

Return on Investment

	September 2021				September 2022
Employee Training & Onboarding	# Agents per Month	11	Total Onboarding & Training Costs per Employee	\$13,640.00	2
	# Hours to Train	120			120
	\$\$\$ per Hour to Train	\$31.00	Total Onboarding Costs per Month	\$150,040.00	\$31.00
	\$\$\$ Onboarding per Employee	\$9,920.00			\$9,920.00
Training Development	\$\$\$ per Hour	\$45.00	Training Development Total Costs	\$16,200.00	\$0.00
	# Hours	360			0
Total				\$179,880.00	\$9,951.00

