PICTURE DAY 2020!

New this year, we will only be accepting orders through our website or by phone.

Place your order online at www.schoolpictures.com

or

Order by Phone: 1-800-482-0321

Have questions? Contact us! 1-800-482-0321 Monday-Friday 9AM-5PM or Email: cs@apmphoto.com

> John J. Smith Eppler Junior High School

SCHOOL PICTURES.COM

Shanell Johnson 12th Grade

SCHOOL PICTURES.COM

A New Year, A New Picture Day

This year we are working hard to make sure that picture day runs safely and smoothly by making some slight changes to the way picture day has gone in the past. Below are the changes we will incorporate to ensure a great Picture Day.

- Masks On: Our staff will be wearing masks any time we are inside of your school building or working with students. They will have both hand sanitizer and equipment sanitizer at each site.
- **No Touch photography:** We are encouraging online ordering, getting rid of stools and props, and limiting the number of items a student turns in on Picture Day
- **Social Distancing:** We are changing our equipment set ups and posing to help everyone remain at a safe distance.
- Following the Rules: We are training and retraining photographers to adhere to CDC, OSHA, and local health department guidelines. Of course, we will continue to follow all school rules for visitors to the building. These protocols will be updated as the situation changes so that we are always offering the safest environment for you and our employees.

We want to remain your trusted partner in offering photography services to your families. If you have concerns about your picture day, please call Customer Service at (800)482-0321 for assistance. *We can't wait to see your smiling faces!*

Spend \$30 or more & receive a FREE DIGITAL DOWNLOAD!





The holidays will be here before you know it! Customized aifts are sure to spread holiday cheer to everyone on your list.

Holiday specials available exclusively online at



Frequently Asked Questions

Q: Are my child's photos able to be viewed online?

A: We service elementary, middle and high school students, most of which are minors. As part of our privacy policy with schools, we have promised not to publish any student's image to protect the identity of the students. We do offer a 100% guarantee*, so if you are not happy with the images you can have them retaken on retake day free of charge or return them for a full refund within 10 days of receipt.

Q: What is the deadline for ordering picture

packages? A: Orders are due on the date the photos are taken. Late orders are accepted; however, the photos will be processed and delivered with retake photos, on the background color chosen when the photo was taken. Home delivery is required for all orders after retake day.

Q: What forms of payment are accepted?

A: You can order online with a credit card (We accept Visa, Mastercard, and Discover). Personal checks and money orders are preferred on Picture Day although cash is also accepted. Mail late orders to: 300 West Forest Ave., Ypsilanti, MI 48197

Q: I placed an order online, does my child need to bring a receipt?

A: Yes, please print out your e-mail confirmation receipt, enclose it in the order envelope and send it with your child on Picture Day.

Q: What if my child is absent on Picture Day? A: There is a retake day scheduled for your school.

Please contact your school or our office for the date at 1.800.482.0321.

Q: Can I get a copyright release on my child's

A: Yes, with the purchase of a portrait CD. When you purchase portraits only, the original image remains the property of SCHOOL PICTURES COM. This original image cannot be photocopied or reproduced without the company's express written consent.

Q: How can I order additional pictures?

A: Additional pictures can be ordered by contacting our office at 1.800.482.0321 or by visiting our website to order online.

Q: Can I have my photos shipped to my home? A: Yes! We offer a home delivery option for \$8.00. Choose

this option on the bottom of the order envelope and fill in the shipping address. Shipped one week after school receives photos.

Q: What is your address and phone number? A: Our address: SCHOOL PICTURES.COM

300 West Forest Ypsilanti, MI 48197 Our phone number: 1.800.482.0321; customer service is available to assist you Monday-Friday, 9 a.m. to 5 p.m.

*Our Guarantee: If you are unhappy with your pictures for any reason, we will retake your portraits or buy them back, if returned within 10 days from delivery.

Oops....if your check is returned unpaid, we may re-present it electronically. The bank's \$30 service fee will be added on all returned checks. Payment by check is your express authorization that it may be converted into a one-time Electronic Fund Transfer (EFT) from your account. All returned checks or EFTs may be re-presented electronically along with a separate EFT or demand draft for the maximum returned check fee allowed by state law. For inquiries: 1 800 460 0124 or www.statecheckfees.com

Terms & Conditions and Privacy Notice available at SCHOOL PICTURES.COM or by contacting Customer Service.



Desert Rose

Stone Gray

SCHOOL PICTURES.COM

Iris Purple



Choose your free background color!

Spend \$30 or more & receive a **FREE DIGITAL DOWNLOAD!**

Order Online at SCHOOL PICTURES.COM

using your Access Key:

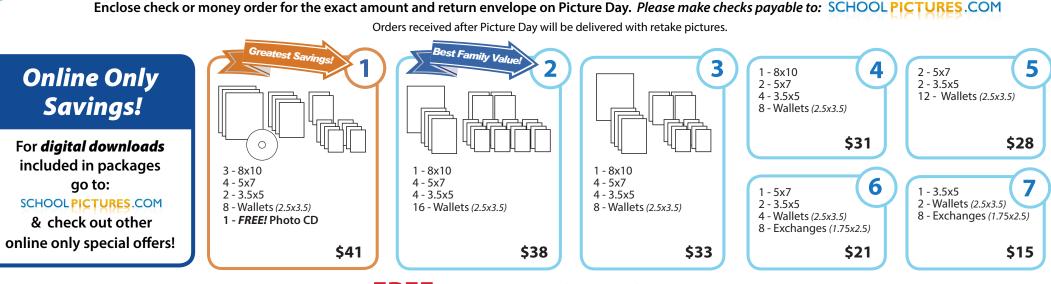
VISA



Print and enclose receipt in order envelope and bring to Picture Day.

Choose your package

DISCOVER



Spend \$30 or more & receive a **FREE** DIGITAL DOWNLOAD! Go online for even more savings!



Questions? Contact Customer Service Monday-Friday 9am-5pm 1.800.482.0321

Mason Middle School

B Please Print Clearly

С

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Fill out sections A & B and return this envelope even if not ordering

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