

Silent 6 LLC

Customer Privacy Policy

Effective Date: May 8, 2025

Applies To: All customers of Silent 6 LLC

1. Information We Collect

We may collect the following types of personal information:

- Name, email address, phone number, mailing address
- Business or agency affiliation
- Communications preferences and responses
- Technical and usage information from our website or services

We collect this information directly from you when you interact with us, request information, or use our services.

2. How We Use Your Information

We use your personal information to:

- Provide products and services you request
 - Communicate with you about orders, updates, and support
 - Send you important service-related notices, including SMS messages (with your consent)
 - Improve our services and customer experience
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3. SMS Communication Policy

We may send SMS messages to customers who have opted in to receive them.

- All messages will clearly identify our company and provide opt-out instructions.
 - You may opt out at any time by replying “STOP”.
 - Message frequency will not exceed what was disclosed at the time of opt-in.
 - We do not use SMS to send spam or promotional content without your consent.
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4. How We Share Information

We do **not** sell, rent, or trade your personal information to third parties.

We may share limited customer information with **trusted service partners** who help us deliver our services, such as:

- Product support teams
- Communication or cloud hosting providers
- Shipping and logistics partners

These partners are required to protect your data and may only use it to fulfill the specific services on our behalf.

We may also share your information when:

- You give us express permission to do so
- Required by law, subpoena, or government request
- Necessary to protect the rights, safety, or security of our customers or organization

5. Data Security

We implement technical, administrative, and physical safeguards to protect your information from unauthorized access, disclosure, or misuse.

6. Your Choices and Rights

You have the right to:

- Access the personal information we hold about you
- Request corrections or deletion of your data
- Opt out of communications at any time

To exercise these rights, contact us at: **info@silent6.com**

7. Updates to This Policy

We may occasionally update this Privacy Policy. Any changes will be posted on our website with the updated effective date. Continued use of our services after changes constitutes acceptance of the updated policy.

Contact Us

If you have any questions about this policy, please contact:

Sales@silent6.net

888-392-0457