he understood exactly what golfers would appreciate. The strength of this course lies in the fact that it doesn't favour any particular shot and provides the same result whether playing the forward or intermediate tees. 8000 yards of golfing pleasure await all golfers with mesmerising views at every turn. Built in an extinct volcanic crater, this immaculate golfing paradise conforms to the stringent US PGA specifications and is home to the annual Nedbank Golf Challenge which plays host to some of the world's golfing legends.

### LOST CITY GOLF COURSE

**Gauteng • Desert/Parkland • 6 983m/5 953m • Carts compulsory • [www.suninternational.com](http://www.suninternational.com)**

After the completion of the Gary Player Country Club golf course, the popularity of the Sun City Resort and its many attractions demanded that another golf course be built. Again, Gary Player was commissioned to design the course, his challenge being to create a very different golfing experience. The course defies being bracketed into any particular genre having touches of mountain, desert and even African parkland in its make-up with wide fairways, a series of lakes that separates the ninth with the finishing hole and covers more than 100 hectares with 28 000 square metres of water features. Here the golfer can choose to tackle the course from its championship tees, the standard markers or forward tees. Even playing the shortest route presents a great test as the approaches to the greens – clad in bent grass and protected by bunkers – demand careful judgment.

**Signature hole: 13<sup>th</sup> - par 3** A green in the shape of Africa bordered by a pond, home to several large crocodiles!

### CHAMPAGNE SPORTS RESORT

**Drakensberg • Mountain • 7 400m • Carts available • [www.champagnesportsresort.com](http://www.champagnesportsresort.com)**

Located in the beautiful Drakensberg area, this course has to be rated as one of the most scenically memorable golf layouts in South Africa. Designed by Hugh Baiocchi and Kevin Curren, it successfully blends the natural attributes of the terrain and the surrounding beauty with the modern demands of a quality course. It undulates up and around the contours of a valley that nestles under the dominant peaks of Champagne and Cathkin Peaks and incorporates several holes with blind tee shots. Professional and novice alike will appreciate the 84 well-appointed bunkers that line the fairways and greens. The quality of the greens is accredited to Trevor Livesey whose passion remains unabated. Though the drama of the mighty mountains dominates the eye, the course also enjoys gentle vistas where the lower hills create a kaleidoscope of colour blessed with trees, rivers and dams to add even more of a challenge.

### DURBAN COUNTRY CLUB

**Durban • Semi-links • 6 157m • Carts available • [www.dcclub.co.za](http://www.dcclub.co.za)**

Built by George Waterman and fellow professional golfer Laurie Waters, the Durban Country Club was established in 1922 and has a proud history. The difficulties these men faced were immense as all earth-moving had to be done manually, giant sand dunes were flattened and dense bush and trees chopped down and carted away. Renowned for its classic Cape Dutch architecture, lush vegetation, undulating fairways, sand dunes and beautiful setting overlooking the Indian Ocean, the club has been the venue of choice for many an important celebration in its rich history.

**Signature Hole: 3<sup>rd</sup> - par 5 - 468m** A tee shot from the highest point on the course into a valley below, completely exposing the drive to the ocean gusts. Trees on the right of the straightaway hole need to be avoided as well as the large fairway bunker on the landing area to the left.

### COTSWOLD DOWNS

**Durban • Parklands • 6 193m • Carts available • [www.cotswolddowns.co.za](http://www.cotswolddowns.co.za)**

Set on Hillcrest's doorstep, Cotswold Downs lifestyle and golf estate has great views, rolling hills, indigenous bush, spectacular birdlife and free-roaming antelope. Designed by Peter Matkovich to USGA specifications, the 18-hole championship parklands-type course blends seamlessly with its surrounds featuring bent-grass greens, undulating fairways and natural water features. A mixture of cool season and summer grasses allows the course to be lush all year round. Fairways are punctuated by dams, wetlands and ponds that attract a variety of wildlife while views are excellent from the tee boxes. All levels will find the course challenging but enjoyable and, at a length of 6193m, golfers can expect the odd long par 5 that will test their driving skills with cleverly placed bunkers and interesting water hazards.

## MOUNT EDGECOMBE

**Durban • Parklands • 5 885m • Carts available • [www.mountedgedcombe.com](http://www.mountedgedcombe.com)**

Neatly tucked away in the rolling hills of KwaZulu-Natal's north coast, Mount Edgecombe Country Club has two 18-hole championship courses, The Woods and The Lakes. Originally known as the Hulett's Country Club and created by Sid Brews in 1936, the course was upgraded in 1992 by Hugh Baiocchi and meets USGA specifications.

**The Woods** is a parkland layout with four sets of tees playable by golfers of any handicap. **Signature holes:** There are three special holes that constitute the course's "Amen Corner" from the 14<sup>th</sup> to 16<sup>th</sup>. Holes 14 to 16 are where water hazards come into play. The first one is a par 5 with water guarding the green followed by a par 3 across water and a par 4 where a dam must be carried to reach the fairway.

In 1994, Daysen, De Villiers and Van der Merwe were commissioned to design **The Lakes** directly south of The Woods. Their philosophy was to design a challenging but fair course where serious golfers could test their skills but an occasional golfer could enjoy the game. Opened in 1997, the course is undulating with indigenous bush in places and its share of imposing water hazards. **Signature holes:** The 8<sup>th</sup> and 9<sup>th</sup> run alongside the Pani Dam to complete the front nine; water guards the left side of the holes and indigenous bush the right, so make sure to be accurate from the tee.

## ROYAL SWAZI

**Eswatini • Parklands • 6 166m • Carts available • [www.suninternational.com](http://www.suninternational.com)**

This spectacular championship course is one of the most scenic locations found in the world. Opened in 1966, it has been laid out on the slopes of the Lebombo Range that curves gently down into the valley. The first nine holes are comparatively level but the second nine fully exploits the mountainous terrain. Challenging features include lakes, gullies thick with vegetation, out-of-bound areas running close to fairways, swirling breezes, clusters of magnificent trees and indigenous plants and wickedly sited bunkers – one is so steep it requires steps to facilitate access.

## HIGHLAND GATE

**Dullstroom • Mountain • 6 750m • Carts available • [www.highlandgate.co.za](http://www.highlandgate.co.za)**

Nestled in the Steenkampsberg mountain range near Dullstroom, the Highland Gate Golf & Trout Estate boasts an Ernie Els signature course. Although the testing 18-hole layout provides an equal challenge to both club player and the tour professional, Highland Gate's strength lies in its high altitude charm, which makes for a scenic and truly memorable golf experience. As a test of golf, Highland Gate is challenging and fair, with dramatic changes in elevation that add aesthetic and tactical value. Multiple teeing areas and strategic hazard placement mean it is the kind of layout that can be enjoyed by players of all standards, which is one of the defining principles of the Ernie Els Design philosophy. From the tips it is, quite rightly, a test for the best. Ernie Els: "When you hear golfers say that they were torn between hitting their next shot or pausing to take a photo of the surrounding scenery, you know it has to be a very special place. A world-class course in such a unique and special setting is a rare and powerful combination."

**LEOPARD CREEK** *(If available, this course may be booked on your own account)*

**Kruger Park Malelane • Parklands • 6 631m • Carts compulsory • [www.leopardcreek.co.za](http://www.leopardcreek.co.za)**

*This ultra-exclusive world-class facility is the brainchild of magnate Johan Rupert and, as can be expected, no expense was spared. Bordered to the north and the west by the picturesque Crocodile River and the Kruger National Park, the course represents African golf at its best with indigenous bushveld bordering the immaculate fairways and greens. Innovative architectural and landscaping techniques ensure the course is naturally protected from animals, while lakes and small streams divert through the development to create scenic vistas and interesting golf strategies. Hazards take a new dimension for much of the water is home to the magnificent creatures for which the river is named...crocodiles.*

**Signature hole: 13<sup>th</sup> - par 5 - 505m** Here the green is right on the edge of the river but 32m above the water level offering magnificent views into the Kruger Park.

## DRESS CODE

### Acceptable clothing:

- Shirts with collars and sleeves must be tucked in
- Traditional long or short golf trousers
- Short trousers with knee-length stockings or short white socks
- Ladies skirts or culottes must be knee-length
- Golf hats or peaks worn with peak forward
- Golf shoes with soft spikes (most clubs)

### Not acceptable:

- T-shirts, vests or sleeveless shirts
- Denim jeans
- Sweatpants or cargo pants
- Drawstring shorts
- Shoes without socks
- Cross-trainer sports shoes





## SPECIFICATIONS

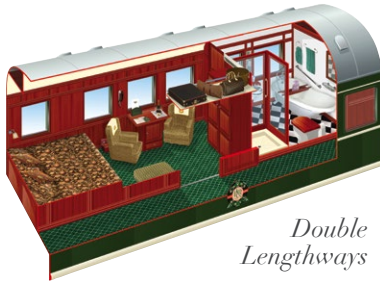
### ROYAL SUITES

$\pm 16m^2$   
 $\pm 172ft^2$

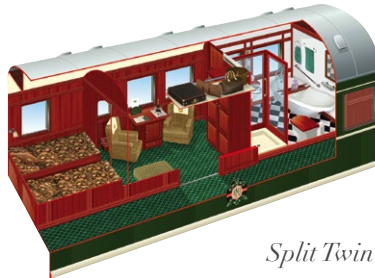
Bed Dimensions: LxW in CM

Double: 200x189

Split Twin: 200x75



*Double  
Lengthways*



*Split Twin*

*Minibar, air conditioning, writing desk, luggage shelf, cupboards, safe, en-suite bathroom with toilet, basin, bath and shower.*

### DELUXE SUITES

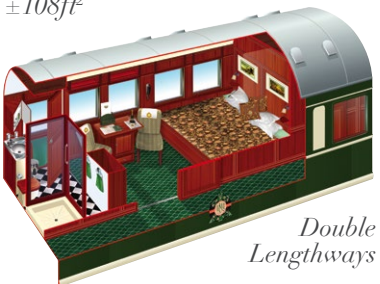
$\pm 10m^2$   
 $\pm 108ft^2$

Bed Dimensions: LxW in CM

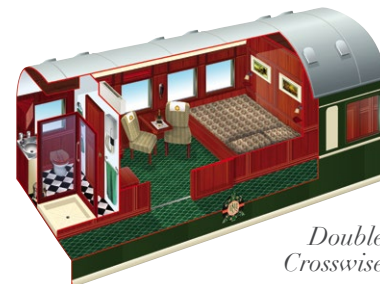
Double Lengthways: 189x189

Double Crosswise: 189x160

Split Twin: 189x75



*Double  
Lengthways*



*Double  
Crosswise*

*Split Twin*

*Minibar, air conditioning, writing desk, luggage shelf, cupboards, safe, en-suite bathroom with toilet, basin and shower.*

### PULLMAN GOLD SUITES

$\pm 7m^2$   
 $\pm 76ft^2$

Bed Dimensions: LxW in CM

Double: 189x189

Split Twin: 189x75



*Daytime Couches and  
Night-time Split Twin*



*Night-time Double*

*Tea drawer, air conditioning, fold-out writing desk, luggage shelf, cupboards, safe, en-suite bathroom with toilet, basin and shower.*

### THE SUITES & COACHES

Each train has accommodation carriages, dining cars, a lounge car ( $\pm 26$  seats), small gift shop, smoking lounge ( $\pm 11$  seats) and observation car ( $\pm 32$  seats) with open-air balcony. The three types of suites are elegant and spacious offering passengers privacy, comfort and luxury with double or twin beds and fittings and facilities that are of the highest standard. All have en-suites with shower, toilet, basin and bath (Royal only), tea facilities, safes, air conditioning, linen and amenities and are serviced daily. There is adequate storage and small cupboards with hangers and shelves.

*Suite layouts may differ from images.*

*Royals and Deluxes sometimes have a room divider.*

ROYAL SUITES



DELUXE SUITES



PULLMAN GOLD SUITES



PILLARED DINING CAR



BANQUETTE DINING CAR



OBSERVATION CAR



LOUNGE CAR



CLUB LOUNGE & DELUXE CAR



STAFF CAR



KITCHEN CAR



GENERATOR CAR





## GENERAL INFO & FAQs

**BOOKING:** To book as an agent or a guest, please contact [reservations@rovos.co.za](mailto:reservations@rovos.co.za) or call +27 (0) 12 315 8242.

Upon written request via email and subject to availability, we will **PROVISIONALLY** book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. Upon written confirmation via email and a completed Reservation Form, confirmation details and a proforma invoice will be sent. Upon receipt of the relevant payment the booking will be **CONFIRMED** and a confirmation invoice will be sent. On confirmation of a reservation, our Terms & Conditions will be deemed to have been accepted and will be strictly adhered to.

**CANCELLATION:** Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price. See Terms & Conditions. **Cancellation insurance is compulsory** as these fees will not be waived. We offer insurance to South African residents. For international guests we suggest you contact your local insurance agent for assistance. Please bring a copy of your travel insurance policy stating clearly the company, policy number and 24-hour medical emergency telephone number.

**PAYMENTS:** Payment can be made via bank transfer or credit card (direct guests only via Paygate). Details provided at time of booking. Due to the high cost of credit card charges in South Africa, we prefer that all clients pay via bank transfer. Please reference the payment with your full booking reference number and email proof to [payment@rovos.co.za](mailto:payment@rovos.co.za). We are a South African company and reserve the right to charge/refund in ZAR. As legally required, refunds are processed into the same account from which the initial payment was received. **Journeys invoiced in ZAR:** All bank transfers are processed/refunded in ZAR. **Journeys invoiced in USD:** USD bank transfers are processed/refunded in USD. **All credit card payments for all journeys** are processed/refunded in ZAR. Rovos Rail is not liable for any loss in currency due to rate of exchange fluctuations.

**PASSPORTS & VISAS:** The onus is upon the client to ensure passports and visas, as may be required, are valid prior to departure for Africa. On the various journeys we travel: South Africa, eSwatini, Namibia, Botswana, Zimbabwe, Zambia, Tanzania, DRC and Angola. Some nationalities are eligible to purchase port-of-entry visas. Immigration forms will be available on board. Please ensure you have a minimum of US\$200 in cash with you. Angolan and DRC visas must be obtained prior to travel. We request that Tanzanian visas are obtained prior to travel when possible. Passports must have at least **five blank VISA pages** and must be valid for at least **six months** from your return-home date. **Please enquire with us or check with the relevant embassies in good time.** Visas are also available through visa/booking agents.

**SCHEDULING TIMES, ROUTES & EXCURSIONS:** We wish to bring to your attention that Rovos Rail is solely reliant on the traction and railway services provided by the countries through which we travel. Our hands are regrettably tied when these services fail, be they due to locomotives, signals, overhead power-cable damage and/or theft, vandalism, electricity outages, railway tracks or issues with drivers etc. Delays can occur due to our reliance on these national organisations. Rovos Rail is not responsible and cannot be held liable for any delays or changes in tour arrangements that may be caused by natural or other factors beyond our control. Rovos Rail reserves the right to cancel or amend our routing, any excursions and the tour departure dates provided we can offer clients alternative excursions or departure dates. Rovos Rail cannot guarantee excursions or departure and arrival times. Our obligation to transport guests from departure to arrival points on schedule will override any commitment to excursions although we will endeavour to carry out all of the off-train experiences. **We strongly caution against same-day air travel on departure/arrival days due to possible delays with flights or the train.** Should you be delayed, kindly contact +27 (0)12 315 8242.

**JOURNEYS & PRIVATE HIRE:** We offer a variety of journeys from 48 hours to 15 nights that cover the subcontinent of Africa. The trains run year-round although some of our short journeys do not run during our winter months. We prefer you enjoy the full journey experience although you are permitted to disembark earlier at a convenient stop – keeping in mind the rate will remain the same. The scheduled journeys are available for full charter. You can also combine our 42- or 72-bed train with other entertaining products for bespoke charters including incentive groups, historical expeditions, cycling tours and private gatherings. The Events Train, suitable for day trips only, caters for up to 250 guests and is the perfect venue for weddings, incentives, conferences and product launches. See [rovos.com](http://rovos.com).

**ROVOS RAIL STATION TOUR & MUSEUM:** A highlight for guests is a visit to the private station headquarters in Capital Park, Pretoria, where the Rovos team work assiduously to ensure the locomotives and trains are maintained to the highest standard. This is the busy hub of a provisioning operation that is world-class in terms of efficiency and attention to detail. The tour will show you the nuts and bolts of the company. We also have a museum showing a historical collection of train paraphernalia.

**CHECK-IN:** Please check-in a minimum of **one hour** before departure. Should you wish to visit our museum or do a site tour at Rovos Rail Station in Pretoria, we suggest arriving **two hours** prior to departure. If Pretoria is your arrival point, we suggest delaying your pick-up so you can enjoy the site tour. Passports are required at check-in. No vouchers are required. Luggage will be tagged and placed in your suite on board the train where you will find a full itinerary pack.

| ADDRESSES  | JOURNEY                                | CHECK-IN BY    | DEPART          | ARRIVE              |
|--|--|----------------|-----------------|---------------------|
| <b>PRETORIA:</b> Rovos Rail Station, 1 Transnet Avenue, Capital Park, Pretoria, South Africa   | <b>PRETORIA-CAPE TOWN</b>              | 10:00          | 11:00           | 10:00               |
|  | <b>CAPE TOWN-PRETORIA</b>              | 15:00 (Lounge) | 16:00           | 10:00               |
|  | <b>PRETORIA-DURBAN</b>                 | 09:00          | 10:00           | 16:00 (Plat.14)     |
| <b>CAPE TOWN:</b> Rovos Rail <b>Lounge</b> , 1 Adderley Street, Paul Sauer Building, Cape Town, South Africa   | <b>DURBAN-PRETORIA</b>                 | 09:00 (Lounge) | 10:00 (Plat.14) | 16:00               |
|  | <b>PRETORIA-VICTORIA FALLS 3-NIGHT</b> | 09:00          | 10:00           | 10:00               |
|  | <b>VICTORIA FALLS-PRETORIA 3-NIGHT</b> | 16:00 (Hotel)  | 17:00           | 10:00               |
| <b>DURBAN:</b> Durban Station <b>Lounge</b> , Jelf Taylor Crescent, Stamford Hill, Durban, South Africa  | <b>PRETORIA-VICTORIA FALLS 4-NIGHT</b> | 17:00          | 18:00           | 10:00               |
|  | <b>VICTORIA FALLS-PRETORIA 4-NIGHT</b> | 16:00 (Hotel)  | 17:00           | 10:00               |
|  | <b>GOLF SAFARI PRETORIA-PRETORIA</b>   | 11:00          | 12:00           | 10:00               |
| <b>VICTORIA FALLS:</b> Victoria Falls Hotel and Station, Mallet Drive, Victoria Falls, Zimbabwe  | <b>NAMIBIA SAFARI PRY-WALVIS BAY</b>   | 10:00          | 11:00           | 12:00               |
|  | <b>NAMIBIA SAFARI WALVIS BAY-PRY</b>   | 10:00          | 11:00           | 17:00 (2024: 12:00) |
|  | <b>SOUTHERN CROSS PRY-VIC FALLS</b>    | 09:00          | 10:00           | 18:30 (Hotel)       |
| <b>WALVIS BAY:</b> Walvis Bay Station, Corner 6 <sup>th</sup> Street and 11 <sup>th</sup> Road, Walvis Bay, Namibia  | <b>SOUTHERN CROSS VIC FALLS-PRY</b>    | 10:30 (Hotel)  | 17:00           | 18:00               |
|  | <b>COLLAGE PRETORIA-CAPE TOWN</b>      | 17:00          | 18:00           | 18:00               |
|  | <b>COLLAGE CAPE TOWN-PRETORIA</b>      | 17:00 (Lounge) | 18:00           | 18:00               |
| <b>DAR:</b> Tazara Station, Julius K. Nyerere Road, Dar es Salaam<br><b>CHECK-IN FOR DAR:</b> Serena Hotel, Ohio St<br><b>CHECK-IN FOR TOTO:</b> Hyatt Kilimanjaro Hotel, 24 Kivukoni Rd | <b>AFRICAN TRILOGY PRY-WALVIS BAY</b>  | 09:00          | 10:00           | 12:00               |
|  | <b>VICTORIA FALLS-LOBITO</b>           | 15:00 (Hotel)  | 16:00           | 10:00               |
|  | <b>LOBITO-VICTORIA FALLS</b>           | 10:00 (Hotel)  | 12:00           | 11:00               |
| <b>LOBITO:</b> Central Station, Av. Craveiro Lopes, Lobito, Angola<br><b>CHECK-IN:</b> Hotel Terminus, R. Robert Williams 16, Lobito   | <b>DAR ES SALAAM-LOBITO</b>            | 09:30 (Hotel)  | 12:00           | 10:00               |
|  | <b>LOBITO-DAR ES SALAAM</b>            | 10:00 (Hotel)  | 12:00           | 11:00               |
|  | <b>CAPE TOWN-DAR ES SALAAM</b>         | 16:30 (Lounge) | 18:00           | 11:00               |
|  | <b>DAR ES SALAAM-CAPE TOWN</b>         | 09:30 (Hotel)  | 12:00           | 10:00               |

**AMENITIES:** Rovos Rail provides a complete amenity bag with the following South African biodegradable and/or recyclable products: soap (40g), bamboo tissues, shampoo (50ml), hand and body wash (50ml), hand and body lotion (50ml), lip balm (15ml/7g), insect repellent spray (100ml for journeys over 4 days), reusable bamboo rounds, bamboo ear buds and a compostable shower cap. Plug-in hairdryers – in addition to your bathroom unit (if applicable) – are available on board as well as sun cream, shoe mits, nail files, sewing kits, ear plugs and insect repellent.

**CHILDREN:** We do accommodate children but we kindly ask parents to be sensitive to the adult nature and atmosphere of the train by keeping them respectful and quiet. Long journeys are not recommended for under 13s. Children between 0-2 years old are not permitted to travel. There are no child-minding facilities or activities available for children on board. See Child Policy on rovos.com.

## CURRENCY

- South Africa – Rands only. We accept all major credit cards on the train.
- Outside of South Africa – Rands are accepted in Namibia and eSwatini. US Dollars are accepted in Zimbabwe, Tanzania (Dar es Salaam only), DRC and Angola. Cash is highly recommended. Hotels and major dealers accept credit cards.
- US Dollars printed before year 2013 or that look worn will not be accepted. Low denominations recommended for shopping/gratuities. Larger denominations recommended for exchanging money to local currency (especially in Tanzania) as you get a better rate.

**DIETARIES:** We cater for food allergies provided a detailed request has been made at that time of your reservation. If a special request has not been made, the chefs will endeavour to prepare suitable meals with the ingredients available on board. We regret we are unable to prepare meals requiring strict religious observance in the preparation.

**DINING:** Meals on board are served in one sitting only in the dining cars and are complemented by a selection of fine South African wines. Breakfast: 07:00-10:00 • Lunch: 13:00 • Tea: 16:30 • Formal Dinner: 19:30. Bar service is from 07:00-±01:00. All meals are served at these times unless otherwise stated in the timetable. A gong heralds lunch and dinner.

## DRESS

- **Days on board are smart casual:** Neat, conventional yet relatively informal in style combining casual and formal clothing pieces.
- **Dinner on board is formal:** For gentlemen a jacket and tie is a minimum requirement (from 2024 only, a collar and tie will be mandatory while and a jacket will be optional). For ladies, we suggest cocktail/evening dresses or suits. Please respect this dress code.
- On **long journeys** we enjoy **themed evenings** where guests can **dress up accordingly** or opt for **smart casual**: 1 x "AFRICA" evening and/or 1 x "1920s" evening. See *itineraries*.
- **Charters:** The dress code is usually determined by the group chartering the train otherwise the above applies.
- **Off-train excursions:** We recommend comfortable walking shoes, sun lotion and hats. If required, blankets and rain capes are available.
- **Game drives** are on open vehicles so please dress accordingly: mornings can be cool then warm up considerably; afternoons can be warm then cool down considerably. Please see average temperatures as a guide.

**DRESSING GOWNS:** We provide a comfortable one-size-fits-all gown plus slippers for each guest for use on board the train. If you wish to take one home, they are available to purchase from the Gift Shop.

**ELECTRICITY:** 220V AC 50Hz 3-point round-pronged wall plugs and 110V/220V 2-pin plugs for shavers and chargers. USB ports are in each suite. International adaptors available. A generator supplies power. Please be aware that certain breaks in power are necessary when servicing is required.

**GIFT SHOP/ADMINISTRATION:** There is a small gift shop on the train and at Rovos Rail Station in Pretoria. Due to the varying exchange rates, credit cards are preferred. The Administration Deputy on duty has a basic first aid kit and personal essentials (toothbrushes, razors, earplugs etc.). He/she will also fulfil any administrative requirements and check your onward arrangements.

**GRATUITIES:** Gratuities for the staff are at your discretion. If you wish to show your appreciation in this manner, there will be a suitably marked envelope in your suite that you can hand directly to the Train Manager who will distribute any amounts on a pro-rata basis among the staff on board. An amount between ZAR100-300 (± US\$10-20) per person per night is suggested, depending on the length of your journey. At the game lodges, it is customary to tip guides and lodge staff an estimated ZAR150 (± US\$10) per guest per day.

**LANGUAGES:** The staff on board mainly speak English and local languages. For most of the long journeys and dependent on the language, translated itineraries and on-board information will be provided.

**LAUNDRY:** There is a LIMITED laundry service (10 items/day) on board comprising household washers, dryers and steam irons. The turnaround is 48 hours so we are unable to handle a week's worth of laundry. There are no dry-cleaning facilities en route or on board. Please note that while this a complimentary service we cannot be held responsible for items that may be damaged or lost in the process.

**LOCOMOTION:** Use of steam has become increasingly difficult over the years as more and more water and coaling facilities have been scrapped. Diesel or electric locomotives are used while steam is used in and around the area of Rovos Rail Station in Pretoria only.

**LUGGAGE:** It is possible to store luggage in your suite under the bed or above the door on a luggage rack, which provides ample space for storage. There are no luggage restrictions on board although we do not recommend more than two large suitcases. On selected long journeys, guests are provided with a Rovos Rail tog bag that can be used for overnight trips or hand luggage on aircraft. A soft bag is preferable on plane transfers with a luggage weight restriction of 15kg.

**MAGAZINES, MAPS & GAMES:** There are board games, cards, a card table (dependent), books and magazines available for your use in the lounge and observation cars while on board. In your suite is a map, itinerary and the *Journeys* magazine featuring articles of interest related to your route. If the map supplied is not comprehensive enough you may purchase a more detailed map from the Gift Shop.

## MEDICAL

- **All guests are solely responsible for ensuring they are capable of undertaking the tours and activities.**
- **Please inform us at the time of your reservation if you have any medical conditions, physical disabilities or allergies.**
- We have a doctor on board on the African Trilogy, Copper Trail, Trail of Two Oceans and Dar es Salaam journeys.
- Anti-malarial precautions are recommended. Malaria areas: eSwatini, Kruger Park, Northern Botswana, Zimbabwe, Zambia, Etosha, Tanzania, DRC and Angola.
- Recommended immunisations (*not required*): Hepatitis A + B, Polio, Tetanus, Cholera (low risk).
- Ebola is confined to the northeast of DRC. We traverse the very southern tip of the country thousands of miles away on the Lobito journeys.
- A Yellow Fever/Medical Exemption Certificate is **essential** if travelling to/from **DRC** and **Angola**. Although all countries travelled through don't require this, countries guests travel to **after** the trip often require them.
- Please consult your clinic or doctor. TRAVEL DOCTOR AFRICA *local* 0861 300 911 or *international* +27 (0) 11 214 9030.



**MEDICAL EMERGENCIES:** Each train is equipped with a standard medical kit, oxygen, automated external defibrillator and a wheelchair. For emergencies there are private healthcare hospitals available. Outside of South Africa, private hospitals are not guaranteed. We can organise evacuation either by road or air to a medical facility should this be required (own account). All our Train Managers have completed First Aid up to Level 3 and are trained in emergency situations. We do, however, strongly recommend that you explain your concerns to your travel insurance company so they can provide you with the necessary cover to meet and exceed such an eventuality.

**MOBILE DEVICES & INTERNET:** In maintaining the spirit of train travel there are no radios or television sets on board. The use of mobile phones, laptops and essentially anything that has the ability to disturb other guests is confined to the privacy of your suites only. The reception is poor while the train is moving. It is advised to contact your service provider to ensure the correct settings for network services are activated. Wi-Fi is available at our lounges in Cape Town and Pretoria and at most off-train accommodation (although not always guaranteed).

**MOBILITY:** We are able to accommodate guests with walking difficulties although we recommend an able-bodied passenger accompany them. We regret that the train is not suitable for wheelchair-bound passengers. Should you have mobility impairments/restrictions or special requirements, we urge you to inform your travel agent or Rovos Rail at the time of booking. See Mobility Info on rovos.com.

**PETS:** We do not allow any pets or emotional-support animals on board.

**POSTAGE:** Stamps are available for sale from the Gift Shop. Postcards may be handed to the Administration Deputy for posting.

**SECURITY:** An electronic safe is provided in the cupboard in each suite. When on board we encourage guests to close shutters or preferably shutters and windows when not in your suites. Please be particularly mindful when passing through stations. The train doors in the passages are all locked from the inside. Your suite door can also lock from the inside.

**SERVICE:** A dedicated host/ess is available 24 hours a day. They can be called from the telephone in your suite. Your suite is cleaned daily and there is a nightly turndown service. The Train Manager and Deputy Train Manager are on hand throughout the journey to help with any queries. The Administration Deputy is available for an administrative requirements and is based at the Gift Shop.

**SMOKING:** On board the train, smoking is allowed in the smoking Club Lounge only. HOWEVER, please be mindful of other guests who do not smoke, that the train is generally made up of wood and **DO NOT throw flammable items** such as cigarette or cigar butts off the train. Bush fires in Africa are a constant and dangerous hazard. Please note at the time of your reservation if you are smoking or non-smoking so that the appropriate room might be requested at the hotels/lodges.

**SPECIAL OCCASIONS:** Please note at the time of your reservation if you are celebrating an occasion as we'd like to share it with you.

#### SUITES & COACHES *Measurements in centimetres (cm) = Length x Width*

Each train has accommodation carriages, dining cars, a lounge car (±26 seats), small gift shop, smoking lounge (±11 seats) and observation car (±32 seats) with open-air balcony. The suites are elegant and spacious offering passengers privacy and comfort with double or twin beds and fittings and facilities that are of the highest standard. All have en-suites with shower, toilet, basin and bath (Royal only), tea facilities, safes, air conditioning, linen and amenities and are serviced daily. There is adequate storage and small cupboards with hangers and shelves.

- Royal Suites** (±16m<sup>2</sup>/±172ft<sup>2</sup>) each take up half a carriage and are spacious and elegant. Each has its own private lounge area and en-suite bathroom with Victorian bath, separate shower, toilet and basin. **BEDS:** Double 200x189 • Split Twin 200x75.
- Deluxe Suites** (±10m<sup>2</sup>/±108ft<sup>2</sup>) have a lounge area and en-suite bathroom with shower, toilet and basin. **BEDS:** Lengthways Double 189x189 • Crosswise Double 189x160 • Split Twin 189x75.
- Pullman Suites** (±7m<sup>2</sup>/±76ft<sup>2</sup>) on **SHORT journeys only** (dependent on capacity) have an en-suite bathroom with shower, toilet and basin. During the day the suite is setup with a comfortable couch that can be converted into a few sleeping options. **BEDS:** Crosswise Double 189x150 • Side-by-side Twin 189x75 – this is achieved by making up the side-by-side twin mattresses with single-bed linen • Single Lower Bunk 189x94 • Single Upper Bunk 189x60.
- Pullman Gold Suites** (±7m<sup>2</sup>/±76ft<sup>2</sup>) on **LONG journeys only** (dependent on capacity) have an en-suite bathroom with shower, toilet and basin. During the day the suite is setup with split twin beds configured as couches. **BEDS:** Double 189x189 • Split Twin 189x75.

**TEMPERATURE & TIME ZONES:** All public cars are fitted with gas-filled air-conditioning systems. Each suite has an individual air conditioner with temperature controls that can also be set to heat mode. Windows should be closed while operating the air-conditioning unit. Electric under-blankets are fitted on the bed.

| AVERAGE TEMPS °C      | JAN/FEB |     | MAR/APR |     | MAY/JUN |     | JUL/AUG |     | SEP/OCT |     | NOV/DEC |     | Rainfall Months | TIME ZONE |
|-----------------------|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|-----------------|-----------|
| AREA                  | Min     | Max | Min     | Max | Min     | Max | Min     | Max | Min     | Max | Min     | Max |                 |           |
| Cape Town, SA         | 16      | 28  | 13      | 26  | 9       | 21  | 7       | 19  | 9       | 22  | 13      | 27  | Apr-Aug         | GMT+2     |
| Pretoria, SA          | 18      | 30  | 15      | 27  | 7       | 23  | 4       | 22  | 13      | 28  | 16      | 30  | Oct-Mar         | GMT+2     |
| Durban, SA            | 21      | 29  | 19      | 28  | 12      | 25  | 16      | 25  | 16      | 26  | 19      | 28  | Oct-Mar         | GMT+2     |
| Port Elizabeth, SA    | 17      | 23  | 15      | 21  | 12      | 20  | 11      | 18  | 12      | 18  | 15      | 21  | May-Aug         | GMT+2     |
| Mbabane, eSwatini     | 16      | 28  | 13      | 27  | 5       | 23  | 5       | 23  | 10      | 26  | 14      | 28  | Nov-Feb         | GMT+2     |
| Gaborone, Botswana    | 19      | 33  | 14      | 30  | 7       | 25  | 5       | 25  | 14      | 31  | 18      | 33  | Dec-Mar         | GMT+2     |
| Vic Falls, Zimbabwe   | 15      | 29  | 14      | 29  | 8       | 23  | 7       | 27  | 16      | 28  | 16      | 26  | Dec-Mar         | GMT+2     |
| Lusaka, Zambia        | 17      | 25  | 15      | 22  | 11      | 17  | 8       | 16  | 17      | 24  | 17      | 25  | Dec-Mar         | GMT+2     |
| South Luangwa, Zambia | 20      | 31  | 19      | 31  | 12      | 30  | 11      | 20  | 17      | 35  | 20      | 34  | Nov-Mar         | GMT+2     |
| DAR, Tanzania         | 18      | 28  | 18      | 25  | 19      | 25  | 18      | 23  | 16      | 24  | 18      | 28  | Mar-May         | GMT+3     |
| Walvis Bay, Namibia   | 16      | 22  | 15      | 22  | 11      | 22  | 10      | 20  | 11      | 18  | 13      | 20  | March           | GMT+2     |
| Etosha Pan, Namibia   | 18      | 31  | 17      | 30  | 10      | 27  | 10      | 27  | 15      | 32  | 18      | 33  | Jan-Mar         | GMT+2     |
| Lubumbashi, DRC       | 16      | 27  | 15      | 27  | 9       | 26  | 8       | 27  | 13      | 32  | 16      | 18  | Nov-Mar         | GMT+2     |
| Lobito, Angola        | 28      | 32  | 29      | 34  | 25      | 33  | 20      | 28  | 22      | 25  | 26      | 30  | Mar-Apr         | GMT+1     |

**THE TRACK:** The track over which we travel is inconsistently maintained. If you wake at night imagining the train is travelling at high speed, be assured it is the state of the track below creating that impression. We restrict the train to 60km/h (37mph) and over bad sections reduce speed to as little as 20km/h (12mph). If you find it noisy, earplugs are available in your amenities bag and at the Gift Shop.

**WATER:** The water used on the train is carried in tanks under each coach. These tanks are filled every day but they cannot be topped up while the train is travelling. Please assist us by using water responsibly. Water inside the suites has been filtered and chlorinated; it is safe for bathing and brushing teeth only. Please use the bottled water provided for drinking. Our bottles are biodegradable and made from plants.



## TERMS & CONDITIONS

**DIRECT GUESTS AND AGENTS: THE BELOW PAYMENT AND CANCELLATION POLICIES APPLY. IF YOU ARE A GUEST THAT HAS BOOKED THROUGH AN AGENT, THEIR PAYMENT AND CANCELLATION POLICIES APPLY.**

**PROVISIONAL BOOKING:** Upon written request via email/fax and subject to availability, we will provisionally book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. **CONFIRMED BOOKING:** Upon written confirmation via email/fax and a completed Reservation Form, final confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be confirmed. **On confirmation of a reservation, our T&C will be deemed to have been accepted and will be strictly adhered to.** **CANCELLATION:** Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price (see below). **Cancellation insurance is compulsory as these fees will not be waived.**

### INDIVIDUALS: PAYMENT SCHEDULE

| TO CONFIRM A BOOKING A DEPOSIT PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED BEFORE THE DEPARTURE DATE | 61+ DAYS BEFORE | 60 DAYS BEFORE | A provisional booking will be held for 14 days after which a 25% deposit is due. Final payment is due 60 days prior to travel. |
|---|-----------------|----------------|--|
| Cape Town, Victoria Falls, Durban   | 25%             | 100%           |  |
| Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito, Copper Trail                                | 25%             | 100%           |  |

### INDIVIDUALS: CANCELLATION POLICY

| CANCELLATION OF A CONFIRMED BOOKING RECEIVED PRIOR TO DEPARTURE IS SUBJECT TO A FEE OF THE PER PERSON TOUR PRICE | 365-91 DAYS BEFORE | 90-61 DAYS BEFORE | 60-31 DAYS BEFORE | 30-0 DAYS BEFORE |
|--|--------------------|-------------------|-------------------|------------------|
| Cape Town, Victoria Falls, Durban  |                    |                   | 25%               | 100%             |
| Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito, Copper Trail                                       | 10%                | 25%               | 50%               | 100%             |

### GROUPS OF 10 OR MORE GUESTS: PAYMENT SCHEDULE & CANCELLATION POLICY

| TO CONFIRM A BOOKING A NON-REFUNDABLE PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED BEFORE DEPARTURE | 365-246 DAYS BEFORE | 245-181 DAYS BEFORE | 180-121 DAYS BEFORE | 120-61 DAYS BEFORE | 60 DAYS BEFORE |
|---|---------------------|---------------------|---------------------|--------------------|----------------|
| Cape Town, Victoria Falls, Durban   |                     |                     | 10%                 | 20%                | 100%           |
| Golf Safari, African Collage, Namibia, Dar, Lobito, Copper Trail  | 10%                 | 30%                 |                     | 50%                | 100%           |

- For every 15 paying passengers, the 16th person sharing travels free of charge, confirmed at final invoice 60 days before departure.
- 275 days before departure: the agent/group must provide an allocation sales update and release 20% of the unsold space (if a waitlist persists).
- 245 days before departure: the agent/group must release a further 50% of the unsold space (if a waitlist persists).
- 180 days before departure: the agent/group must release 100% of the unsold space.

### DIRECT GUESTS, AGENTS AND GUESTS WHO HAVE BOOKED THROUGH AN AGENT: THE BELOW T&C APPLY.

**MAXIMUM TRAIN CAPACITY:** 36 suites/72 guests. We reserve the right to alter this capacity as circumstances require.

**MEDICAL:** Guests are solely responsible for ensuring they are capable of undertaking the tours. Anti-malarial and Yellow Fever precautions may be required in countries being visited.

**PASSPORTS & VISAS:** The onus is upon the client to ensure passports and visas, as may be required, are valid prior to departure for Africa. Passports must have at least five blank VISA pages and must be valid for at least six months from your return-home date.

**PAYMENTS:** We are a South African company and reserve the right to charge/refund in ZAR. As legally required, refunds are processed into the same account from which the initial payment was received. **Journeys invoiced in ZAR:** All bank transfers are processed/refunded in ZAR. **Journeys invoiced in USD:** USD bank transfers are processed/refunded in USD. All credit card payments for all journeys are processed/refunded in ZAR. Rovos Rail is not liable for any loss in currency due to rate of exchange fluctuations. There are no refunds for any part of a tour that might be missed due to personal reasons. **Cancellation insurance is compulsory.** Rovos Rail will never change our banking details and/or credit card link via email. Should you receive an email whether on the company's letterhead or in any other form advising you to use alternative banking details and/or credit card link, ignore same and please notify Rovos Rail immediately.

**PHOTOGRAPHY:** Rovos Rail reserves the right without notice to make use of any photography/film taken by our staff on the tour for general publicity purposes without payment or permission.

**RATES:** We will do our utmost to keep to the prices published. However, if increases are forced on us, Rovos Rail reserves the right to amend the tour price at any time prior to written confirmation of the reservation. Rate inclusions and exclusions are specified on the itineraries.

**SCHEDULING TIMES, ROUTES & EXCURSIONS:** Rovos Rail is solely reliant on the traction and railway services provided by the countries through which we travel. Our hands are regrettably tied when these services fail, be they due to locomotives, signals, overhead power-cable damage and/or theft, vandalism, electricity outages, railway tracks or issues with drivers etc. Delays can occur due to our reliance on these national organisations. Rovos Rail is not responsible and cannot be held liable for any delays or changes in tour arrangements that may be caused by natural or other factors beyond the control of Rovos Rail. Rovos Rail reserves the right to cancel or amend our routing, any excursions and the tour departure dates provided we can offer the passenger alternative excursions or departure dates. Rovos Rail cannot guarantee excursions or departure and arrival times. Our obligation to transport guests from departure to arrival points on schedule will override any commitment to excursions although we will endeavour to carry out all of the off-train experiences. **We strongly caution against same-day air travel on departure/arrival days due to possible delays with flights or the train.**

### DIRECT GUESTS AND GUESTS WHO HAVE BOOKED THROUGH AN AGENT: THE BELOW GUEST INDEMNITY APPLIES.

**GUEST INDEMNITY:** Although certain limited insurances have been arranged, neither Rovos Rail Tours (Pty) Ltd and/or Shongololo Express (herein being collectively referred to as 'Rovos Rail'), nor its servants, agents or employees, shall be liable for any loss or damage to passengers' luggage or effects. Insofar as one of the tours may include a visit to a game reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail, its servants, agents, employees or subcontractors for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger's executors, heirs, trustees and dependants. The passenger records that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that they may expose the passenger to injury, danger or loss. The passenger further records that any statement, representation or information given to him/her by Rovos Rail shall, unless given in writing, not prejudice this waiver in any manner whatsoever. The passenger indemnifies Rovos Rail in respect of any claim that may be made by any third party against it arising out of any claim in respect of which the passenger gives the aforementioned waiver. This agreement shall be governed solely by laws of the Republic of South Africa.

**ON CONFIRMATION OF A RESERVATION, OUR T&C WILL BE DEEMED TO HAVE BEEN ACCEPTED AND WILL BE STRICTLY ADHERED TO. PERSONS COMPLETING THIS FORM ACCEPT AND AGREE TO ALL T&C. PERSONS COMPLETING THIS FORM ON BEHALF OF OTHERS WARRANT THAT THEY HAVE FULL AUTHORITY TO DO SO AND, ON THEIR BEHALF, ACCEPT AND AGREE TO ALL T&C.**

Date of Trip: \_\_\_\_\_ Route: \_\_\_\_\_ Name: \_\_\_\_\_ Signature: \_\_\_\_\_