

Brunswick County Utility Information Sheet

Public Utilities Customer Service (Water & Sewer)

Located at: 3769 Old Ocean Highway

Bolivia, NC 28422

Mailing Address: Utilities Customer Service

P.O. Box 469

Bolivia, NC 28422

Telephone: 910-253-2655 (Option 2 or 3)

The following list of steps is required for water and wastewater service through Brunswick County Public Utilities:

For rental properties: • Tenant must contact Customer Service to transfer service into their name

• Mail or visit our office to:

1. Complete an application (Section A must be filled out completely)
2. Sign Water Service Agreement and/or Sewer Service Agreement
3. Pay \$150 deposit for water service
4. Provide a copy of the rental agreement or lease
5. Provide a copy of your driver's license

Bank Draft Service: • This service allows your checking or savings account to be drafted for the balance due on your account on the due date • Mail to or visit our office: 1. Complete bank draft form (must have original signature on file) 2. Provide a voided check 3. Provide a copy of your driver's license

For additional information, please contact Utilities Customer Service and speak with a Customer Service Representative. We will be happy to assist you!

Brunswick Electric (BEMC) Shallotte Headquarters

Phone: (910) 754-4391

Fax: (910) 755-4299

Mail: PO Box 826, Shallotte, NC 28459

Visit: 795 Ocean Highway (Hwy 17 North), Supply, NC

Transfer Service

- If you would like to speak with someone in our Customer Service Department about transferring service, please drop by or call toll-free **1-800-842-5871** or email us. **info@bemc.org**

Not sure which option is right for you? Give us a call today locally at 910-754-4391 or toll free at 1-800-842-5871, and one of our customer service representatives will assist you with finding the solution that is right for you.

Focus Broadband (ATMC)

Telephone Cable and Internet Provider

Customer Service - Business Office, Residential, and Sunset Beach

Call: (910) 754-4311

Toll Free: 1-888-367-2862

Email: contact@focusbroadband.com

Hours: 8:00 A.M. to 6:00 P.M. Monday through Friday

You will need to provide a copy of the lease or purchase agreement in order to transfer service.