

TUCARE CARER



TUcare

NEWSLETTER

FEBRUARY 2023- ISSUE 02

WELCOMED FEEDBACK

We received some lovely feedback from the first newsletter and we hope this continues. Please remember we would like this to be a joint publication and would love to hear from you all with items you may wish to include or you would like us to write about.

NATIONAL APPRENTISHIP WEEK

National Apprenticeship Week was a success we have had several carers sign up to complete Level 2's if you would still like to sign up we still have forms in the office ready for carers to complete for them to sign up to Level 2/3/4's you can pop in at anytime for more information.



**It Ain't What You Do
It's the Way That You
Do It!!!**

CARER DISCOUNTS

We would like to remind you all that you do qualify for the Carers Discount Card. You can apply for this online at www.bluelightcard.co.uk; you will need to upload proof of employment such as a payslip or a photo of your ID Badge.

The scheme offers a wide range of discounts from Holidays to Meals out. You can even save on your weekly food shop.



CARE FOR CARERS

We would like to have launched a special pledge to our carers current and still to come, to ensure they feel valued and know that we will support them and that our carers ensure our customers feel the same! We have started with the considerable pay rise starting from April to show that we acknowledge your worth. We would like carers to feel they can come to us with ideas as if we work together then we can achieve a harmonious work force.

YOU SAID, WE DID

We had a few of you drop in for a hot drink and a chat and we have had some suggestions on how we could improve- sorry we won't be buying a barista style coffee machine but will have taken on some suggestions board and will now make sure we have a variety of biscuits. Please feel free to pop in and see if they meet your expectations.

I will be sourcing a suggestion box for the front office for those that don't feel comfortable making suggestions in person and would like to remain anonymous.

KCR STARS OF JANUARY

We have had a few nominations for our KCR Stars so well done to

**Mo S,
Karen F,
Gill R,
Karen B,
Tyla B,
Karen H.**



Please remember we are asking carers and customers to let us know if a carer goes above and beyond to be **Kind**, ensure our customers and other carers feel **Comfortable** and are being **Respectful** again to all customers and carers. To nominate a carer for a **KCR Star** please email your nomination and reason for your nomination to bromley@tucare.co.uk