

JESSICA VON GOELER, MBA
PATIENT DRIVEN PROJECT MANAGER

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Summary

Program Manager with over 10 years of experience in the life sciences industry, specializing in gene therapy and GMP manufacturing. Proven expertise in leading cross functional teams, optimizing project delivery, and enhancing client relationships. Skilled in risk management, strategic planning, and operational improvement. Seeking a leadership role to drive program success and enhance client satisfaction.

Core Competencies

- **Program Leadership:** Strategic Planning, Team Building, CrossFunctional Collaboration, Project Delivery, Client Satisfaction
- **Project Management:** GMP Manufacturing, Process Development, Timeline Management, Budget Oversight, Risk Mitigation
- **Communication:** Client Relations, Stakeholder Engagement, Status Reporting, Conflict Resolution
- **Technical Tools:** Adaptive Insights, Smartsheet, Veeva, Planisware, Coupa, IRT

Professional Experience

Bill and Melinda Gates Medical Research Institute

Remote

Consultant CMC Operations Management

April 2023 – Present

- Managed multiple vaccine candidates from development through phase 1 manufacturing, ensuring adherence to project timelines and budgets.
- Established robust communication channels with CDMOs and internal stakeholders to enhance project transparency and client satisfaction.
- Collaborated with teams to develop and implement project management processes and tools, training staff on their effective use.

Ultragenyx Pharmaceuticals

Remote

Associate Director, Master Scheduler

March 2021 – January 2023

- Led production planning and resource allocation, optimizing project timelines and reducing costs by 15%.
- Partnered with finance and senior staff to develop long range forecasts and budgets, enhancing financial compliance and decision making efficiency.

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Ultragenyx Pharmaceuticals

Cambridge, MA

Senior Manager, CDMO Project Management

April 2019 – March 2021

- Led technology transfers and process development for gene therapy clinical trials, recovering \$2.7 million in overcharged costs and enhancing client satisfaction.
- Conducted comprehensive risk assessments, implementing strategies that minimized project delays and financial overruns.

Brammer Bio (now ThermoFisher)

Cambridge, MA

Client Program Manager

October 2017 – April 2019

- Implemented key performance metrics to enhance project transparency by 50%, resolving \$0.5 million in unbilled revenue through strategic negotiations.

PAREXEL International

Billerica, MA

Technical Project Manager

August 2015 – June 2017

- Improved client satisfaction scores by 15% through proactive communication and successful management of project timelines.

Other Relevant Experience

- Project Coordinator, Harvard Business Publishing, Watertown, MA (2012–2015): Facilitated virtual delivery of leadership business programs to Fortune 500 clients.
- Patient Advocacy Champion, Diabetes Patient Advocacy Coalition (2021–Present): Engaged in legislative advocacy, media interviews, speaking engagements, and guest blog posts.
- Past President, Rotary Club of Arlington, MA (2008–2009): Awarded Paul Harris Fellow for Service Above Self.

Education

Worcester Polytechnic Institute (WPI) — Worcester, MA

Master of Business Administration

Relevant Coursework: Strategic Management, Global Operations, Project Management

Massachusetts Maritime Academy — Buzzards Bay, MA

Bachelor of Science in Marine Engineering

Relevant Training: Leadership, Self Discipline, and Teamwork