

JESSICA VONGOELER, MBA




Project & Operations Leader | Biotech | Tech Ops | Supply Chain | Manufacturing Readiness

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SUMMARY

- Strategic operations leader with 10+ years managing multimillion-dollar budgets, global teams, and external partnerships in regulated industries.
- Recognized for simplifying complexity, embedding compliance, and enabling data-driven decisions that safeguard regulatory outcomes and accelerate delivery.
- Expertise in manufacturing oversight, operations, and supply chain strategy with a proven record of ROI and long-term impact.

SELECT ACHIEVEMENTS

-  Redirected 20% of contract spend to higher-performing providers, securing \$8M in cost savings.
-  Achieved gene therapy tech transfer to external manufacturer in 3 months with 0 delays.
-  Managed 5 global client programs, including first clinical manufacturing run.

PROFESSIONAL EXPERIENCE

Gates Medical Research Institute

Operations Consultant, Chemistry, Manufacturing, and Controls (CMC)

04/2023 - 12/2024

- Directed \$13M in contracted service agreements, ensuring project scope, cost, schedule, and quality compliance.
- Led cross-functional workshops to surface risks early, keeping 2 programs on track with 0 delays.
- Recognized with the Product Achievement Award (2024).

Ultragenyx Pharmaceuticals

Remote & Cambridge, MA

Associate Director, Program & Operations Management | Sr. Mgr. External Manufacturing

04/2019 - 01/2023

- Managed \$20M+ manufacturing site start-up budget across 6 departments ensuring <2% site budget variance.
- Reduced planning cycles from 3 months to 2 weeks, cutting material costs by 15% and lowering material order risks by 60%.
- Recovered \$2.7M, or 30% of program budget, in overcharges by resolving accrual and invoice discrepancies.

Brammer Bio (now ThermoFisher)

Cambridge, MA

Program Manager, Contract Development & Manufacturing (CDMO) Client Services

11/2017 - 04/2019

- Achieved a 100% issue resolution rate by anticipating risks and strengthening sponsor communication.
- Negotiated recovery of \$500K in material testing costs.

TECHNICAL SKILLS

Project & Financial Management: MS Project • Planisware • Jira • SmartSheets • Adaptive • Coupa • Monday.com • SAP (basic)

Data & Document Management: Veeva • SharePoint • PowerBI (basic)

Collaboration & Communication: Microsoft Teams • Zoom • Slack • Microsoft Office Suite • Google Workspace

EDUCATION

Worcester Polytechnic Institute

Master of Business Administration

- Coursework: Strategic Management, Global Operations, Project Management, Innovation

Massachusetts Maritime Academy

Bachelor of Science, Marine Engineering

- Relevant Training: Leadership, Self-Discipline, Problem-solving, Resilience, Teamwork