



Auberge Resorts Collection

RESIDENTIAL SERVICES & AMENITIES

Discounts at Auberge Resorts Collection Properties

Your home property where your residence is located will develop a program of discounts that are available to you while you are in residence. In addition, we are pleased to welcome you to our sister Auberge Resorts Collection properties and provide the following discounts:

- 15% discount on room room rates at Auberge Resorts Worldwide
- (Maximum of 2 guest rooms)
- Room rate discounts are on regular rates only
- Reservations booked with your Director of Residences

Residential Maintenance

We staff our residential projects with trained staff to assist with the cleaning and maintenance of your unit. Our teams are available to take care of your unit while you are in residence and to perform preventative maintenance while you are away from your residence. Actual services are customized to the location of the Auberge Residence so services may vary by location.

- Housekeeping Services
 - Daily Service
 - Turndown Service
 - Trash Service & Towel Delivery
 - Deep Cleaning
- Engineering Services
 - Filter Changes
 - Electrical , Painting, and Plumbing Services
 - Pool and/or Jacuzzi Maintenance
 - Elevator Maintenance
 - Coordinating of Outside Speciality Maintenance Providers
- Other Maintenance
 - Golf Cart Maintenance
 - Vehicle Car Care Programs
 - In-Residence Plant Care
 - Landscaping Maintenance



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Additional A La Carte Services Offered

Our dedicated Residential and Concierge teams are available to assist with a variety of services to help to make your time in residence both comfortable and enjoyable. Actual services are customized to the location of the Auberge Residence so services may vary by location.

- Food & Drink
 - Grocery Shopping Service
 - In-Residence Chef Services & Catering
 - In-Room Dining
- Transportation
 - Airport Transfers
 - Valet Services
- Other Services
 - Personal training
 - Guest Room Equipment including Rollaway Beds, Cribs, Pet Amenities
 - Sports & Watersport Equipment
 - Dry Cleaning Services
 - Child Care Services
 - Itinerary Planning for Activities and Experiences
 - Ticket Procurement to Events
 - In-Residence Private Butler Services
 - Mail Delivery and Coordination
 - Acceptance Furniture, Appliances, or Other Large Deliveries
 - Dog Walking and Other Pet Care Coordination
 - Pest Control
 - Party Planning
 - Move In and Move Out Services
- Traditional Standard Included Access & Amenities as a Residential Owner
 - Arrival and Departure Coordination
 - Resort Experiences and Events
 - Kids Clubs
 - Fitness Centers
 - Spa & Wellness Centers
 - Pool & Beach Areas
 - Group or Private Fitness Classes
 - 24/7 Concierge
 - 24/7 Security
 - Valet and Doorman Services