

Jessica (Slate) vonGoeler

Project & Operations Leader

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SUMMARY

Project and operations leader with 10+ years of experience in vendor oversight, operations, and cross-functional program execution. Proven success building scalable processes, leading transitions, and optimizing resources across diverse initiatives. Proven ability to translate ambiguity into actionable roadmaps and align day-to-day execution with organizational strategy.

KEY ACHIEVEMENTS



\$8M Vendor Cost Savings

Reallocated 20% of contract manufacturing spend to higher-performing providers, generating \$8M vendor cost savings.



Achieved <2% Budget Variance

Partnered with site leadership to establish annual manufacturing site budget and lead quarterly re-forecasts, achieving <2% variance.



15% Supply Chain Savings

Cut demand response times from 3 months to 2 weeks through new planning processes, saving 15% in supply chain costs.



Recovered \$2.7M in Overcharges

Directed proactive vendor financial tracking



100% Issues Resolution Rate

Drove root cause analysis and cross-functional alignment to resolve manufacturing and material issues ensuring uninterrupted operations and supply continuity.



15% Increase in Client Satisfaction

Proactively improved client satisfaction scores through daily engagement and high-quality data delivery.

PROFESSIONAL EXPERIENCE

Consultant, Operations Management

Gates Medical Research Institute

📅 04/2023 - 12/2024 📍 Remote

Renowned nonprofit developing drugs and vaccines for diseases in low-income countries, focusing on tuberculosis, malaria, and enteric diseases.

- Managed 2 contracted service providers to direct adherence to \$13M service agreements, quality and regulatory expectations and operational readiness.
- Established 8 performance metrics improving budget visibility, readiness, and compliance.
- Collaborated with 7 internal departments to address service disruptions, resolving delays with no impact on product delivery.
- Drove manufacturing readiness and regulatory alignment through daily standups, action tracking, and real-time dashboards.

Associate Director, Master Scheduler

Ultragenyx Pharmaceuticals

📅 03/2021 - 01/2023 📍 Remote

Ultragenyx develops and commercializes gene therapies to treat rare and ultra-rare genetic diseases by delivering functional copies of defective genes to address the underlying cause of the disorder.

- Administered \$20M+ manufacturing site start-up budget with 100% compliance to regulatory and performance standards.
- Spearheaded a production planning framework that aligned demand with capacity, increasing efficiency and supply reliability.
- Cut change request response times from 3 months to 2 weeks through cross-functional coordination and business system improvements.
- Improved schedule adherence and responsiveness through enhanced production planning visibility.

Senior Manager, Contract Development and Manufacturing Organization Management

Ultragenyx Pharmaceuticals

📅 04/2019 - 03/2021 📍 Cambridge, MA

- Resolved accrual, invoice, and PO discrepancies, preventing expense leakage and recovering millions in overcharges.
- Delivered technology transfer of a gene therapy to a contract manufacturer within 3 months, meeting aggressive project timelines.
- Directed external manufacturing for 2 gene therapy programs, mitigating compliance risks and ensuring uninterrupted clinical supply.
- Streamlined project operations by implementing structured meeting management and performance metrics, accelerating decision-making and reducing project delays.

PROFESSIONAL EXPERIENCE

Client Program Manager

Brammer Bio (now ThermoFisher)

10/2015 - 04/2017 Cambridge, MA

Brammer Bio was a contract development and manufacturing organization (CDMO) that specialized in process development, clinical manufacturing, and commercial supply of viral vectors for gene and cell therapies.

- Rapidly onboarded to and aligned 5 technical teams and client leadership to drive Brammer's largest program.
- Mitigated risks for 4 programs, achieving 100% resolution rate within deadlines.
- Recovered \$0.5M in unbilled revenue through client negotiations.

Technical Project Manager

PAREXEL International

08/2015 - 06/2017 Billerica, MA

PAREXEL Informatics improved clinical research with trial management and data analytics.

- Managed 8 Information Response Technology projects ensuring global service delivery and infrastructure readiness.
- Led 6 new project user acceptance tests resulting in zero missed go-live dates.

RECOGNITIONS

 Patient Advocacy Champion, Diabetes Patient Advocacy Coalition (2021)	 Innovation & Achievement Award, Gates MRI (2024)	 Best in Class Teams, Brammer Bio (2018)
 Client Solution of the Year Award, Harvard Business Publishing (2014)	 Honorary Paul Harris Fellow, Rotary Club of Arlington, MA (2010)	 Community Service Award, Salvation Army, Cambridge, Corp (2007)

TECHNICAL SKILLS

Project & Financial Management

MS Project	Planisware	Jira	Adaptive Insights	Smartsheets
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Data & Document Management

Veeva	SharePoint	Dropbox	Excel
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Collaboration & Communications

Teams	Zoom	Slack	PowerPoint	Mural
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EDUCATION

Master of Business Management Administration

Worcester Polytechnic Institute

- Coursework: Strategic Management, Global Operations, Project Management, Innovation

Bachelor of Science, Marine Engineering

Massachusetts Maritime Academy

- Relevant Training: Leadership, Self-Discipline, Problem-Solving, Resilience, Teamwork