

JESSICA VONGOELER, MBA







Project & Operations Leader | Biotech | Tech Ops | Manufacturing Readiness | Supply Chain

978-921-4355 • jessica.vongoeler@gmail.com • www.linkedin.com/jessicavongoeler • www.JessicavonGoeler.com • Arlington, MA

SUMMARY

Strategic operations and program leader with 10+ years managing multimillion-dollar budgets, global cross-functional teams, and external manufacturing partnerships in biotech and regulated environments. Expert in Contract Development and Manufacturing Organization oversight, manufacturing readiness, and supply chain strategy with a proven record of safeguarding regulatory outcomes and accelerating product delivery. Recognized for simplifying complexity, embedding compliance, and enabling executives to make confident, data-driven decisions that drive ROI.

KEY ACHIEVEMENTS

-  Redirected 20% of contract spend to higher-performing providers, generating \$8M in cost savings.
-  Recovered \$2.7M in overcharges; consistently maintained <2% budget variance
-  Delivered 3-month tech transfer on schedule, protecting program timelines even under late-stage changes.
-  Increased stakeholder satisfaction by 15% through structured governance and engagement.
-  Reduced manufacturing planning cycles from 3 months to 2 weeks, cutting costs by 15%.
-  Built 8 KPI dashboards that enhanced budget visibility and risk control, accelerating executive decision-making.

CAREER PROGRESSION

Gates Medical Research Institute

Remote

Operations Consultant, Chemistry, Manufacturing & Controls (CMC)

04/2023 - 12/2024

- Directed \$13M in contracted service agreements, ensuring scope, cost, schedule, and quality compliance.
- Implemented 8 readiness metrics that boosted transparency for senior leadership.
- Guided 5 cross-functional teams (Manufacturing, CMC, Analytics, Quality Assurance, Regulatory) through structured risk reviews, eliminating delivery disruptions.
- Advanced phase 1 IND regulatory readiness through action tracking and dashboard reporting that increased executive transparency.

Ultragenyx Pharmaceuticals

Remote

Associate Director, Manufacturing Program & Operations Management

03/2021 - 01/2023

- Facilitated \$20M+ GMP manufacturing site start-up budget, integrating Tech Ops, MSAT, Quality, Engineering, Facilities, and Supply Chain to deliver operational readiness.
- Designed demand and capacity frameworks that improved site budget performance by 8% while ensuring long-term sustainability.
- Established site-level schedules that lowered material order risks by 60% and prioritized facility fit for two pipeline products.
- Built schedules across 3 clinical programs, including first manufacturing run, ensuring manufacturing readiness and regulatory compliance.

Ultragenyx Pharmaceuticals

Cambridge, MA

Senior Manager, Contract Development & Manufacturing Management & Tech Transfer

04/2019 - 03/2021

- Led \$10M+ in external manufacturing contracts supporting gene therapy programs.
- Strengthened vendor governance, recovering \$2.7M in overcharges and improving audit readiness.
- Protected tech transfer timelines by adapting plans to late-stage process changes without supply disruption.

Brammer Bio (now ThermoFisher)

Cambridge, MA

Program Manager, Contract Development & Manufacturing (CDMO) Client Services

11/2017 - 04/2019

- Managed 5 global client programs, including Brammer's first GMP manufacturing run.
- Identified and recovered \$500K in unbilled revenue, ensuring financial accuracy and strengthening client trust.

PAREXEL International




Billerica, MA

Technical Project Manager, Randomization Trial & Supply Management (RTSM)




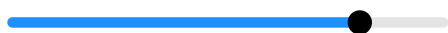
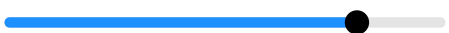
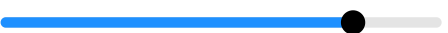
08/2015 - 06/2017

- Delivered 8 global IT projects on time with 100% User Acceptance Testing success, eliminating rework costs.

RECOGNITIONS

 Innovation & Excellence Program Achievement Award – Gates Medical Research Institute Client Solution of the Year – Harvard Business Publishing	 Collaboration & Leadership Best in Manufacturing Readiness, Brammer Bio Honorary Paul Harris Fellow – Rotary Club of Arlington, MA	 Advocacy & Community Impact Patient Advocacy Champion – Diabetes Patient Advocacy Coalition Community Service Award – Salvation Army, Cambridge Corps
---	---	--

KEY STRENGTHS

Influence 	Stakeholder Engagement 	Written & Oral Communication 
Tracking & Reporting 	Attention to Detail & Organization 	Metric Tracking & Reporting 

TECHNICAL SKILLS

Project Management & Financial Management: MS Project • Planisware • Jira • Smartsheets • Monday.com • Adaptive • Coupa

Data Management & Documentation: Veeva • SharePoint • Dropbox • Excel Reporting Systems • PowerBi (basic)

Collaboration & Effective Communication: Teams • Zoom • Slack • Mural • Microsoft Office Suite (including PowerPoint)

EDUCATION

Worcester Polytechnic Institute

Master of Business Administration (MBA)

- Coursework: Strategic Management, Global Operations, Project Management, Innovation

Massachusetts Maritime Academy

Bachelor of Science, Marine Engineering

- Relevant Training: Leadership, Self-Discipline, Problem-solving, Resilience, Teamwork

CURRENT VOLUNTEER APPOINTMENTS

GrownUp T1Ds, National Organization

Board Member

08/2025 - Present

Provide governance, strategic guidance, and community advocacy for a nonprofit serving adults with Type 1 diabetes; support fundraising, program development, and stakeholder engagement.

Watertown Boys and Girls Club

Team Photographer

11/2023 - Present

Produce visual content that strengthens team identity and celebrates achievements.

Diabetes Patient Advocacy Coalition

Champion Advocate

03/2021 - Present

Advocate for national and local policies that improve access, affordability, and equity in diabetes care.