# K9's 4 Living 601-540-3028 

## Customer Agreement

Date: $\qquad$
File \#: $\qquad$ Name: $\qquad$ Cell \#: $\qquad$ Work \#: $\qquad$
Email: $\qquad$ HomeAddress: $\qquad$

Breed: $\qquad$ Dog's Name: $\qquad$ Sex: M / F

Veterinarian's Name: $\qquad$ Veterinarian's \# $\qquad$

1. Socialization ( 9 weeks old, 4-6 months old and older) 6 week Course

9 weeks old must be held at all times out in public, meet n' greets with strangers, getting familiar with different sounds, and going into different stores. Initial program is a 6 week course. If we need to continue passed the 6 weeks, then it will be an extra fee.

NOTE: IT IS RECOMMENDED THAT YOUR DOG(S) BE SPAYED/ NEUTERED TO ATTEND GROUP CLASS. MUST PROVIDE A COPY OF CURRENT RABIES AND SHOT RECORDS BEFORE CLASS FOR TRAINERS PERMANENT RECORDS.

$\square$
The Owner UNDERSTANDS AND AGREES THAT HE/SHE IS BEING TRAINED TO TRAIN HIS/HER DOG AND THAT WITHOUT 100 PERCENT COOPERATION WITH THE TRAINER, THE DOG WILL NOT GET TRAINED.
2. Basic Obedience 6 week Course ( 6 months and older)

Sit, Down, Come, Sit-Stay, Down-Stay, Heel / Loose Leash Walking, Socialization (if needed), Hand Signals, and anything else you would like to work on.
3. In Home Training (6-7 weeks old, 6 months and older) 6 week course Basic Obedience, House manners, Door Etiquette, Place, Kennel Training, Potty Training, and anything else you would like to work on.
$\square$ 4. Refresher Classes (4 months and older) 6 classes

Anything we've previously taught your pet
5. SERVICE DOG Training Program (4-10 Weeks old, 4-6 months old)

PTSD, Mobility, ESA (Emotional Support Assistant) Dogs, Autism Assistance Dogs, Therapy Dogs - minimum $21 / 2$ years of training
6. Puppy Group Classes $-\mathbf{6}$ Week Course ( 4 months -1 year old)

Beginnings of basic obedience, eye contact, getting familiar wearing a leash and collar, loose leash walking
7. Virtual Training Program - 6 Week Course (Any Age)

We will go over anything in the Basic Obedience Course or in the In Home Training Course.
8. Socialization Group Class (4 months and older)
meet and greets with other dogs, what to do in a situation with reactive dogs, what signs to look for in your dog and other dogs
9. Board and Train 2 Week Program (Must be current on all shots including rabies) Basic Obedience, Socialization around other dogs, Door etiquette, Loose Leash walking
10. Remarks: Verbal and Written Instructions given to the owner by the trainer on how the owner can solve or curtail the following behavior issues: barking towards other people and dogs, biting on unwanted things, jumping on people, potty training, door etiquette, etc.

## Additional Remarks:

1) All commands are taught 1-2 time(s) per week for approximately 6 weeks.
2) The owner is required to work the dog 3 to 4 times a week on strengthening all commands taught. The reinforcement can be accomplished in approximately 20 to 30 minutes per day. Can be broken down to 10-15 minute intervals.

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Total Cost: Weekly Payments of: Final Payment of: Paid In-Full Date Paid:
$\qquad$
Start Date: $\qquad$ Trainer: $\qquad$

I HAVE READ AND UNDERSTAND THAT ALL TRAINING IS CONTINGENT UPON THE OWNER'S WILLINGNESS TO HANDLE AND/OR WORK THE DOG(S) AS DESCRIBED ABOVE.

Owner's Signature:
Date:
Trainer's Signatures: $\qquad$ Date: $\qquad$

Note: Additional terms \& conditions which are apart of this agreement set forth on page 3.

Page 3
TERMS AND CONDITION
11. K9's 4 Living (hereon known as "The Company") cannot make any guarantee regarding the outcome of any training/counseling program. The owner assumes full and complete responsibility for the dog's behavior during and after the training/counseling program.
12. COURSE \#1: The trainer is responsible for training the dog(s) for initial response on all underlined commands on page one of this agreement. The trainer is responsible for training the owner to train the dog(s) on all commands listed on page one of this agreement. During the two week board and train program, the owner is required to participate in the class a minimum of once a week if you are local. The owner understands that they are being trained to train their dog(s) and that without 100 PERCENT COOPERATION, as well as consistent reinforcement the dog will not get trained. The owner is ultimately responsible for the dog's final outcome. X:
13. CANCELLATIONS: "The Company" is only obligated to give (one) free makeup lesson due to owner/handler postponement if, and only if, the makeup lesson is scheduled immediately following the next regularly scheduled class. Any other missed lessons will be considered as a completed lesson per this agreement. Makeup lessons can be purchased at $\$ 150.00$ per lesson at the trainers discretion.
14. TERMINATION OF TRAINING: The owner/handler of the dog(s) may have the animal withdrawn from training at anytime, however, once training has begun, all fees are nonrefundable.
15. LIABILITY: I, X: $\qquad$ as the legal owner/handler of the above mentioned pet(s) having carefully read and fully understanding this agreement, do hereby waive and release "The Company" and Matthew Kunstmann from any and all liability of any nature. This includes any injury, death, sickness, or damage my pet may suffer during or after training program. I also agree to indemnify and hold harmless "The Company" and Matthew Kunstmann from any and all claims due to damage the pet may cause to any family members or any third parties during or after training.
16. MISCELLANEOUS: The owner/handler will be responsible for purchasing all necessary equipment that the trainer recommends for training the dog(s).
17. In the event that "The Company" deems it necessary to employ legal counsel to protect its rights under this agreement, the owner/handler of the dog(s) agrees to pay all expenses incurred by "The Company" to enforce its rights under this agreement including, but not limited to, costs and reasonable attorney's fees.
18. This training agreement represents the full and only agreement between the parties. The terms and conditions set forth in this agreement cannot be modified or changed in any way. Any alternations or addendums to this agreement unless signed by both parties. I have read, fully understand and agree to the above contract terms.

Owner/Handler Signature: $\qquad$ Date: $\qquad$

