



Coordinated Services and Supports Plan (CSSP)

ABOUT ME

JAMES A PIGUE

Assessment Date: 07/07/2021

Plan Dates: 08/01/2021 to 07/31/2022

Developed by: Amanda Nowak (952) 219-0278

Address: 1623 Silver Lane

New Brighton, MN 55112

County: Hennepin

Home: (612) 250-6736

Work: (612) 250-6736

Other: (612) 250-6736

General Plan Notes:

Strengths, Skills, and Abilities

James is a great communicator and has good people skills. He is very friendly and motivated.

Hopes, Dreams, and Aspirations

James would like to get healthier overall. He would like to quit smoking cigarettes once and for all. James stated that he uses smoking cigarettes as a coping strategy when he experiences stress; he would like to find healthier alternatives to cope with stress. James would also like to stop drinking; he reported that he still struggles with alcoholism.

Routines and Rituals

James reports that he will wake up and get washed up and ready for the day. He will usually go outside and people watch or bird watch, or sometimes he will take the bus and go somewhere.

Social, Leisure, Spiritual, and Religious Activities

James enjoys being outside in the fresh air. He likes being active, however his COPD makes it difficult for him to have the active lifestyle he used to have and would like to have. James is Christian.

Natural and Informal Supports

James' biggest supports are his parents and his two brothers.

Current Employment Situation and Employment Goals

James is currently unemployed. He is a retired veteran. He does not have any employment goals at this time.

Current Housing Situation and Housing Goals

James is currently living in a 24-hour Customized Living home. He is happy and comfortable here, and does not have any plans or desire to move.

What is Important

Right now, the most important thing to James is his health.

PERSON INFORMATION

Date of Birth: 06/17/1960 **Age:** 61 yrs

Emergency Contacts

Name	Relationship	Phone
Latrice Pigue	Other Relative	(612) 310-1650

Notes/Comments

Decision Making Representatives

Name	Type of Authority	Address	Phone
James Pigue			

Notes/Comments

Health Insurance & Payers

Is the person certified disabled by Social Security or through the State Medical Review Team (SMRT) process? Yes

Is the person on medical assistance? Yes

Type	Describe	Policy Number	Effective Date
Medical Assistance	MA-DX	00744791	02/01/2020
Managed Care	Hennepin Health	00744791	05/01/2020
Veterans		335604294	

Notes/Comments

Providers

Health Care Providers	Phone	Comments
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Health Care Providers	Phone	Comments
Primary Physician	(612) 725-2000	Averial Nelson, M.D. - VA Hospital
Other	(612) 873-2720	Martha McCusker, M.D.
NF Physician		
Targeted Case Manager	(952) 219-0278	Amanda Nowak, CADI Case Manager - 7400 Metro Blvd suite 216, Edina, MN 55439

Notes/Comments**WHAT'S IMPORTANT TO THE INDIVIDUAL****Short and Long-Term Goals**

Goal Statement	Target Date	Provider & NPI (if applicable)	Frequency of Reporting
James would like to be more independent.	07/31/2022	SANCTUARY HEALTHCARE SERVICES LLC -- 1912416215	semi-annually
James would like to quit smoking.	07/31/2022	SANCTUARY HEALTHCARE SERVICES LLC -- 1912416215	semi-annually
James would eventually like to have a place of his own.	07/31/2022	SANCTUARY HEALTHCARE SERVICES LLC -- 1912416215	semi-annually

Action Steps for Goals:

What will the person do? James will continue to work with staff at his Customized Living home to meet his goals and have his needs met. James will communicate with his CADI Case Manager if he has any questions or concerns regarding his services.

What will the case manager do? CADI Case Manager will meet with James at least twice per year for his 6-month quality visit and annual meeting. CADI Case Manager will meet with James additionally as needed or requested. CADI Case Manager will set up services for James through the CADI waiver and regularly communicate with James' team. If there are any questions or concerns with services, CADI Case Manager will assist.

What will others do? James' family and friends will continue to support his goals.

What will the provider do?

Sanctuary healthcare services LLC will assist James with meal prep. They will make sure that he has breakfast, lunch, dinner and snacks. they will make sure that they have his room sanitized they will ensure that the floors are mopped, dusted and that the counters are sanitized. They will make sure to take out the trash They will make sure to do his laundry and linens. They will help him with med management. they will help him with bathing, eating, shopping and redirecting behaviors. they will assist with answering and making appointments for him. they will transport him to and from where he needs to go.

Dynamic Services Individualized Home Supports with Training will assist James with communication, socialization, engaging in enjoyable activities, connecting him with resources, shopping, and household organizational tasks.

SUMMARY OF PROGRAMS AND SERVICES

Program Type	Start Date	End Date	Annual Amount	Total Plan Cost	Avg Monthly
Community Access for Disability Inclusion	08/01/2021	07/31/2022	\$114,400.00	\$86,221.52	\$7,185.13
Case Manager/Care Coordinator Amanda Nowak		Case Manager/Care Coordinator Provider ID A493432300		Responsible Party Name	
Program Notes					

Service													
24-Hour Customized Living Services - Daily													
Start Date 08/01/2021	End Date 07/31/2022	Procedure Code T2031 TG	Frequency 1-Daily	Units 365	Rate \$196.18	Avg Monthly \$5,967.14	Total Service \$71,605.70						
NPI/UMPI 1912416215	Status Pending	Provider Name SANCTUARY HEALTHCARE SERVICES LLC		Funding Source CADI Waiver		County of Service Hennepin							
Areas of Need Employment/Training/Skill Building, Health Related/Medical, Personal Security, Personal Assistance, Home Management, Quality of Life, Cognitive and Behavior Supports, Communications, Supportive Services													
Support Instructions Sanctuary Healthcare 24-hour Customized Living will assist James with housekeeping tasks, laundry tasks, shopping, making/scheduling appointments, transportation, socialization, engaging in enjoyable activities, financial management, medication management, and meal prep. They will also assist him with setting up his oxygen machine and with walking, bathing, and eating. They will also assist him with mental health management.													
Service Notes Sanctuary Healthcare 24-hour Customized Living will assist James with housekeeping tasks, laundry tasks, shopping, making/scheduling appointments, transportation, socialization, engaging in enjoyable activities, financial management, medication management, and meal prep. They will also assist him with setting up his oxygen machine and with walking, bathing, and eating. They will also assist him with mental health management.													

Service													
Case Management - 15 Minutes													
Start Date 08/01/2021	End Date 07/31/2022	Procedure Code T1016 UC	Frequency 5-Flexible Use	Units 148	Rate \$24.47	Avg Monthly \$301.80	Total Service \$3,621.56						
NPI/UMPI A828133300	Status Pending	Provider Name PLACEMENT PARTNERS MN INC		Funding Source CADI Waiver		County of Service Hennepin							
Areas of Need													
Supportive Services													
Support Instructions													
Case Manager will meet with James at least twice per year for his Annual Reassessment meeting, 6 month quality visit, and additional meetings as needed. Case Manager will make service referrals, monitor services, and set up funding for services through the CADI waiver. Case Manager will also communicate with team members, staff, and medical providers as needed to assist James. Case Manager will monitor and coordinate informal and formal supports in order to reasonably ensure health and safety. If there are questions, requests for updates or issues with service provision, the Case Manager will help to resolve.													
Service Notes													
Case Manager will meet with James at least twice per year for his Annual Reassessment meeting, 6 month quality visit, and additional meetings as needed. Case Manager will make service referrals, monitor services, and set up funding for services through the CADI waiver. Case Manager will also communicate with team members, staff, and medical providers as needed to assist James. Case Manager will monitor and coordinate informal and formal supports in order to reasonably ensure health and safety. If there are questions, requests for updates or issues with service provision, the Case Manager will help to resolve.													

Service Case Management Aide (Paraprofessional) - 15 Minutes							
Start Date 08/01/2021	End Date 07/31/2022	Procedure Code T1016 TF UC	Frequency 3-Monthly	Units 24	Rate \$9.39	Avg Monthly \$18.78	Total Service \$225.36
NPI/UMPI A828133300	Status Pending	Provider Name PLACEMENT PARTNERS MN INC		Funding Source CADI Waiver		County of Service Hennepin	
Areas of Need Supportive Services							
Support Instructions Paraprofessional to assist the case manager with administrative duties such as mailing out documents, faxing documents, filing, typing and other duties as assigned.							
Service Notes Paraprofessional to assist the case manager with administrative duties such as mailing out documents, faxing documents, filing, typing and other duties as assigned.							

Service							
Individualized Home Supports with Training 1:1 - 15 Minutes							
Start Date 10/27/2021	End Date 07/31/2022	Procedure Code H2014 UC U3	Frequency 2-Weekly	Units 953	Rate \$11.30	Avg Monthly \$1,076.89	Total Service \$10,768.90
NPI/UMPI A615488300	Status Pending	Provider Name DYNAMIC SERVICES LLC		Funding Source CADI Waiver		County of Service Hennepin	
Areas of Need Quality of Life							
Support Instructions Dynamic Services Individualized Home Supports with Training will meet with James for 6 hours each week. They will assist him with socialization, connecting him with resources, engaging in enjoyable activities, communication, shopping, and household organization.							
Service Notes Dynamic Services Individualized Home Supports with Training will meet with James for 6 hours each week. They will assist him with socialization, connecting him with resources, engaging in enjoyable activities, communication, shopping, and household organization.							

RISKS

How will Health and Safety Issues be Addressed?

Sanctuary group home staff will address James' health and safety needs.

In the event of a health and safety issue the plan is for James to call 911. His emergency contact Latrice Pigue would be notified at 612-310-1650. His primary care doctor would also be notified Aerial Nelson located at one Veterans drive, Minneapolis, MN

55417 with the phone number 612-725-2000.

In the event that James needs to go to the hospital, his hospital of choice is the VA hospital located at 1 Veterans Dr, Minneapolis, MN 55417 at phone number (612) 725-200.

James knows that if he spends more than 24 hours in the hospital, that he or one of his team members needs to notify his CADI Case Manager, Amanda Nowak, at 952-219-0278.

The following table documents and acknowledges any risks that exist based on identified remaining needs above.

Identified risk and choice regarding services	Negative outcome that may result	Alternative measure that may be implemented
James acknowledges that he has struggled with alcohol for over 30 years. He's injured himself and been hospitalized several times as a result of his alcohol use.	James could fall and injure himself while intoxicated. He could put himself at risk of being evicted from the nursing facility or the assisted living facility.	James could abstain from the use of alcohol with the support of a 12-step group or chemical dependency.

Summary plan/agreement reached to address the identified risks:

Emergency & Back Up Plans

Plan for unforeseen events (e.g, weather, storms, power outages)

in the event of severe weather and he would have to move away from windows he would go to the basement. in the event of a fire he would escape through the fire escape or he would go out the back door or the front door to get out of the building. in the event of a power outage he would call the electrical company or call a staff member from the group home.

Key Contact Name	Relationship	Phone Number
Latrice Pigue	niece	(612) 310-1650

Plan for emergency health events

In the event of a medical emergency, call 911 and have James transported to Hennepin Healthcare or the VA Hospital. Please notify the emergency contacts listed below.

In the event of a health and safety issue the plan is for James to call 911. His emergency contact Latrice Pigue would be notified at 612-310-1650. His primary care doctor would also be notified Aerial Nelson located at one Veterans drive, Minneapolis, MN 55417 with the phone number 612-725-2000.

In the event of him having to stay in the hospital his hospital of choice is the VA hospital located at 1 Veterans Dr, Minneapolis, MN 55417 at phone number (612) 725-2000

James knows that if he were to have to be hospitalized for more than 24 hours to contact his CADI Case manager Tania H at 6125052534

Key Contact Name	Relationship	Phone Number
Latrice Pigue	Niece	(612) 310-1650
Wade Willis	Father	(773) 846-7551
Amanda Nowak	CADI Case Manager	(952) 219-0278

Plan for unavailable staffing that puts the person at risk

there should be no reason for unavailable staffing that puts him at risk. However, if it were to occur he would notify his emergency contact as well as his CADI Case Manager, Amanda Nowak.

Key Contact Name	Relationship	Phone Number
Amanda Nowak	CADI Case Manager	(952) 219-0278
Latrice Pigue	Niece	(612) 310-1650