

POLICIES

SERVICES

- Free Meet & Greet for prospective clients
 - Right is reserved to deny services
- Right is reserved to cancel or reschedule services due to inclement weather and/or unforeseen events
- Clients must fill out and sign “Pet Care Contract” and associated forms prior to start of services

CANCELLATIONS

DROP-INS/WALKS/TIME BLOCKS:

- Last-minute schedule changes may be subject to surcharges*

SITS:

- Client responsible for full rate for less than 7 days notice of cancellations*
**Excluding extenuating circumstances*

SAFETY

- Behavioral issues and/or history of aggression with pet must be disclosed
 - Pet must be up-to-date on vaccinations

PAYMENT

- Invoices will be sent after completion of services
 - Payment for daily services is due end-of-week
 - Payment for sits is due within 7 days
- Services booked with less than 48 hrs notice may be subject to surcharges