CIGNA PHARMACY VACCINE PROGRAM



Answers to Frequently Asked Questions

Under your plan, you may be able to get the seasonal flu shot – as well as other vaccines – at your local retail pharmacy. Now, vaccine coverage, if administered by a certified pharmacist, will be available through our network of retail pharmacy providers and covered through the pharmacy benefit. Previously, vaccines were typically available only through the medical benefit.

Frequently asked questions

What vaccines are available for coverage through my pharmacy benefit?

Vaccines available for coverage include:

- Flu
- Tetanus/ diphtheria/pertussis
- Hepatitis
- Human papillomavirus (HPV)
- Meningitis
- Pneumonia
- Shingles/zoster
- Childhood vaccines such as measles, mumps, rubella (MMR)

How do I know my pharmacy can administer these vaccines?

You should call your pharmacy to make sure your vaccine is:

- Covered
- Available at that location
- Will be administered by a certified pharmacist

What steps do I take at the pharmacy?

Show your Cigna ID card. Then, request a flu shot or other covered vaccine.

The pharmacy will be responsible to submit the vaccine for billing through your pharmacy benefit.

Know before you go

You shouldn't need to make an appointment to get a vaccine. However, it's a good idea to call in advance to confirm a few things:

- Ask about vaccine availability and any age restrictions.
- Check that a certified pharmacist is available to administer the needed vaccine.
- Note hours of operation.

Together, all the way.®

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For plans renewing on 2/1/20 and later: On your plan's renewal date, certain vaccines administered by a certified pharmacist at a pharmacy will be covered under the pharmacy benefit. Not all plans will cover vaccines in the same way. Log in to the myCigna app or website, or check your plan materials, to find out how your specific plan covers them. You can also see a current list of covered vaccines and pharmacies in your plan's network. Most immunizations for travel aren't covered. If you use an out-of-network pharmacy, services may not be covered or may be subject to your plan's copay, coinsurance or deductible. Call your pharmacy to make sure the vaccine is covered and available at their location. You shouldn't need to make an appointment to get a vaccine.

Health benefit plans vary, but in general to be eligible for coverage a drug must be approved by the Food and Drug Administration (FDA), prescribed by a health care professional, purchased from a licensed pharmacy and medically necessary. For costs and details of coverage, see your plan documents.

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