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One Hundred Hills Homeowners Association
c/o FirstService Residential (Scottsdale)
9000 East Pima Parkway Suite 300
Scottsdale, AZ 85258

Tuesday, May 7, 2019

RE Account # 443003-0040-02

Dear Jonathan

Thank you for your letter with reference to the above complaint. I would indeed like this matter to be put on the agenda of the next meeting. I would also like some clarification of the following points;

“in conjunction with our previous efforts to obtain your compliance” When did anyone ever inform us we were not in compliance? Who is “our”?

Please can you tell me which specific regulation we have broken? I see the Violation type is “Nuisance – Excessive Noise” how is this defined? I note most ordinances state no loud noise after a specific time, most often 11pm. This event was completely empty by 10:30pm.

“our recent inspection confirms that you are still not in compliance”

At what point did ANYONE inform anybody in our household that there was an issue? Jacqueline herself without any complaint from anyone closed down the gathering at 10pm after multiple people showed up who were not invited and were specifically asked not to be allowed entry by the gate staff and it was clear that things were getting loud. We were made aware of the issues at the gatehouse only the day following the event, when Ray one of the guards was recounting the event to one of my daughters’ mothers when she came to pick her up! Something which I consider to be totally unprofessional. The fact that police were called, as we were told by Ray, was to deal with the gatehouse issues and they did not at any time approach our residence. The noise at the gatehouse was from teenagers who were **NOT** invited to our residence. The gatehouse is almost a mile away for our residence BTW. Are we to be held responsible for any person who takes it upon themselves to try and gain entry to the community?

When you say this is not the first time, what are you referring too? Police being called? teenagers entering by foot after hours? Excessive Noise? Why were we not notified of this infraction?

We have always strived to be good neighbors and in the past when teenagers have been present the gathering was confined to our pool house which is well sound proofed and we have always been present and therefore were aware of any excessive noise, which we are not aware of happening ever. The only teenagers invited to the gathering on April 26th were from Notre Dame Prep the Catholic School my daughter attends who have an impeccable reputation.

As a side note and nothing to do with your letter, we had already decided that clearly it is not reasonable to hold any further gatherings of this nature because of what happened, we do not want to be responsible for anybody's peace being disturbed through our actions no matter how well meaning, we certainly regret what went on and how things turned out, however I feel it's totally unreasonable to fine us based on no prior warning whatsoever.

I do understand this was a bad experience for all concerned and if you want us to promise never to hold such an event again, we have no issue with this request, again we never anticipated this happening and it certainly never happened before to our knowledge.

After reading this please let me know your response and what needs to be done going forward, if you want to reply with answers to my questions, I would be happy to receive them, if you want us to appear to state our case at the next meeting then so be it.

Best regards

Martin Pladgeman