

Code of Conduct for volunteers and coaches

- Prioritise the well-being of all children and adults at risk at all times
- Treat all children and adults at risk fairly and with respect
- Be a positive role model. Act with integrity, even when no one is looking
- Help to create a safe and inclusive environment both on and off court
- Not allow any rough or dangerous behaviour, bullying or the use of bad or inappropriate language
- Report all allegations of abuse or poor practice to the appropriate Organisation in line with the Safeguarding Policy
- Not use any sanctions that humiliate or harm a child or adult at risk
- Value and celebrate diversity and make all reasonable efforts to meet individual needs
- Keep clear boundaries between professional and personal life, including on social media
- Have the relevant consent from parents/carers, children and adults before taking or using photos and videos
- Refrain from making physical contact with children or adults unless it is necessary as part of an emergency or congratulatory
- Ensure roles and responsibilities are clearly outlined and everyone has the required information and training
- Avoid being alone with a child or adult at risk unless there are exceptional circumstances
- Not abuse, neglect, harm or discriminate against anyone; or act in a way that may be interpreted as such

Code of Conduct for children

- Be friendly, supportive and welcoming to other children and adults
- Play fairly and honestly
- Respect volunteers and coaches and accept their decisions
- Behave, respect and listen to your coach
- Take care of your equipment and club property
- Respect the rights, dignity and worth of all participants regardless of age, gender, ability, race, culture, religion or sexual identity
- Not use bad, inappropriate or racist language, including on social media
- Not bully, intimidate or harass anyone, including on social media

Code of Conduct for adults accompanying children

- Positively reinforce your child and show an interest in their tennis
- Use appropriate language at all times
- Be realistic and supportive
- Treat all children, adults, volunteers, coaches, officials and members of staff with respect
- Encourage your child to play by the rules, and teach them that they can only do their best
- Arrive on time at the venue and remain as an active participant throughout the session

- Adults with more than one child (for whom they are the caregiver) will be responsible for participating with all children within their care during the session, in accordance with our safeguarding policy.
- Ensure your child has appropriate clothing
- Ensure that your child understands their code of conduct
- Adhere to your venue's safeguarding policy, rules and regulations
- Provide emergency contact details and any relevant information about your child including medical history

This Code of Conduct should be interpreted in a spirit of integrity, transparency and common sense, with the best interests of children and adults at risk as the primary consideration.