

GERRON CARPET & FLOOR CARE COVID 19 SAFETY PROCEDURES & PROTOCOL

SAFETY FIRST

During these uncertain times, we continue to safely operate as an essential business under guidance issued by the U.S. Department of Homeland Security, Cybersecurity, and Infrastructure Security Agency ("CISA"). The Memorandum on Identification of Essential Critical Infrastructure Workers, which provides guidance to both State and Local jurisdictions, and the Private Sector defines Essential Critical Infrastructure Workers in the Public Works Section as:

"Workers such as plumbers, electricians, exterminators, and other service providers who provide services that are necessary to maintaining the safety, sanitation, and essential operation of residences."

Gerron Carpet & Floor Care focuses on cleaning & disinfecting the common areas and other high touch zones of an office or commercial building that are most likely to transmit germs. The service includes cleaning and disinfecting the following surfaces: kitchen and dining areas, conference rooms and corresponding technology (phones, keyboards, touch screens), and other common spaces (main door knobs, light switches, tabletops and chair arms of shared rooms).

Our Solution & Techniques

- All of our Team members wear gloves at all times. The gloves are changed throughout the cleaning team members processes and sealed into bags when they are finished. Special techniques are used to put on and remove the gloves.
- The EPA registered antimicrobial disinfectants are sprayed onto the surface and let sit for 10 minutes before being cleaned off. This ensures the disinfection can be fully effective. List of EPA registered disinfectants: <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>
- We have trained our employees on maintaining appropriate social distance throughout the workday and the critical importance of personal hygiene with a specific emphasis on handwashing before, during and after all jobs. We also provide our employees with the appropriate Personal Protective Equipment ("PPE") where necessary so they can perform their work safely and with confidence. Gerron Carpet and Floor Care uses hospital-grade disinfectants to ensure there is no cross-contamination in the facilities and all viruses are killed.
- All cleaning equipment is thoroughly cleaned and disinfected after every job for the health and safety of our employees and to limit any risk of transfer. This process is repeated at the end of each workday along with a complete cleaning and disinfection of our service vehicles.
- We have also instructed all employees to remain home if they are sick or feeling ill. As an additional incentive to observe these instructions, our Company-Owned locations have implemented an Emergency Paid Sick Leave Policy ("EPSL") for all of our field-level employees to provide additional paid sick leave benefits so our people never have to choose between a paycheck and our collective health and safety.

Qualifications & Training

- World Health Organization (WHO) entitled:
Infection Prevention and Control (IPC) for Novel Coronavirus COVID 19
- Clean Health Environmental entitled:
Environmental Hygiene Cleaning & Disinfection Training