

Provincial Supports for Individuals / Residents

| Program/Initiative | Description | Who is eligible? | Where do I apply? |
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| Temporary Rent Supplement | <p>Eligible tenants can be paid up to \$500 per household. The benefit is paid directly to your landlord.</p> <p>The program is currently slated to last for 3 months, beginning in April.</p> | <p>Low- to moderate-income tenants who have experienced income loss due to COVID-19, and who do not qualify for existing rental assistance programs.</p> <p>Full eligibility details will be released on BC Housing's website in the coming days.</p> | <p>BC Housing is working on developing the application process and more information will be available on BC Housing's website in early April.</p> |
| Eviction prevention | <p>Temporary moratorium on evictions, except in certain special circumstances.</p> | <p>Tenants who have a residential tenancy agreement under the Residential Tenancy Act.</p> <p>Tenants in BC Housing funded buildings are also protected from eviction for non-payment of rent during this time.</p> <p>Special circumstances for eviction include tenants jeopardizing the health and safety of other occupants of the building, tenants causing extraordinary damage, and putting landlord property at risk. More information here.</p> | <p>N/A: this measure relates to the Residential Tenancy Act and does not require an application.</p> |
| Freezing annual rent increases | <p>Landlords cannot apply the annual CPI residential rent increase to residential tenancies.</p> | <p>Tenants who have a tenancy agreement under the Residential Tenancy Act.</p> | <p>N/A: this measure relates to the Residential Tenancy Act and does not require an application</p> |

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| | | It does not apply to households in rent geared-to-income units. | |
| Prevent landlords from accessing rental units | Tenants must consent to a landlord entering the rental unit. A landlord may not enter the unit even if they give the tenant the standard 24 hours notice. | Tenants who have a tenancy agreement under the Residential Tenancy Act. | N/A: this measure relates to the Residential Tenancy Act and does not require an application. |
| Landlord restrictions on use of common areas | Landlords are now entitled to restrict common areas in a building, such as gyms, pools, and courtyards. | Landlords who own buildings with common areas. | N/A: this measure relates to the Residential Tenancy Act and does not require an application. |
| Moratorium on BC student loan payments | Effective March 30, 2020, all British Columbia student loan borrowers will temporarily have their repayments suspended until September 30, 2020. During this time, no payment will be required, and interest that currently applies to the federal portion of student loans will not accrue. | British Columbia student loan borrowers. | N/A: this is an automatic moratorium and no application is necessary. |
| Increases to Income Assistance and Disability Assistance | Recipients of provincial income or disability assistance will receive a bonus supplement of \$300 over the next three months. If recipients access federal programs, like the Canada Emergency Response Benefit, income from these programs will not be subject to provincial claw backs for the next 3 months. | All recipients of provincial income or disability assistance | If you already receive income or disability assistance, the top up will go directly on your next cheque. If you need to apply, see here . |
| Bus pass and Compass Card funds | Because BC Transit and Translink have suspended fares, those on disability assistance who currently | All recipients of provincial disability assistance who have a bus pass or Compass Card. | No need to apply, it will go directly onto your next cheque. |

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| | receive a bus pass or Compass Card, will have the \$52 dollars added directly to the next cheque. | | |
| BC Emergency Benefit | The B.C. Emergency Benefit for Workers will provide a one-time \$1,000 payment to people who lost income because of COVID-19. | Residents of BC who receive federal Employment Insurance, or the new federal Canada Emergency Response Benefit are eligible. | Applications for the one-time payment will open soon. |
| Climate Action Tax Credit | A one-time enhancement to the climate action tax credit will be paid in July 2020 for moderate to low-income families: An adult will receive up to \$218.00 (increased from \$43.50) A child will receive \$64.00 (increased from \$12.75) | For low to moderate income families. Details here . | Canada Revenue Agency will calculate the benefit when you file your taxes. |
| ICBC payment deferral | Customers on a monthly Autoplan payment plan, who are facing financial challenges due to COVID-19, can defer their payment for up to 90 days with no penalty. | Customers on a monthly Autoplan payment plan. | Details here. |
| BC Hydro bill deferral | BC Hydro customers affected by COVID-19 can call to arrange an option to defer bill payments or arrange for flexible payment plans with no penalty. | BC Hydro customers. | Call 1-800-224-9376 |
| BC Hydro's Customer Crisis Fund | Customers facing temporary financial hardship and possible disconnection of their service due to job loss, illness, or loss of a family member may also be eligible for BC Hydro's Customer Crisis Fund, which provides access to | Customers facing financial hardship. | Call 1-800-224-9376 |

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| | grants of up to \$600 to pay their bills. | | |
| BC Hydro Relief Fund | Customers who have lost employment or income because of COVID-19 may be eligible for 3-months bill credit based on average consumptions. | <p>You need to:</p> <ul style="list-style-type: none"> • be a residential account holder and have had your account prior to March 15, 2020 • meet the eligibility criteria of the B.C. Emergency Benefit for Workers • have lost your job or have become unable to work due to COVID-19 (including self-employment) since March 15, 2020. • You must be able to upload verification of eligibility, such as a copy of your application or approval for the Canada Emergency Response Benefit, Emergency Benefit for Workers, federal Employment Insurance or Record of Employment | Application form to open Monday, April 6 th |
| BC Transit and Translink fare waiver | Fares will not be collected on BC transit and Translink routes | All customers. | N/A |

Federal Supports for Individuals / Residents

| Program/ Initiative | Description | Who's eligible? | Where do I apply? |
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| Canada Emergency Response Benefit | A taxable benefit of \$2,000 a month for up to 4 months | To be eligible, you must reside in Canada, be 15 years of age or older at the time of the application, have had to stop working due to COVID-19 related reasons, have not quit your job voluntarily, and earned a minimum of \$5,000 within the last 12 months. Full details on eligibility here . | Applications will open on April 6 th , 2020. Apply here: tinyurl.com/wcwdeup |
| Child Benefit Increases | An extra \$300 per child through the Canada Child Benefit | Parents giving primary care to at least one child, and who are legally residing in Canada. Full details on eligibility here . | Details here. |
| Special GST credit | One-time special payment by early May through the Goods and Services Tax credit for low- and modest-income families. The average additional benefit: ~\$400 for single individuals, ~\$600 for couples. | Income thresholds depends on marital status and how many dependent children in the household. Income thresholds range between \$46,649 for a single person to \$61,629 for a couple with four children. Full details on income thresholds here . | Details here. |
| Mortgage Support | Mortgage payment relief through deferred mortgage payments, | All customers holding mortgages with one of the big 6 banks (TD, CIBC, BMO, Scotia, NBC, RBC) who are | Provided on a case by case basis. Individuals must contact their bank. |

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| | <p>provided by banks on a case-by-case basis.</p> <p>Note: while payments are deferred, interest continues to accrue.</p> | <p>currently in good standing and have been impacted by COVID-19 can apply for mortgage deferment.</p> <p>More details here.</p> | |
| Moratorium on Student Loan repayment | <p>From March 30th to September 30th, interest-free moratorium on the repayment of Canada Student Loans for all student loan borrowers.</p> <p>No payment will be required and interest will not accrue during this time.</p> | <p>All Canada student loan borrowers. Students do not need to apply for the deferment.</p> <p>More details here.</p> | <p>The deferral will automatically apply for all borrowers.</p> |
| Income tax deadlines extended | <p>The filing date for the 2019 tax year has been extended to June 1st, 2020.</p> | <p>All tax filers</p> | <p>N/A</p> |
| Changes to Employment Insurance | <ul style="list-style-type: none"> • The one-week waiting period for EI sickness benefits will be waived for new claimants who are quarantined so they can be paid for the first week of their claim • Establishment of a new dedicated toll-free phone number to support enquiries related to waiving the EI sickness benefits waiting period • People claiming EI sickness benefits due to quarantine will not have to provide a medical certificate • People who cannot complete their claim for EI | <p>Employment Insurance (EI) sickness benefits provide up to 15 weeks of income replacement and is available to eligible claimants who are unable to work because of illness, injury or quarantine, to allow them time to restore their health and return to work. Canadians quarantined can apply for Employment Insurance (EI) sickness benefits.</p> | <p>Details here.</p> |

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| | sickness benefits due to quarantine may apply later and have their EI claim backdated to cover the period of delay | | |
| Reduced minimum withdrawals for Registered Retirement Income Funds | The required minimum withdrawals from Registered Retirement Income Funds (RRIFs) are reduced by 25% for 2020. | Individuals with RRIFs | Details here. |