## SOP'S - STANDARD OPERATING SYSTEMS

- How to clean the cots properly
- How to take the children to the restroom
- How to sweep and mop the floor
- How to sanitize any hard surfaces
- How to properly clean the toys
- How to clock in and clock out
- How to clean out the guinea pig cage
- How to wipe off doll house/ large toys
- How to clean up outside area in the playground
- How to clean the kitchen area properly
- How to deal with difficult children
- How to deal with difficult parents
- How to deal with difficult team members
- How to prepare for a field trip: teachers/ forms etc
- How to prepare for a field trip : drivers responsibilities
- How to post on ClassDojo
- How to conduct church time
- How to conduct lunchtime
- How to deal with transitions
- How to model behavior

# Step-by-Step: How to Clean a Childcare Naptime Mat

## 1. Remove Bedding

- Take off any sheets, blankets, or pillowcases.
- Launder them separately using hot water and a child-safe detergent.

## 2. Initial Cleaning

- Mix a mild soap solution (e.g., ½-½ tsp dish soap per pint of water).
- Spray the mat thoroughly and wipe with a clean cloth or paper towel.

## 3. Disinfecting

- Use a gentle bleach solution (e.g., 1 tbsp bleach per quart of water) or a non-corrosive hospital-grade disinfectant.
- Spray the mat and let it sit for at least 5 minutes to kill germs.

# 4. Final Wipe & Dry

- Wipe down with a damp cloth to remove any residue.
- Allow the mat to air dry completely before storing or reusing.

## How to Take Childcare Children to the Bathroom in a Line

## 1. Establish Clear Expectations

- Teach children what "walking in a line" looks like: quiet voices, hands to themselves, eyes forward.
- Use visual cues like a "walking rope" with handles or colored floor dots to help them stay in position.

## 2. Use a Fun Cue System

- Try the "Bathroom Buddy" method—a stuffed animal passed to the child who's next in line.
- Use music to signal transitions. For example, play a short song while they
  walk to and from the bathroom. When the song ends, they should be back in
  line.

## 3. Assign Roles

- Designate a "line leader" and "caboose" to give children a sense of responsibility.
- Rotate roles daily to keep it engaging and fair.

## 4. Safety First

- Always count children before leaving and after returning.
- Keep the group together—never leave a child unattended in the hallway or bathroom.

### 5. Teach Bathroom Manners

Reinforce flushing, handwashing, and respecting privacy.

# **How to Sweep the Floor**

### 1. Prepare the Area

- Remove toys, rugs, and furniture from the floor.
- Make sure children are safely out of the way.

### 2. Use the Right Tools

- Choose a soft-bristle broom for indoor use.
- Use a dustpan with a long handle to avoid bending.

### 3. Sweeping Technique

- Start at one edge of the room and sweep debris toward the center.
- Use short, controlled strokes to avoid scattering dust.
- Sweep the pile into the dustpan and empty it into a trash bin.

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# **How to Mop the Floor**

### 1. Prep the Space

- After sweeping, remove any sticky spots or spills with a damp cloth.
- Fill a bucket with warm water and a child-safe floor cleaner.

## 2. Mopping Technique

- Dip the mop, wring out excess water to avoid puddles.
- Start in a corner and mop in an "S" or figure-eight pattern.
- Rinse and wring the mop frequently to avoid spreading dirt.

### 3. Drying

- Allow the floor to air dry before letting children back in.
- Use fans if needed to speed up drying and prevent slips.

## Safety & Hygiene Tips

- Always use non-toxic, child-safe cleaning products.
- Clean high-traffic areas daily, especially around eating and play zones.
- Store cleaning supplies out of children's reach.

# **How to Sanitize Hard-Surface Toys in Childcare**

## Step 1: Clean First

- Remove visible dirt using soap and water.
- Scrub with a brush or cloth to remove grime.
- Rinse thoroughly to eliminate soap residue.

## Step 2: Sanitize

Use a child-safe sanitizing solution. Here are a few effective options:

Sanitizer	Mix Ratio	Soak Time
Bleach solution	1 tsp bleach + 1 gallon water	5 minutes
Vinegar solution	Equal parts white vinegar + water	10 minutes
Hydrogen peroxide (3%)	Use undiluted	5–10 minutes
Alcohol wipes (70%+)	Wipe thoroughly	Air dry

Always rinse toys after sanitizing if the product label requires it, and allow them to air dry completely.

## Step 3: Dry & Store

- Place toys on a clean towel or drying rack.
- Ensure they're fully dry before returning to play areas.

- Sanitize daily for toys used by infants or mouthed frequently.
- Rotate toys so you can clean batches while others are in use.
- Avoid porous toys (like wood or fabric) unless they're washable.
- Label bins for "clean" and "used" toys to keep things organized.

# **Step 1: Clean the Toys**

Purpose: Remove dirt, food residue, and bodily fluids.

Soap & Water: Scrub toys with warm water and mild detergent.

Rinse Thoroughly: Remove all soap to prevent residue buildup.

• Dry or Towel Off: Let toys air dry or wipe with a clean cloth.

## Step 2: Sanitize or Disinfect

Purpose: Reduce or eliminate germs to safe levels.

Toy Type	Solution	Method	Time
Hard plastic toys	1 tsp bleach + 1 gallon water	Soak or spray	5 minutes
Toys mouthed by infants	Same bleach solution	Soak, rinse, air dry	5 minutes
Wooden toys	Vinegar + water (1:1) or hydrogen peroxide	Wipe or spray, avoid soaking	5–10 minutes
Toys exposed to bodily fluids	4 tbsp bleach + 1 quart water	Spray and leave on surface	2 minutes

Always rinse toys after sanitizing if required by the product label, and allow them to air dry completely before reuse.

## Step 3: Dry & Store

- Place sanitized toys on a clean towel or drying rack.
- Ensure toys are fully dry before returning to play areas.
- Store in labeled bins to separate clean and used toys.

- Make bleach solutions fresh daily—they lose effectiveness over time.
- Ventilate the room during cleaning to avoid inhaling fumes.
- Avoid porous toys that can't be sanitized (e.g., plush toys unless machine washable).
- Rotate toys to reduce cleaning workload and maintain hygiene.

# **Basic Steps to Clock In and Out**

## Clocking In (Start of Shift)

- 1. **Arrive on time** and go to your designated time tracking system.
- 2. **Drop timecard in the slot**, depending on the system.
- 3. Confirm your entry if prompted—some systems ask for a confirmation or location check.

# Clocking Out (End of Shift)

- 1. Return to the time tracking system at the end of your shift.
- 2. Drop time card in the slot" or swipe your badge again.
- 3. Confirm your time entry and check for any missed breaks or edits needed.

- Be consistent: Always clock in and out at the correct times.
- Report issues: If you forget to clock in/out, notify your supervisor immediately.
- Review your time sheet regularly to ensure accuracy.

# Step-by-Step: How to Clean a Guinea Pig Cage

## 1. Remove Your Guinea Pigs

- Gently place them in a safe, enclosed area like a playpen or travel cage.
- Make sure they have food, water, and a cozy hideout while you clean.

#### 2. Take Out Accessories

- Remove toys, tunnels, food bowls, water bottles, and bedding.
- Shake out loose debris and set items aside for cleaning.

## 3. Dispose of Soiled Bedding

- Scoop out all used bedding (wood shavings, fleece liners, etc.).
- Place it in a trash bag or compost bin if appropriate.

## 4. Clean the Cage Base

- Wipe down the cage with a 50/50 vinegar and water solution.
- Use a scrub brush or cloth to remove stuck-on messes.
- Rinse with clean water and dry thoroughly.

#### 5. Wash Accessories

- Clean food bowls and water bottles with warm, soapy water.
- Rinse and dry completely before refilling.
- Wash fleece liners in the washing machine using unscented detergent (no fabric softener).

## 6. Add Fresh Bedding

- Lay down clean fleece or fresh shavings.
- Add hay to the hay rack and refill water bottles.

## 7. Return Your Guinea Pigs

Place them back in their clean cage with fresh toys and cozy hideouts.

## Tips for Easier Cleaning

- Spot clean daily: Remove poop and wet bedding to reduce odor and mess.
- Do a full clean weekly: Replace all bedding and sanitize the cage.
- Use washable liners: Fleece liners are eco-friendly and easy to clean.
- Rotate toys: Keeps the cage fresh and engaging for your piggies.

## Step-by-Step: How to Clean a Large Dollhouse/ Play areas

### 1. Remove All Accessories

- Take out furniture, dolls, rugs, and decorations.
- Set them aside for separate cleaning.

### 2. Dust the Structure

- Use a soft microfiber cloth or a small brush (like a makeup brush or paintbrush) to gently remove dust from walls, ceilings, and floors.
- For tight corners, cotton swabs or compressed air can help.

# 3. Vacuum Carefully

- Use a vacuum with a small nozzle attachment.
- Place gauze or pantyhose over the nozzle to prevent sucking up small pieces.

## 4. Wipe Down Surfaces

- Mix a mild soap solution (a few drops of dish soap in warm water).
- Dampen a cloth and gently wipe plastic, wood, or painted surfaces.
- Avoid soaking—moisture can warp wood or loosen glue.

## 5. Clean Furniture & Accessories

- Wipe plastic items with a damp cloth.
- For fabric items, spot clean or hand wash if safe.
- Use a glasses-cleaning cloth for delicate miniatures.

# 6. Deodorize (Optional)

 If the dollhouse smells musty, place foil trays with baking soda inside each room for a few days to absorb odors.

## 7. Dry & Reassemble

- Let everything air dry completely.
- Rearrange furniture and accessories—this is a great time to refresh the layout!

# **Daily Playground Inspection Checklist**

## **\* Equipment Safety**

- Check for broken or damaged equipment (cracks, rust, loose bolts).
- Ensure swings, slides, and climbing structures are securely anchored.
- Look for splintering wood, sharp edges, or protruding nails.
- Test moving parts for proper lubrication and smooth operation.

## Ground & Surface Conditions

- Inspect for tripping hazards: exposed roots, rocks, uneven surfaces.
- Check that impact-absorbing surfaces (mulch, rubber, sand) are evenly spread and not compacted.
- Rake or refill surfacing if needed.

# Cleanliness & Hygiene

- · Remove trash, broken glass, or animal waste.
- Check for standing water in tires, buckets, or play equipment (drowning hazard).
- Monitor for poisonous plants, mushrooms, or thorny bushes near play areas.

# Fencing & Gates

- Ensure fences are intact and free of sharp points or gaps.
- Confirm gates are latched securely and self-latching devices work properly.

## Weather-Related Hazards

- Touch metal slides or surfaces to ensure they're not too hot.
- Avoid wet or slippery equipment after rain.

# Toy & Accessory Check

- Inspect outdoor toys for cracks, rust, or pinch hazards.
- Remove any broken or unsafe items.

## Step-by-Step: How to Clean a Childcare Kitchen Area

### 1. Declutter and Prep

- Remove food, utensils, and small appliances from surfaces.
- Ensure children are not present during cleaning to avoid exposure to chemicals.

#### 2. Clean First

- Use soap and water to remove dirt, crumbs, and grease from countertops, tables, sinks, and appliances.
- Scrub with a cloth or sponge, then rinse with clean water.

#### 3. Sanitize Surfaces

- Use a child-safe sanitizer (e.g., diluted bleach solution: 1 tbsp bleach per gallon of water).
- Spray or wipe surfaces and let the solution sit for the recommended contact time (usually 1–5 minutes).
- Allow surfaces to air dry or wipe with a clean towel if needed.

## 4. Disinfect When Necessary

- Use a stronger disinfectant if someone is sick or after handling raw meat.
- Follow product instructions carefully and rinse surfaces afterward if required.

## 5. Clean Appliances

- Wipe down fridge handles, microwave buttons, and stove knobs.
- Clean inside the microwave with water and lemon or a mild cleaner.
- Sanitize cutting boards and food prep areas after each use.

### 6. Sweep and Mop the Floor

- Sweep daily to remove crumbs and debris.
- Mop with a child-safe floor cleaner weekly or as needed.

## 7. Empty Trash and Sanitize Bins

- Take out trash daily.
- Spray and wipe the inside and outside of trash bins weekly.

- Use color-coded cloths for different areas (e.g., red for bathrooms, blue for kitchens).
- Label spray bottles with contents and date mixed.
- Store cleaning supplies safely—out of children's reach and in original containers.
- Keep a cleaning log to track daily and weekly tasks.

# <u>Understanding Difficult Behavior</u>

### Children may act out due to:

- Stress or unmet needs (hunger, fatigue, overstimulation)
- Developmental stages (testing boundaries is normal)
- **Temperament differences** (some kids are naturally more intense or sensitive)
- Trauma or emotional challenges (especially in foster or high-risk settings)

## Strategies to Handle Difficult Children

### 1. Stay Calm and Consistent

- Use a steady tone and body language.
- Avoid reacting emotionally—model self-regulation.

#### 2. Set Clear Boundaries

- Use simple, consistent rules.
- Follow through with consequences calmly and predictably.

#### 3. Offer Choices

- Give limited options to empower them (e.g., "Do you want to clean up now or after snack?").
- Helps reduce power struggles.

### 4. Tune Into Feelings

- Help children label emotions: "You seem frustrated. Do you need help?"
- Validate their feelings even if you don't agree with the behavior.

#### 5. Use Positive Reinforcement

- Praise specific good behaviors: "I love how you waited your turn!"
- Use sticker charts or small rewards to encourage progress.

### 6. Ignore Minor Misbehavior

- Don't give attention to whining or mild defiance unless it escalates.
- Focus on redirecting and reinforcing positive behavior.

### 7. Build Connection

- Spend one-on-one time with the child doing something they enjoy.
- Strong relationships reduce defiance and increase cooperation.

# Why Parents May Be Difficult

- Fear or anxiety about their child's well-being
- Miscommunication or misunderstanding of policies
- · Feeling unheard or judged
- Personal stress unrelated to childcare

Understanding these triggers helps you respond with empathy instead of defensiveness.

## Strategies for Handling Difficult Parents

### 1. Stay Calm and Professional

- · Keep your tone neutral and respectful.
- Avoid reacting emotionally—even if the parent is upset.

### 2. Listen Actively

- Let them speak without interruption.
- Repeat back what you heard to show understanding: "So you're concerned about how your child is being treated during nap time..."

#### 3. Use "I" Statements

- Say "I understand your concern" instead of "You're overreacting."
- This keeps the conversation grounded and non-confrontational.

#### 4. Set Boundaries

- If a parent becomes aggressive, calmly state: "I want to help, but I need us to speak respectfully."
- Schedule meetings during quiet times—not drop-off or pick-up chaos.

### 5. Document Everything

- Keep records of conversations, concerns, and resolutions.
- This protects you and helps track patterns over time.

### 6. Involve Leadership When Needed

- Don't handle extreme cases alone—loop in your director or supervisor.
- They can mediate and support you in resolving conflicts.

### 7. End on a Positive Note

- Reinforce your shared goal: the child's success.
- Offer a plan and follow up: "Let's touch base next week after I observe more closely."

# **DIFFICULT TEAM MEMBERS - Understand the Root Cause**

Before reacting, try to identify what's driving the behavior:

- Are they resistant to change?
- Do they feel unheard or undervalued?
- Is there a personality clash or team-wide dysfunction?

Sometimes, what seems like a "difficult" person is actually a symptom of poor communication or unclear expectations2.

## Strategies to Handle Difficult Team Members

### 1. Stay Objective

- Avoid taking behavior personally.
- Use emotional intelligence to separate facts from feelings.

### 2. Communicate Clearly

- Set expectations for behavior and performance.
- Use "I" statements to express concerns: "I've noticed meetings are being disrupted, and it's affecting team progress."

#### 3. Give Constructive Feedback

- Be specific and solution-focused.
- Offer examples and invite their perspective: "Can you help me understand what's been challenging for you in this project?"

### 4. Document Behavior

- Keep records of incidents and conversations.
- This protects you and helps identify patterns over time.

## 5. Involve Leadership or HR

- If behavior doesn't improve, escalate appropriately.
- Use mediation or coaching if needed.

#### 6. Focus on Team Dynamics

- Sometimes the issue isn't the person—it's how the team functions.
- Balance personalities and roles to reduce friction.

## Types of Difficult Team Members (and How to Manage Them)

Type	Challenge	Strategy
Resistant-to-Change	Blocks innovation	Pair with flexible thinkers
Impulsive Decision-Maker	Creates chaos	Slow down decisions with structure
Over-Communicator	Dominates conversations	Set time limits and equal airtime
Silent Contributor	Avoids input	Invite feedback directly
Authority Challenger	Undermines leadership	Clarify roles and expectations
Cliquish Collaborator	Excludes others	Rotate teams and encourage inclusion

## **Step-by-Step: How Childcare Teachers Prepare for a Field Trip**

## 1. Choose the Right Destination

- Select a location that's age-appropriate, interactive, and educational.
- Popular choices include zoos, museums, farms, aquariums, nature centers, and local businesses.

## 2. Set Clear Learning Objectives

- Align the trip with curriculum goals.
- Plan activities that reinforce classroom lessons through hands-on experiences.

## 3. Pre-Visit Planning

- Research the site and, if possible, do a pre-visit.
- Identify safety concerns, accessibility, and child-friendly features.

### 4. Get Permissions and Communicate with Parents

- Send out detailed field trip notices with date, time, location, and what to bring.
- Collect signed permission slips and allergy or medical info.
- Share expectations and logistics with families.

## 5. Organize Supervision

- Recruit and brief parent volunteers or staff chaperones.
- Assign roles (e.g., group leader, first aid contact, photographer).
- Divide children into small groups with designated adults.

## 6. Plan Transportation and Safety

- Arrange safe transport with proper seating and supervision.
- Prepare name tags, emergency contact lists, and first-aid kits.
- Share cell numbers among staff and set meeting points.

### 7. Pack Essentials

- Bring snacks, water, sunscreen, and any medications.
- Accommodate dietary restrictions and allergies.
- Include learning materials like scavenger hunts or activity sheets.

## 8. Create a Detailed Itinerary

- Include rest breaks, meals, and structured activities.
- Build in flexibility for bathroom stops and transitions.

## How Bus Drivers Prepare for a Childcare Field Trip

## 1. Review the Trip Details

- Confirm the date, time, destination, and number of passengers.
- Understand the **itinerary**, including pick-up/drop-off points and any scheduled stops.

#### 2. Plan the Route

- Use routing software or GPS to find the safest and most efficient path.
- Check for construction zones, traffic patterns, and weather conditions.
- Identify emergency detour options in case of road closures.

## 3. Inspect the Bus

- Conduct a pre-trip inspection: brakes, tires, lights, emergency exits, and seat belts.
- Ensure the first-aid kit, fire extinguisher, and emergency contact list are on board.
- Check that the bus is clean and stocked with any needed supplies (e.g., trash bags, tissues).

#### 4. Coordinate with Staff

- Meet with teachers or trip coordinators to review:
  - Headcount procedures
  - Behavior expectations
  - Emergency protocols
- Clarify who's responsible for managing children during transit.

## 5. Safety Briefing

- Go over bus rules with children and staff before departure:
  - Stay seated
  - Use quiet voices
  - Keep aisles clear
- Remind everyone they're representing the school or center.

## 6. Stay Connected

- Carry a charged phone or radio for communication with staff or dispatch.
- Use GPS tracking if available to provide real-time location updates.

## Pro Tips

- Arrive early to allow time for boarding and last-minute adjustments.
- Keep a log of stops, incidents, and timing for accountability.
- Be patient—field trips can be unpredictable, especially with young children.

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## **POSTING TO CLASSDOJO - From the Mobile App/iOS:**

- 1. Tap the "Classes" tab and select your class.
- 2. Tap the "+" button and choose "Class post".
- 3. Your camera roll opens—select a photo/video or close it to post text only.
- 4. Type your message and tap "Post".
- 5. Optional: Tap the **clock icon** to schedule your post for later.

### **Android:**

- 1. Open your class and tap the "Stories" icon.
- 2. Tap the **camera icon** in the post box.
- 3. Choose your content type:
  - Text: Type your message.
  - Photo/Video: Upload from your gallery (up to 20 photos).
- 4. Add a caption and tap "Post".

# Tips

- You can edit or delete posts by tapping the three dots on the post.
- Posts can be shared with all parents or specific portfolios.
- Add filters or captions to make posts more engaging.

## MAKE SURE TO INSPECT THE PICTURES AND OR VIDEOS

- You are looking for behaviors in the picture that will not be appropriate for posting.
- Make sure everyone in the picture is happy and healthy
- Check noses, faces (unless it's a cute pic from eating time)
- Check that clothes are on correctly
- No sagging or dirty filled diapers
- Use common sense

# **Core Principles for Leading Children's Church**

### 1. Start with Prayer and Purpose

- Begin each class with prayer—for wisdom, patience, and for the hearts of the children.
- Know your goal: helping kids know Jesus, grow in faith, and build godly relationships.

### 2. Prepare with Intention

- Use a curriculum or Bible story that's age-appropriate and engaging.
- Break lessons into short, interactive segments: storytelling, discussion, crafts, games, and worship.

### 3. Create a Welcoming Environment

- Greet each child warmly.
- Use name tags, fun decorations, and music to set a joyful tone.

### 4. Engage with Enthusiasm

- Be animated when teaching—use props, voices, and movement.
- Ask questions and encourage participation. Kids love to be part of the story!

### 5. Build Relationships

- Learn each child's name and interests.
- Celebrate birthdays, achievements, and prayer requests.

### 6. Keep It Structured but Flexible

- Have a clear schedule (e.g., welcome, worship, lesson, activity, prayer).
- Be ready to adapt if kids are restless or curious about something unexpected.

### 7. Partner with Parents

- Share what was taught each week.
- Encourage parents to reinforce lessons at home.

## Creative Teaching Ideas

- Bible Story Theater: Act out stories with costumes or puppets.
- Craft Time: Reinforce the lesson with themed crafts.
- Memory Verse Games: Use songs, motions, or scavenger hunts.
- Testimony Time: Let kids share what they are thankful for.
- Praying: Ask children what they want to pray for

# **Key Responsibilities During Meal Times**

## 1. Ensure Safety and Hygiene

- Wash hands before and after meals.
- Check for food allergies and dietary restrictions.
- Monitor for choking hazards—especially with younger children.
- Keep eating areas clean and sanitized before and after meals.

## 2. Encourage Positive Behavior

- Teach and model polite table manners (saying "please" and "thank you").
- Encourage children to sit calmly and eat respectfully.
- Use gentle reminders to avoid food sharing (important for allergy safety).

## 3. Promote Independence

- Allow children to feed themselves when developmentally appropriate.
- Provide child-sized utensils and cups.
- Praise efforts, not just outcomes—especially when they try new foods.

## 4. Manage Transitions Smoothly

- Use songs or signals to transition into and out of mealtime.
- Keep a consistent routine so children know what to expect.
- Help children clean up after themselves—wiping tables, throwing away trash, etc.

## 5. Engage Socially

- · Sit with children and engage in light conversation.
- Use mealtime as an opportunity to build relationships and teach social skills.

# Pro Tips for Supervisors

- **Be observant**: Watch for signs of discomfort, food refusal, or behavioral issues.
- Stay calm and positive: Your tone sets the mood for the group.
- **Use visual cues**: Charts or placemats showing food groups or manners can reinforce learning.
- Document incidents: If a child has an accident or behavioral issue, report it to the teacher or caregiver.

## **TRANSITIONS**

Transitioning between activities in childcare can be tricky, but with the right techniques, you can make it smooth, fun, and stress-free for both kids and caregivers. Here are some proven strategies to help:

# ■ 1. Use Music and Songs

- Transition songs signal change in a fun way (e.g., clean-up songs, line-up jingles).
- Rhythmic cues help children anticipate what's next.

# 🟅 2. Give Advance Warnings

- Use visual timers or countdowns: "5 more minutes until snack time!"
- Offer verbal cues: "After we finish this puzzle, we'll go outside."

## 3. Visual Schedules

- Post a picture-based daily schedule so children know what's coming.
- Use "First...Then..." boards: "First we clean up, then we read a story."

## 👃 4. Calming Techniques

- Practice deep breathing, stretching, or quiet time before transitions.
- Use sensory tools like fidget toys or calming jars for children who need extra support.

## 5. Predictable Routines

- Keep transitions consistent day-to-day.
- Children thrive on routine and feel more secure when they know what to expect.

## **6** 6. Positive Reinforcement

- · Praise smooth transitions: "I love how quickly you lined up!"
- Use sticker charts or small rewards for cooperative behavior.

## 🗱 7. Engage with Play

- Turn transitions into games: "Let's tiptoe to the bathroom like mice!"
- Use role-play or storytelling to guide them through changes.

### 8. Give Choices

- Let children choose between two options: "Do you want to walk like a robot or a dinosaur to the reading rug?"
- This gives them a sense of control and reduces resistance.

## **MODELING BEHAVIORS**

Modeling behavior in childcare is one of the most powerful tools you have to shape how children learn, interact, and grow. Kids are constantly watching and absorbing the actions, attitudes, and emotional responses of adults around them. Here's how to do it effectively:

# Why Modeling Matters

Children learn through **observational learning**—they imitate what they see. Whether it's kindness, patience, or frustration, your behavior teaches them what's acceptable and expected.

## How to Model Positive Behavior

#### 1. Be Consistent and Clear

- Show the same behavior you expect from children.
- Use clear language and actions: if you want them to say "please," make sure you do too.

## 2. Demonstrate Emotional Regulation

- Stay calm during stressful moments.
- Use phrases like "I'm feeling frustrated, so I'm going to take a deep breath."

## 3. Practice Respect and Kindness

- Speak respectfully to children and other adults.
- Show empathy: "I see you're upset. Let's talk about it."

### 4. Reinforce with Positive Feedback

Praise children when they mirror good behavior: "I saw you share your toy—great job!"

### 5. Use Non-Verbal Cues

- Smile, nod, and use gentle gestures to guide behavior.
- Get down to the child's eye level when speaking to them.

## 6. Handle Mistakes Gracefully

- If you slip up, acknowledge it: "Oops, I forgot to use my calm voice. Let's try again."
- This teaches accountability and humility.

# Tips for Challenging Moments

- Avoid reacting emotionally to misbehavior—model calm problem-solving instead.
- Use storytelling or role-play to show how to handle conflicts or emotions.
- Create a culture of respect by modeling it in every interaction.

