## Refund Policy

At Dinger Nation, we believe you deserve the best in an effort to provide the best quality of service possible, we need to receive all payments and registrations by our deadlines. Payments are due before the start of the season so that we make proper arrangements, including paying of equipment, uniforms and training, and finalize our tournament schedules and send out all pertinent tournament information. While, on rare occasions, we may extend registration deadlines, and waive late fees for certain activities, every customer should fully expect that the following policies will be applied.

- REGISTRATION FEE Dinger Nation requires any individual applying and/registering for
  participation on a Dinger Nation team, event, or tournament, to pay the registration fees at the
  time of application and/or registration. The registration fees are subject to change at any time
  and are non-refundable and non-transferrable.
- PAYMENT DUE DATES All payments are due on or before the dates set forth on the Dinger Nation website or given to you by Dinger Nation.
- PAYMENT BY CHECK Checks should be made payable to:

Dinger Nation 300 Monroe Ave Muscle Shoals, AL 35661

- **FEES** If payment in full is not received within 3 days of the due date, a late fee of \$25.00 may be assessed and the application will be placed on the waiting list for the season. If a payment is returned due to insufficient funds, a fee of \$50.00 will be assessed and the player may forfeit their spot on the Dinger Nation roster.
- PAYMENT IN FULL Space is limited and spots are given on a first-come-first-serve basis and only full payment will guarantee you a spot. Payment must be received by the payment deadline. If full payment is not received by the payment deadline, a player's spot on the team and/or ability to participate is forfeited.
- PLAYER CANCELLATION
  - 1. For a player cancellation in excess of 30 days for the start of the season (including injuries, weather related occurrences, personal emergencies, schedule changes, and travel delays) any payments made prior to the season are transferrable without penalty to future Dinger Nation seasons.
  - 2. For all cancellations that occur within 30 days of the start of the season, any payments made prior to the date of cancellation will be forfeited and may not be transferred to another season or refunded.
  - 3. No refunds, whatsoever, will be issued to a player who chooses not to participate at any point after said season has commenced or occurred. The includes the inability to participate due to injury, absences, dismissals, suspensions or withdrawals before the send of the season. Personal reasons such as travel, conflicting schedules, or lack of commitment are not cause for a refund.

## Refund Policy

- DISMISSAL OF A PLAYER Dinger Nation reserves the right to dismiss any player whose behavior
  affects his ability to participate or is detrimental to the other players. No refunds, partial or full,
  will be made for players who are dismissed or suspended.\
- **REFUND REQUESTS** Refund requests may be considered in the event of injury or relocation prior to start of the season. Requests must be submitted in writing with documentation of injury or relocation. Dinger Nation reserves the right to grant or deny any refund request.
- **CANCELLATION** Where health and safety are at issue, at the discretion of Dinger Nation, programs and activities may be cancelled or postponed at any time due to inclement weather or unanticipated circumstances or a serious matter as they arise with no refund provided.

Dinger Nation may amend these rules and guidelines from time to time. Any such amendments will be reflected on the web site. Dinger Nation participants are encouraged to review this web page from time to time in order to become familiar with current rules and policies.

By submitting an application or registration for participation to Dinger Nation, I certify that I have read, understand, and agree to Dinger Nation's policies and rules, including but not limited to the refund policy.

**Player Name** 

**Player Signature** 

Parent Name

**Parent Signature** 

Date