



**COVID-19:  
Return To Work –  
Safe At Work  
Programs**

# “Return To Work – Safe At Work”

## Employee Surveillance and Illness Management Solutions for COVID-19

All employers need to consider how best to decrease the spread of COVID-19 and lower the impact in their workplace. This may include activities in one or more of the following areas:

- ✓ Monitor and Reduce Transmission Among Employees
- ✓ Mitigate Disruption
- ✓ Minimize Absenteeism
- ✓ Maintain a Safe Work Environment

The “Return To Work – Safe At Work” Paradigm:

**Protect – Identify – Segregate – Assess – Test – Treat – Return**

# Piedmont Can Help You Safely Get Back to Business as Usual

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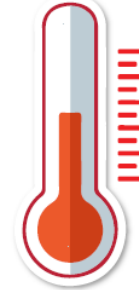
*COVID-19 Exposure  
Strategic Planning*



*Care of Sick  
Employees*



*Employee Access  
Screening*



*Exposure  
Management*



*COVID-19 Testing*

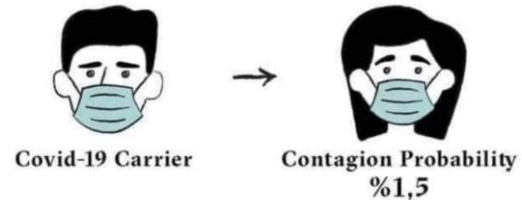
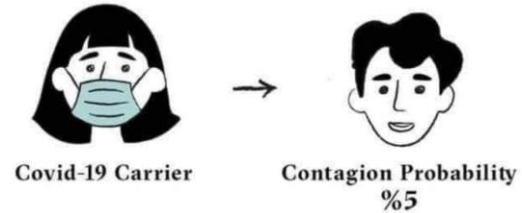
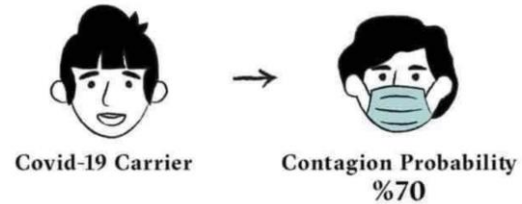


*Return-to-Work  
Determination*



# Protect - PPE

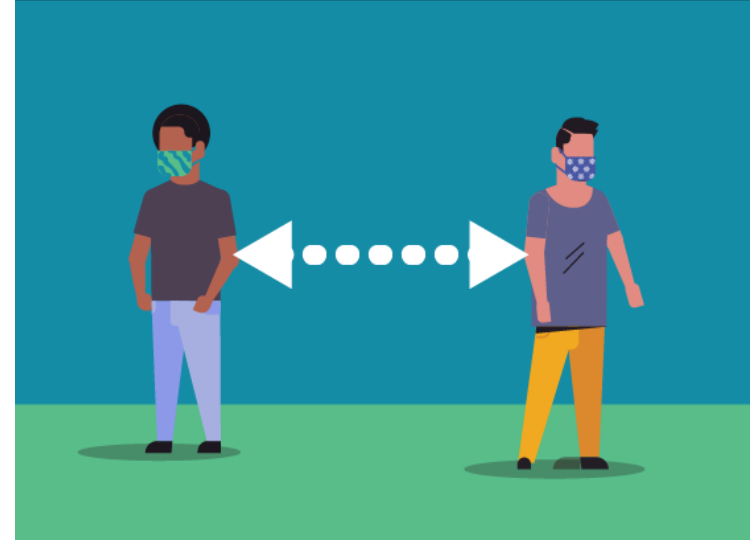
- ▶ Inside the workplace we recommend all employees wear a surgical mask at all times.
- ▶ If surgical masks cannot be obtained, then cloth masks are acceptable alternatives.
- ▶ Depending on exposure risk more robust PPE may be recommended.



**WEAR IT**

# Protect – Infection Prevention

- ▶ Distancing
- ▶ Hygiene
- ▶ Surface Cleaning
- ▶ Shielding



## GUIDANCE FOR CLEANING & DISINFECTING PUBLIC SPACES, WORKPLACES, BUSINESSES, SCHOOLS, AND HOMES



### 1 DEVELOP YOUR PLAN

**DETERMINE WHAT NEEDS TO BE CLEANED.** Areas considered for 100-mile-long, need only routine cleaning. Maintain existing cleaning practices for outdoor areas.

**DETERMINE HOW AREAS WILL BE DISINFECTED.** Consider the type of surface and how often the surface is touched. Prioritize disinfecting frequently touched surfaces.

**CONSIDER THE RESOURCES AND EQUIPMENT NEEDED.** Keep in mind the availability of cleaning products and personal protective equipment (PPE) appropriate for cleaners and disinfectants.

For the guidance on risk, label, local, and national authorities.

### 2 IMPLEMENT

**CLEAN HIGHLY DIRTY SURFACES WITH SOAP AND WATER** prior to disinfection.

**USE THE APPROPRIATE CLEANING OR DISINFECTANT PRODUCT.** Use an EPA-approved disinfectant against COVID-19, and read the label to make sure it meets your needs.

**ALWAYS FOLLOW THE DIRECTIONS ON THE LABEL.** The label will include safety information and application instructions. Keep disinfectants out of the reach of children.

### 3 MAINTAIN AND REVISE

**CONTINUE ROUTINE CLEANING AND DISINFECTION.** Continue or revisit your plan based upon appropriate disinfectant and PPE availability. Only surfaces should be cleaned with soap and water prior to disinfection. Routinely disinfect frequently touched surfaces at least daily.

**MAINTAIN SAFE PRACTICES** such as frequent handwashing, using cloth face coverings, and staying home if you are sick.

**CONTINUE PRACTICES THAT REDUCE THE POTENTIAL FOR EXPOSURE.** Maintain social distancing, staying at least six feet away from others. Reduce sharing of common spaces and frequently touched objects.

# Identify – Employee Screening Programs



## Diagnostic PCR Testing

Positive Fever and Illness Screens

Post-Exposure Testing

Covered 100% by Health Insurance



## Large Scale / Mass Testing Programs

Contract Pricing

Pre-Opening (PCR or Antibody Testing)

Mass Employee Testing After Positive Case

# WORKPLACES DURING THE COVID-19 PANDEMIC



The purpose of this tool is to assist employers in making (re)opening decisions during the COVID-19 pandemic, especially to protect vulnerable workers. It is important to check with state and local health officials and other partners to determine the most appropriate actions while adjusting to meet the unique needs and circumstances of the local community.

## Should you consider opening?

- ✓ Will reopening be consistent with applicable state and local orders?
- ✓ Are you ready to protect employees at higher risk for severe illness?

ANY  
NO



ALL  
YES



## Are recommended health and safety actions in place?

- ✓ Promote healthy hygiene practices such as hand washing and employees wearing a cloth face covering, as feasible
- ✓ Intensify cleaning, disinfection, and ventilation
- ✓ Encourage social distancing and enhance spacing between employees, including through physical barriers, changing layout of workspaces, encouraging telework, closing or limiting access to communal spaces, staggering shifts and breaks, and limiting large events, when and where feasible
- ✓ Consider modifying travel and commuting practices. Promote telework for employees who do not live in the local area, if feasible.
- ✓ Train all employees on health and safety protocols

ANY  
NO



ALL  
YES



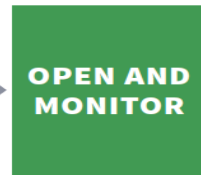
## Is ongoing monitoring in place?

- ✓ Develop and implement procedures to check for signs and symptoms of employees daily upon arrival, as feasible
- ✓ Encourage anyone who is sick to stay home
- ✓ Plan for if an employee gets sick
- ✓ Regularly communicate and monitor developments with local authorities and employees
- ✓ Monitor employee absences and have flexible leave policies and practices
- ✓ Be ready to consult with the local health authorities if there are cases in the facility or an increase in cases in the local area

ANY  
NO



ALL  
YES



<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businesses-employers.html>



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ALL  
YES

OPEN AND  
MONITOR

ANY  
NO

MEET  
SAFEGUARDS  
FIRST



# Identify - Screening Program Options

## On-Site

- Training of Your Staff to Perform Employee COVID-19 Screenings
- QR Code Signs for Smartphone Launch of Virtual Visit and Testing

## At-Home

- Symptom BOT: Self-Check Prior to Next Shift
- Email Verification of Screen Completion
- Link to QR Code for Virtual Visit, Testing and Treatment (Positive Screens)

# Identify – Pre-Shift Employee Screening

## On-Site Screening Programs: Recommended Protocol

The purpose of screening is to maximally reduce the number of potentially infectious employees from entering your business.

- Fever screens alone likely to miss patients
  - While up to 80% of patients with COVID will have fever during the course of their illness some studies show only 40% had fever in the initial 2 days of infection.
- Piedmont Urgent Care by WellStreet recommends both fever screening combined with symptom check
  - Consistent with CDC recommendations.
    - *Pre-Screen: Employers should measure the employee's temperature and assess symptoms prior to them starting work. Ideally, temperature checks should happen before the individual enters the facility.*

# Segregate – Assess – Test

- ☐ Employees present to work with mask or are provided mask by employer
- ☐ Screened with temperature check plus symptom screen
  - If negative, then can enter work
  - If positive, then can not enter work and should follow up with Piedmont Urgent Care provider for further evaluation and potential testing
    - Virtual visit with QR code can be made available to employee at time of screen and can be seen immediately

- Virtual Visit may result in no concern and return to work immediately

OR

- Testing for COVID
  - ☐ Employee should remain out of work until return of results (48hrs)
  - ☐ If testing is negative, then may be able to return to work
  - ☐ If positive, then out of work until determined by medical provider that it is OK to return to work.

# YOU SCREENED POSITIVE



Please follow up for medical evaluation and testing.

Scan the QR Code or visit our website [Piedmonturgentcare.org](https://www.piedmonturgentcare.org) and start a Virtual Visit.



[WWW.PIEDMONTURGENTCARE.ORG](https://www.piedmonturgentcare.org)

# Pre-Shift / At-Home Employee Screening: COVID Symptom BOT

- At-home screening in an easy-to-use and integrated solution
- Consistent with CDC re-opening guidelines
- 1 Major or 2+ Minor symptoms = POSITIVE screen
- E-mail with confirmation of screening results that can be shared with Employer \*\*
- Positive screens can be linked directly with a Piedmont Urgent Care virtual visit for assessment, testing and treatment decisions
- Eliminates delays and inconsistencies with illness management and return-to-work determinations

Click Here  
to Test



[COVID Symptom Screener Piedmont Urgent Care](#)



[COVID Symptom Screener Summit Urgent Care](#)

\*\* To ensure that email notifications do not land in SPAM, please ask your IT to allow:

- [results@PUCcovidscreener.com](mailto:results@PUCcovidscreener.com)
- [results@summitcovidscreener.com](mailto:results@summitcovidscreener.com)

# Return to Work Determinations

## Employees who have tested *positive*:

- Non test method

- ✓ At least 3 days (72 hours) have passed *since recovery* defined as resolution of fever without the use of fever-reducing medications **and**
- ✓ Improvement in respiratory symptoms (e.g., cough, shortness of breath); **and**,
- ✓ At least 10 days have passed *since symptoms first appeared*

- Test Method

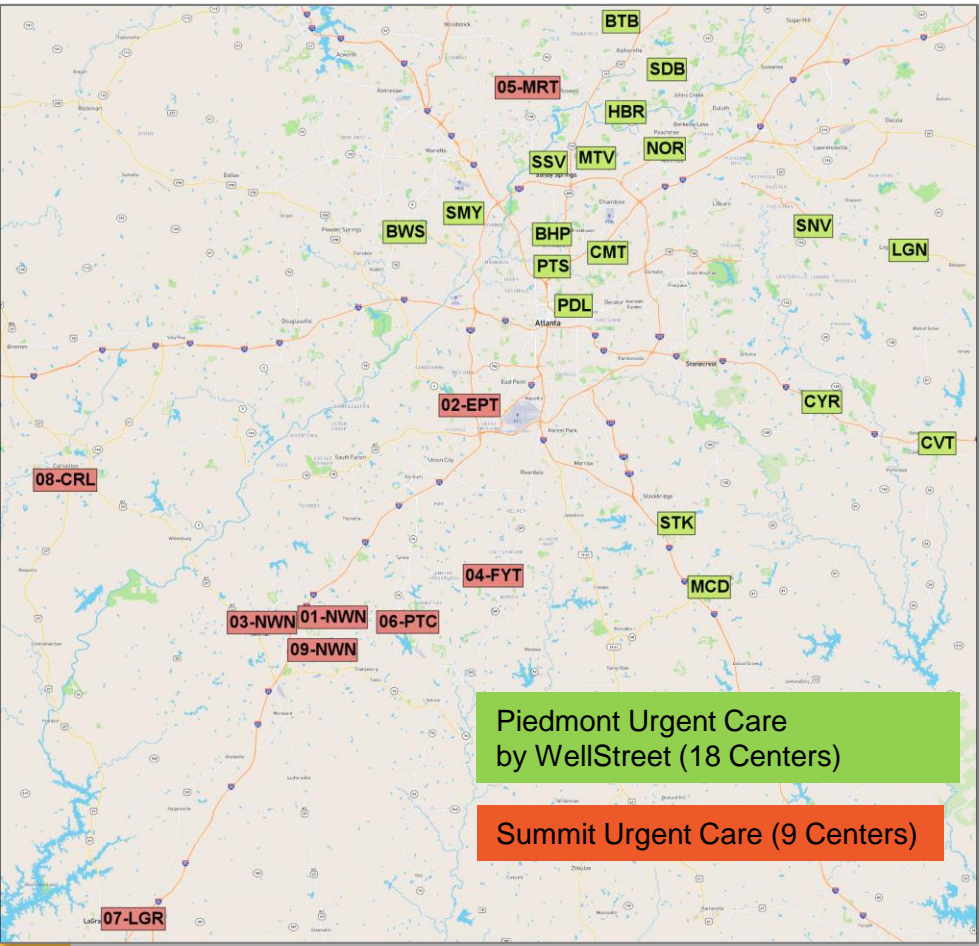
- ✓ Resolution of fever without the use of fever-reducing medications **and**
- ✓ Improvement in respiratory symptoms (e.g., cough, shortness of breath) **and**
- ✓ Negative results of a PCR test for COVID-19 from at least two consecutive nasopharyngeal swab specimens collected  $\geq 24$  hours apart (total of two negative specimens).

# Assess – Test – Treat – Return

## What Makes Us Different:

- Physician-led illness care through the continuum of Assess – Test – Treat – Return to Work
- Piedmont Clinic providers (not remote / outsourced telemed)
- Consumer friendly, secure telemedicine portal with features like smartphone scans for insurance / identification and live navigation “attendant”.
- Our PCR testing process is efficient and service-oriented. No waiting in lines like at mass testing locations

# 27 Locations To Serve You



Location Acronym	Location	Status	Urgent Care / WCES	Curbside	Virtual	COVID Test
PTS	Buckhead South	Open - Seeing Patients	✓		✓	
MTV	Dunwoody	Open - Seeing Patients	✓		✓	
BWS	Austell	Open - Seeing Patients	✓	✓	✓	
SSV	Sandy Springs Village	Open - Seeing Patients	✓		✓	
SDB	Johns Creek/Alpharetta	Open - Seeing Patients	✓		✓	
BHP	Buckhead North	Open - Seeing Patients	✓		✓	
PDL	Virginia Highlands	Open - Seeing Patients	✓		✓	✓
MCD	McDonough	Open - Seeing Patients	✓	✓	✓	✓
CMT	Druid Hills	Open - Seeing Patients	✓		✓	✓
HBR	Holcomb Bridge	Open - Seeing Patients	✓		✓	✓
BTB	Milton	Open - Seeing Patients	✓	✓	✓	✓
STK	Stockbridge	Open - Seeing Patients	✓		✓	✓
SNV	Snellville	Open - Seeing Patients	✓		✓	✓
LGN	Loganville	Open - Seeing Patients	✓		✓	✓
NOR	Norcross	Open - Seeing Patients	✓		✓	✓
CVT	Covington	Open - Seeing Patients	✓		✓	✓
SMY	Smyrna	Open - Seeing Patients	✓		✓	✓
CYR	Conyers	Open - Seeing Patients	✓		✓	✓
01-NWN	Newnan	Open - Seeing Patients	✓	✓	✓	✓
02-EPT	East Point	Open - Seeing Patients	✓	✓	✓	✓
03-NWN	Newnan Minor Med	Open - Seeing Patients	✓		✓	✓
04-FYT	Fayetteville	Open - Seeing Patients	✓	✓	✓	✓
05-MRT	Marietta	Open - Seeing Patients	✓		✓	✓
06-PTC	Peachtree City	Open - Seeing Patients	✓		✓	✓
07-LGR	Lagrange	Open - Seeing Patients	✓	✓	✓	✓
08-CRL	Carrollton	Open - Seeing Patients	✓		✓	✓
09-NWN	South Newnan	Open - Seeing Patients	✓		✓	✓



# Return-to-Work and Illness Management Collateral

## Business Card – Symptom BOT

**Symptom Screener  
COVID-19 Pre-shift  
Screening**

Scan **Symptom Screener** self-check **QR code** with your phone's camera and submit results prior to next shift





 summitcovidscreener.com

## Business Card – Virtual Urgent Care Visit

**Schedule an Urgent  
Care Virtual Visit**


Scan **QR code** to schedule a virtual visit for minor illnesses or injuries, or for a COVID-19 screening.




 summiturgentcare365.com

## Notecard – Symptom BOT

**Symptom Screener Pre-shift Screening**  
**Employees must screen and manage symptoms of COVID-19 prior to coming into work.**



- Scan **Symptom Screener** self-check **QR code** with your phone's camera and submit results prior to next shift
- Email verifying the screening completion will be sent to your manager
- For positive screens, do NOT report for your shift. Use provided link to schedule a virtual visit for next steps.

 [piedmonturgentcare.org/covidscreener/](https://piedmonturgentcare.org/covidscreener/)

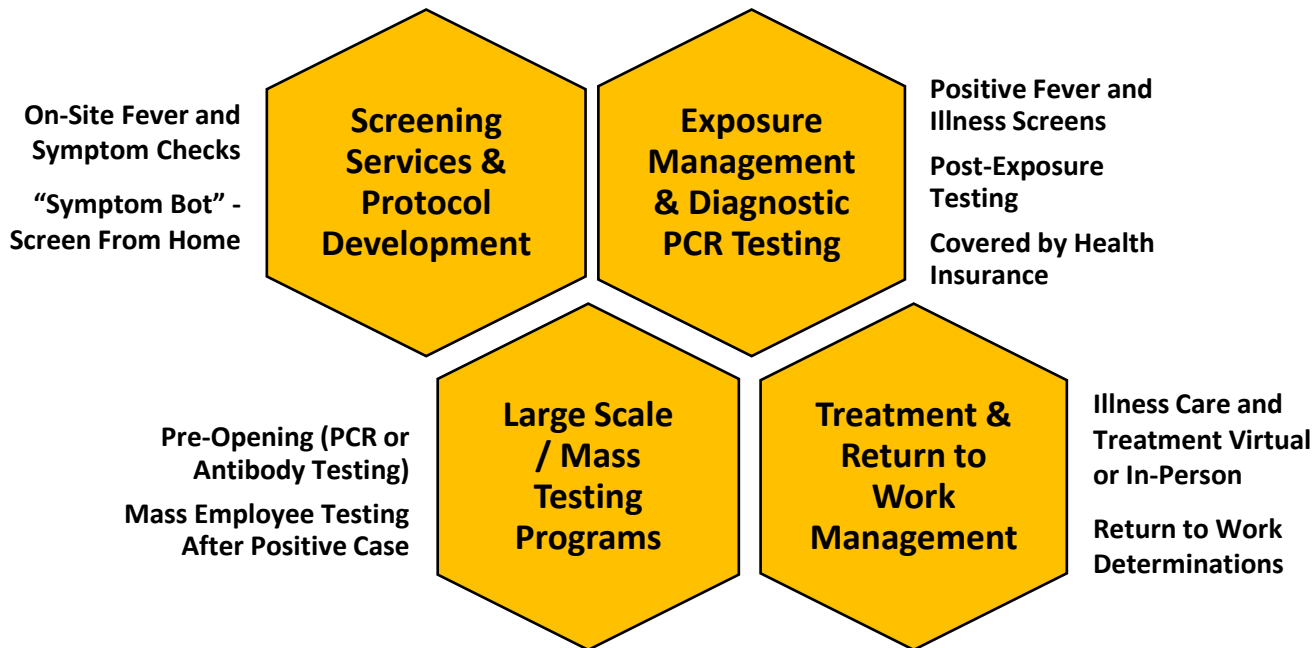
## Magnet – Symptom BOT

**COVID-19 Symptom  
Screener Pre-shift Screening**



 [piedmonturgentcare.org/covidscreener/](https://piedmonturgentcare.org/covidscreener/)

# How can Piedmont help you?



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