

Rock Rapids Municipal Utilities

Office Hours: Mon - Fri 8:00 am to 4:30 pm

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February 2025

2024 has been a whirlwind of a year for Rock Rapids Municipal Utilities. Flooding, new construction, and staff changes have kept us on our toes! Our dedicated team has been here to serve your utility needs and the continuation of building our community. As a part of our vital success, changes have brought new employees to our team. We welcome those that joined our team and congratulate those that have retired!



Left to right: Brock Klarenbeek (Electric Operator), Tanner Vogl (Utility Coordinator), Nicole Koll (Accounts Payable), Chase Bonner (Wastewater Operator), Katie Kracht (Admin Assistant), Kris Krull (Electric Operator), Jennifer Wippert (General Manager), Mark Peterson (Water Operator), Nick Lupkes (Water Operator), Matt Bixenman (Gas Operator)
Not pictured: Rob Telford (Gas Operator)

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Welcome! ★ ★ ★

Jennifer Wippert—General Manager

Brock Klarenbeek— Electric Operator

Katie Kracht—Admin Assistant

Rob Telford—Gas Operator

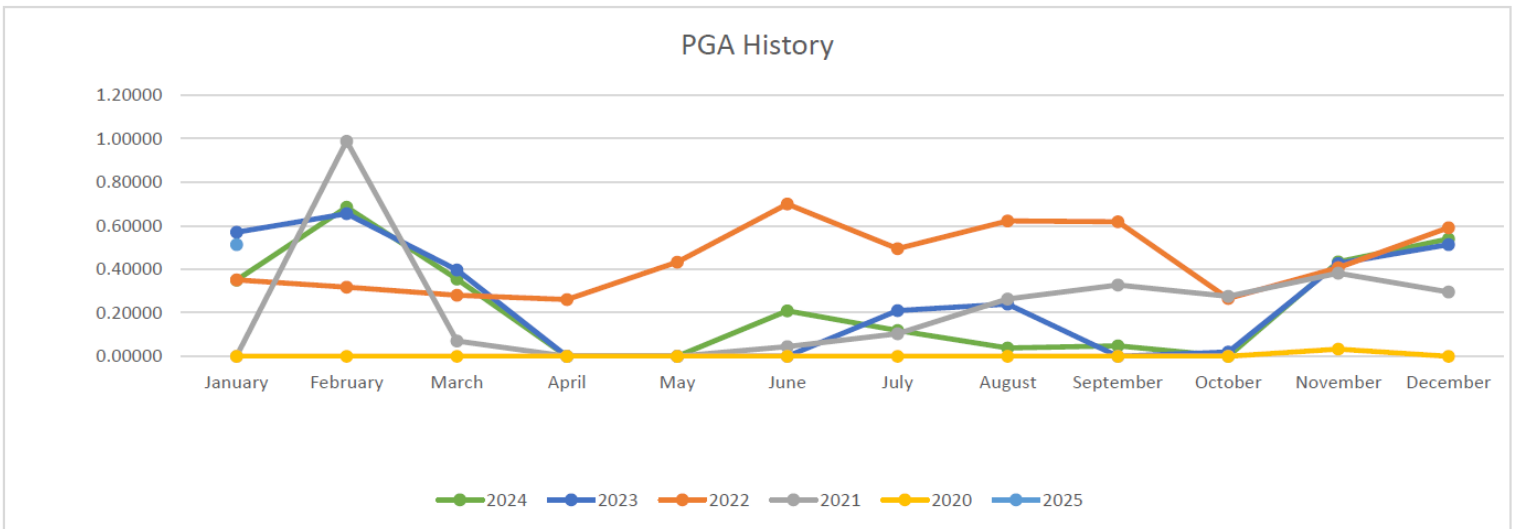
Sam Halse— Ex Officio—Board of Trustees

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Congrats on Retire- ★ ★ ★

Jim Hoye retired after 26 years of service as the General Manager & **Mark Peterson** retired after 41 years of service as the Water Operator! We wish you both a happy and well deserved retirement!

What's This "Fuel Adjustment" On My Bill?

In recent months with the colder weather, you might have noticed a higher cost on the "fuel adjustment" line on your monthly bill. This adjustment is the **purchased gas adjustment or PGA**, which is multiplied by your gas usage for the month. The PGA rate varies each month based on the demand, commodity and propane cost factors. This calculation has remained the same since November of 2018. Below is a chart showing the PGA rate since January of 2020. Historic cold temperatures have caused massive shifts in the gas commodity industry making the need to book gas in advance a common occurrence. In an effort to keep rates low, RRMU has booked gas out over the next few years. If you have concerns about being able to pay your utility bill, there are programs such as LiHEAP and budget billing available.



Wastewater Treatment Plant



Rock Rapids Wastewater Plant was built in the 1950s and has been remodeled and updated over the years, but it is coming to near the end of its useable life. RRMU has been studying different ways to treat wastewater in our community, and well as financing options for a new plant. EPA and Iowa Department of Natural Resources rules continue to require more advanced treatment methods, so we have been examining ways to meet these regulations as well as plan for future growth. Follow our website www.rockrapids.net for future updates!



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