



Discovery Tuition

User Policy for 11+

(1:1 or Groups)

We appreciate your participation in Discovery Tuition's 11+ sessions.

Sessions are either face to face or online. They can take place at home, a hired venue or online. A suitable study area is required including a table / desk and chairs. This area must be quiet, with minimal distractions and noises during the sessions.

Please read and abide by the following User Policy to guarantee a constructive and happy learning environment.

By accessing and taking part in Discovery Tuition's 11+ sessions (1:1 or Groups), you consent to the following terms:

1 Code of Conduct

1.1 Behaviour

- Be respectful, polite and kind to tutors and other students.
- Avoid disruptive behaviour, such as using inappropriate language, harassing others, or discriminating in any way.

1.2 Participation

- Follow the tutor's instructions to actively participate in the exercises and activities.
- Question & Answer features are to be used sensibly, when online.

1.3 Safeguarding

- It is encouraged for an adult (18+ years) to be in the vicinity (hearing or visual distance) of the student while the session is taking place, especially when online or 1:1 at home.

2 Security & Privacy

2.1 Personal information

- Avoid disclosing sensitive information or personal contact data, especially on any Question & Answer features when online.
- Respect the tutor's privacy by not filming, recording or taking photos without their consent.
- Discovery Tuition will obtain consent from parent/guardian/carer in order to take Photographs, Video and Audio recording of students.

3 Contact Details

3.1 Purpose

- Discovery Tuition uses your contact information solely for registration and follow-up information regarding the Kent 11+.

4 Punctuality & Attendance

4.1 Timings

- To minimise interruptions for both you and other students, arrive on time so that the session can begin promptly.

5 Sessions Content

5.1 Materials

- Reproducing or distributing any session content without authorisation is strictly prohibited.

5.2 Tailored Content – 11+

- The educational resources offered in Discovery Tuition's sessions (1:1 or Groups) are specifically designed for students taking the Kent/Medway 11+ examinations.
- Students studying the 11+ examinations in other UK regions, might not find these sessions appropriate.

6 Examination Results

6.1 No Guarantees

- Success on any related tests or assessments is not guaranteed by taking part in Discovery Tuition's sessions.
- Individual effort, readiness, and preparation of content are necessary for success.

7 Non-Compliance Consequence

7.1 Violation of Policy

- Students will be disciplined and excluded from Discovery Tuition's sessions if caught breaking this user policy.

8 Feedback and Suggestions

8.1 Feedback

- To enhance the quality of the Discovery Tuition's sessions experience, you may be asked to provide us with constructive feedback.

9 Contact Information

9.1 Support

- If you need assistance or have any questions about Discovery Tuition, get in touch with us through our website, email or message.

www.discoverytuition.co.uk
discoverytuition25@gmail.com
07788 899706

By attending Discovery Tuition's sessions (1:1 or Groups), you agree and acknowledge that you have read, understood, and will follow this user policy. There may be updates to this policy (as per the T&Cs), and it is your duty to keep up with such changes.

We appreciate your cooperation and hope you have a great and rewarding educational experience!

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