

# Course Description



## **Practical Project Leadership for Complex, Real-World Delivery**

### **Project Management Professional (PMP®) Compliant Development Programme**

#### **Course Summary**

Modern projects operate in environments of uncertainty, competing stakeholder interests, and constant change. Project managers must balance leadership, governance, technical delivery, and strategic alignment while making decisions under pressure.

This intensive five-day experiential programme develops the skills needed to lead complex projects successfully using predictive, agile, and hybrid delivery approaches aligned with PMI standards.

Through interactive simulations, real-world scenarios, and structured role play, delegates will strengthen their ability to lead teams, manage stakeholders, make effective decisions, and deliver value for their organisations.

While the programme aligns with the PMI Project Management Professional (PMP®) framework, the primary focus is on developing practical project leadership capability that can be applied immediately in the workplace.

#### **Why You Should Attend**

Projects rarely fail because of technical methods alone. They fail because of stakeholder misalignment, poor communication, ineffective leadership, and weak decision-making under pressure.

This programme equips project professionals to:

- Lead high-performing project teams
- Manage challenging stakeholders and organisational politics
- Navigate uncertainty and change
- Apply predictive, agile, and hybrid delivery approaches effectively
- Balance scope, schedule, cost, risk, and value
- Communicate confidently with senior decision makers

Delegates will gain both practical tools and leadership confidence to deliver projects successfully in complex environments.

#### **Learning Outcomes**

By the end of the programme, delegates will be able to:

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- Lead project teams using effective leadership and influence techniques
- Analyse and engage stakeholders strategically
- Select and tailor predictive, agile, or hybrid delivery approaches
- Develop practical plans for scope, schedule, cost, and risk management
- Respond effectively to project challenges and unexpected change
- Facilitate productive communication across diverse teams
- Align projects with organisational strategy and benefits realisation
- Make informed project decisions under pressure

## **Organisational Impact**

Organisations benefit when project leaders are equipped to deliver results in complex environments.

### **This programme helps organisations to:**

- Improve project delivery success rates
- Strengthen leadership capability within project teams
- Enhance cross-functional collaboration
- Reduce risk through improved decision-making
- Improve stakeholder engagement and communication
- Align project outcomes with strategic objectives
- Support professional development aligned with global standards

## **Delegate Impact**

Delegates completing this programme will:

- Develop stronger leadership confidence
- Improve their ability to manage complex project situations
- Gain practical tools for planning and controlling delivery
- Learn to handle stakeholder conflict constructively
- Enhance communication and influence skills
- Strengthen strategic thinking and business awareness
- Expand their professional project management capability

Participants will leave with practical insights that can be applied immediately to their own projects.

## **Methodology**

This is a highly interactive and experiential learning programme.

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The course is structured around realistic project scenarios and facilitated simulations, allowing delegates to practise applying concepts in realistic environments.

Learning methods include:

- Scenario-based workshops
- Facilitated role play
- Project simulations
- Group problem-solving exercises
- Case study analysis
- Peer learning and reflection
- Instructor-led discussion and coaching

Participants rotate through roles such as Project Manager, Sponsor, Team Leader, and Stakeholder, allowing them to experience project challenges from multiple perspectives.

## Who Should Attend

This programme is designed for professionals involved in project delivery who want to strengthen their leadership and delivery capability.

Suitable participants include:

- Project Managers
- Programme Managers
- Project Leads
- PMO professionals
- Business change managers
- Technical leaders responsible for project delivery
- Professionals seeking to formalise their project management capability

Delegates typically benefit most if they have some existing project experience.

## Day-by-Day Course Outline

### Day 1 – Project Leadership & Team Foundations

The first day focuses on the role of the project manager as a leader and facilitator of high-performing teams.

Key topics include:

- The evolving role of the project manager
- Organisational context and governance
- Leadership styles and influence

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- Building effective project teams
- Managing conflict and performance
- Establishing team alignment and shared objectives

Delegates participate in a project kick-off simulation, including sponsor engagement, team formation, and early project challenges.

## **Day 2 – Stakeholder Engagement & Communication**

Successful projects depend on effective stakeholder engagement and clear communication.

Topics covered include:

- Identifying and analysing stakeholders
- Managing expectations and influence
- Navigating organisational politics
- Communication strategies for complex projects
- Managing difficult conversations
- Facilitating collaboration across diverse teams

Delegates participate in stakeholder negotiation exercises, executive briefing simulations, and communication role play scenarios.

## **Day 3 – Planning and Controlling Project Delivery**

Day three focuses on the practical aspects of planning and managing project delivery.

Key areas include:

- Defining project scope and requirements
- Structuring deliverables and work packages
- Developing schedules and managing resources
- Monitoring cost and performance
- Managing quality and continuous improvement
- Identifying and responding to risks

Delegates participate in planning workshops and delivery simulations, responding to unexpected issues affecting project timelines, cost, and scope.

## **Day 4 – Agile and Hybrid Delivery Approaches**

Projects increasingly require flexible delivery models that combine predictive and adaptive approaches.

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Topics include:

- Agile principles and mindset
- Scrum and iterative delivery
- Managing work through backlogs and sprints
- Hybrid project governance
- Managing change and evolving requirements
- Working with suppliers and partners

Delegates participate in agile sprint simulations and hybrid project governance exercises.

## **Day 5 – Integrating Delivery and Managing Complexity**

The final day integrates learning through complex project scenarios and strategic decision-making exercises.

Key topics include:

- Project integration and decision-making
- Managing change across the project lifecycle
- Organisational change and business environment considerations
- Benefits realisation and value delivery
- Ethical decision making in projects

Delegates take part in a large-scale project crisis simulation, where teams must respond to emerging risks, stakeholder pressure, and strategic challenges.

The programme concludes with reflection on leadership development and professional growth.