

Accessibility Guide for The Stables, Overdene Chase Holiday Cottages, Ryde, Isle of Wight

Helen Wilks: overdenechase@gmail.com 01983 247 000 www.overdenechase.co.uk

Contact for accessibility enquiries: Helen Wilks

Welcome

I want everyone who comes to stay in one of my cottages to have a most enjoyable time and I am committed to helping my visitors achieve this. This guide is intended to accurately that my cottages will be right for you.

At a Glance

Parking

On site parking with mix of surface concrete/shingle



Level Access





The entrance from the Courtyard has level access.

-



- Once in the cottage there is level access to:
 - Double Bedroom
 - Lounge/kitchen
 - Wet room

Access with steps



- There is one step from the private patio into the living room.
- Ramp available upon request

Bedrooms

- We have non-allergic bedding.
- The double bed can be separated to form two 2ft 6in beds

Level access bedroom

- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 800mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.
- The shower room is a wet room.

Hearing

- The TV has subtitles.

Visual

- The walls and the doors have high colour contrast.
- We have information about the cottage in large print.

General

Getting here

Overdene Chase Holiday Cottages
Gatehouse Rod,
Ryde, Isle of Wight
PO33 4BS

Travel by public transport

From Portsmouth

Wightlink run a passenger ferry (journey time 20 mins) from Portsmouth to Ryde Pier Head. There is a train from the Pier Head to Ryde Esplanade from where you can get a taxi or catch a Number bus.

Wightlink run a car ferry from Portsmouth to Fishbourne (journey time 45 mins)

From Southampton

Red Funnel run a car ferry to East Cowes (journey time 1 hour)

From Lymington

Wightlink run a car ferry to Yarmouth (journey time 30 mins)



- You can get to Overdene Chase by catching bus No: from Ryde Esplanade.
- The nearest bus stop is at the top end of Upton Road close to Upton Cross.. The bus stop is around ¼ mile from Overdene Chase.



Travel by taxi

- You can get a taxi with Dovelin Cars by calling 07974665439. The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with A Cabs - Buxton by calling 0129870423. The taxi company has a wheelchair accessible vehicle.

Arrival



Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 1080mm wide, or more.
- The path is sloped.



Main entrance

- The main entrance has level access.
- There is a permanent ramp.
- The door is 820mm wide.
- The main door is side hung and manual.
- When you arrive, we can help carry your luggage.

Path to cabin entrance

Getting around inside

Visual Impairment - General Information

- We have high colour contrast between walls and doorframes.

Colour contrasting door frame



Bedroom

- The bedroom has french windows.
 - Bedrooms have ceiling lights, bedside lamps and natural daylight.
 - All bedrooms are non-smoking.
 - We have non-allergic bedding.
 - We can move the bedroom furniture, to improve accessibility.
- Double bedroom

Family bathroom



Accessible bedrooms

Accessible bedroom Twin bedrooms

- The route to the bedroom is 860mm wide, or more. The bedroom door is 860mm wide. There is 450mm at the side of the bed. The bed is 600mm high. There is 200mm under the bed.
- There is a low clothes rail. You can use the rail sitting down.

- The bedroom is flexible (either double or twin). The bathroom is ensuite. The bathroom door is 800mm wide.
- The bathroom has a level access shower. There is a shower chair available. The level access shower has handrails.
- The toilets have handrails. The direction of transfer onto the toilet is to the right. There is 870mm at the side of the toilet.
- There is 1000mm in front of the toilet. The toilet seat is 470mm high.
- The taps are lever operated. There is space under the basin, with no pedestal or boxing.
- The walls and the bathroom fittings have high colour contrast.
- The shower head can be lowered to 1300mm from the floor if required. The basin is height adjustable from 690mm - 930mm.

Twin bedroom

Ensuite wetroom



Accessible bedrooms

Accessible bedroom Double Bedroom

- The route to the bedroom is 860mm wide, or more. The bedroom door is 860mm wide. There is 450mm at the side of the bed. The bed is 680mm high. There is 300mm under the bed.
- The bedroom is flexible (either double or twin). The bathroom is separate. It is not an ensuite.
- The bathroom door is 800mm wide.
- The bathroom has a bath with an overhead shower. The shower has a handrail. There is a shower chair available. The direction of transfer onto the toilet is to the front only. There is 800mm in front of the toilet. The toilet seat is 410mm high.
- The basin is 860mm high. The taps are lever operated. There is no space under the basin.
- The walls and the bathroom fittings have high colour contrast.
- The bath edge is 610mm from the floor.



Self catering kitchen

Kitchen

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The route is 820mm wide, or more.
- The door is 820mm wide.
- The work surface is at a height between 650mm and 900mm.
- The hob is available at a height between 650mm and 900mm.
- The sink is at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.
- The table and plates have high colour contrast.
- The crockery is kept in eye level kitchen units but can be moved to base units on request.
- 2 ring cooker for use on table available on request.

Kitchen

Kitchen sink with clear underspace

Lounge

Lounge

- From the main entrance to the lounge, there is level access. The route is 820mm wide, or more. The door is 820mm wide.
- The lounge area is open plan with the kitchen. There is one sofa, seat 460mm from floor and an electric high back armchair, seat 540mm from floor.

Lounge

Getting around outside

Communal Courtyard

- From the main entrance to the communal courtyard, there is level access.
- The edges of both steps are highlighted in white.

Patio Area

- From the french doors to the patio, there is one step.
- The patio table is 760mm high with clear underspace 660mm from floor to table edge. Folding chairs have a seat height of 340mm.

Customer care support

Accessibility equipment

- We provide a rise and recline armchair; various shower chairs, toilet seat height raiser and bed blocks.
- We have an area to charge mobility scooters and battery powered wheelchairs.
- You can hire mobility equipment from Island Mobility by calling 01983 555 666.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Customer care support

- All staff have disability awareness training.
- We have information in large print .
- Visitor information is also available in Easy Read format.
- Guest information files in cabins give details of local services.