

Notes

| Note | Sub Class | Created | Created Date/ Time | Note Text | Inactive |
|------|-----------|------------|------------------------|----------------------------------------|----------|
| Note | DEFAULT | SANDRA ... | 08-06-2015 10:45:42 AM | At Renewal Date, July 23, 2016, DO ... | |

Auto Create Edit Inactive Delete

Edit Note

Note Class » Note Sub Class » DEFAULT Inactive Date

Note Text

At Renewal Date, July 23, 2016, DO NOT allow any reduction in Rates, Tricia has been very difficult to deal with and has went on "What's Happening in Lloydminster" twice posting negative comments about Synergy Credit Union. First about our Mortgage Rates (we matched a rate of 2.69% for her, as advertised by another SK CU - OUR posted was 2.89% for 1 yr Term) and secondly regarding the admin fee charged by Synergy to pay property taxes. This has all been discussed with Christine Tucker and she is in agreement. If Tricia wants to move her Mortgage next year at Renewal due to not accepting our posted rate, we will let it go. Thank you.

Close Close Clear Review Process

Notes

| Note | Sub Class | Created | Created Date/ | Note Text | Inactive |
|---------|-----------|------------|------------------|------------------------------------------|----------|
| Lending | Other | KIMBERL... | 08-06-2015 08... | August 5, 2015 - Patty has placed a r... | |

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Edit Note

Note Class » Lending Sub Class » Other Inactive Date

Note Text

August 5, 2015 - Patty has placed a restriction on this mortgage to see her before offering a renewal. KLS-1748