

RETURNS & DELIVERY POLICY

- **Effective March 1, 2021 - \$25 pallet break fee** for purchases that require a staff member to split materials under a full pallet quantity. Not valid for all products and subject to manager approval. This is a non-refundable charge.
- No returns on special order, palletized or bulk materials; **ALL SALES ARE FINAL.** We make no warranty regarding the suitability of any of our products or materials for their intended use. We do not produce or manufacture any of these products and therefore cannot guarantee the nature of them will be suitable for each individual application.
- Returns on pavers are subject to manager's approval, must be in the original, unopened packaging and undamaged. Partial or open pallets are not accepted.
- Up to a 25% restocking fee may be assessed at our discretion.
- Any returns accepted will be valid for in store credit only, not cash or credit card. **Store credits expire on December 31st of the same calendar year if unused.**
- All delivery is quoted to the curbside and customer assumes responsibility for any damages beyond that point.
- We gladly offer tailgating of stone at no additional charge, but it is subject to the final approval of the driver on site. Any loads that are deemed as unsafe for tailgating per the driver will be dumped in a pile. If a load is refused by the customer, the delivery fee will still be charged.