

# **PRIVACY POLICY**

DATE

08/12/2025

This Privacy Policy explains how Angel Creative Ltd. collects, uses and protects your personal information when you visit our website or contact us about our services.

### 1. Information We Collect

We may collect the following types of information:

Information you provide directly:

- Your name and contact details (email, phone number)
- Messages and enquiries sent through our contact form or email
- Project details you share when requesting a quote or consultation

Automatically collected information:

- IP address
- Browser type and device information
- Pages viewed and time spent on the site
- Cookies and similar tracking technologies

#### 2. How We Use Your Information

We use your personal information to:

- Respond to enquiries or quote requests
- Provide and deliver our services
- Improve our website and user experience
- Maintain internal business records
- Comply with legal obligations

We will never sell your data to third parties.

### 3. Legal Basis for Processing (GDPR)

We process personal data under:

- Consent
- Contract
- Legitimate interests
- Legal obligations

## 4. How We Store and Protect Your Data

We take reasonable technical and organisational measures to protect your personal information. Data is stored securely and retained only as long as necessary.



### 5. Sharing Your Information

We may share your information with:

- Trusted service providers
- Professional partners (only when required for your project)
- Legal authorities if required

## 6. Your Rights (UK GDPR)

You have the right to:

- Access your data
- Correct inaccuracies
- Request deletion
- Withdraw consent
- Object or restrict processing
- Request data portability

To exercise these rights, email: info@angelcreative.co.uk

#### 7. Cookies

Our website may use cookies to improve functionality and analyse traffic. You can disable cookies in your browser.

## 8. Your Rights (UK GDPR)

We do not knowingly collect personal data from children under 18.

#### 9. Links to Other Websites

We are not responsible for external website content or privacy practices.

### 10. Changes to This Policy

We may update this policy periodically. Changes will be posted on this page.

## 11. Contact Us

For questions, contact: Angel Creative Ltd.

Email: info@angelcreative.co.uk