Retiree Know Who to Call…

HR Central can direct all questions: 703-324-3311 or HRCentral@fairfaxcounty.gov
Benefits Retiree Website: www.fairfaxcounty.gov/hr/department-human-resources-retiree-benefits

General Benefit Questions: Medical, Vision, Dental, Life Insurance, or coordination with Medicare, and/or address changes for benefit records			
Agnetta Palacios Retiree Benefit Specialist	DHR–Benefits Division	703-324-3336	Agnetta.Palacios@fairfaxcounty.gov
Miebi Iyebote Benefit Specialist	DHR–Benefits Division	703-324-3319	Miebi.Iyebote@fairfaxcounty.gov

Cigna Medical Plans			
Cigna OAP Coinsurance (90%, 80% & MyChoice CDHP) Plans		1-888-244-6224	www.mycigna.com
Cigna True Choice Core Medicare Advantage PPO Plan		1-888-281-7867	www.cigna.com/medicare/resources/group-plans-resources
Keisha Lewis	Cigna Care Advocate	703-324-2446	Keisha.Lewis@cigna.com

Kaiser Permanente HMO & Medicare Advantage Plans		
Kaiser Customer Service	301-468-6000	www.KP.org
Kaiser Medicare Advantage Plan	1-888-777-5536	www.KP.org/Medicare

United Healthcare Group Medicare Advantage Plan		
United Healthcare Group Customer Service	1-866-859-5402	UHCRetiree.com/Fairfax

Cigna RX Medicare PDP Plan (formerly known as HealthSpring)		
Cigna RX PDP Plan	1-800-558-9562	www.mycigna.com

Life Insurance			
Lonna Owens	Standard Snr. Account Specialist	703-324-3351	Lonna.Owens@standard.com

Deferred Compensation			
T. Rowe Price Call Center		1-888-457-5770	rps.troweprice.com
Steve Page	T. Rowe Price Rep.	703-324-4995	Fairfax457@troweprice.com
Kelli Parris	T. Rowe Price Rep.	703-324-4995	Fairfax457@troweprice.com

LiveWell	
	LiveWell@fairfaxcounty.gov

Medicare		
	1-800-633-4227	www.Medicare.gov

Pension, Pension deductions, pension address changes		
Retirement Systems Office	703-279-8200	retirementquestions@fairfaxcounty.gov

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