

# Rock Rapids Municipal Utilities

Office Hours: Mon - Fri 8:00 am to 4:30 pm

Phone: 712.472.2511 · 24hrs: 712.472.2513

September 2025

*"I'm so glad I live in a world where there  
are Octobers" — L.M. Montgomery,  
Anne of Green Gables.*

Fall is a great season to test out all your senses. You can see and hear the roar of the crowd at the Friday night football game. You can smell and taste the freshly brewed pumpkin spice lattes at our local coffee shops. You can touch and feel the crunch of the leaves as you jump into a massive pile of freshly raked leaves!

Fall is also a great time to make sure your home is cozy for the upcoming winter. With colder temperatures arriving, here are some home maintenance tips:

- Seal up leaks around doors and windows.
- Maintain your heating system - by getting your furnace checked, changing filters and ensuring vents aren't blocked.
- Energy saving ideas like switching the direction of your ceiling fans, using LED light bulbs, and adjusting the thermostat to a cooler temperature can help control energy costs.

Stay energy smart and enjoy all the sensations of the fall season!

*- Jennifer Wippert*

General Manager

Fall brings Public Power Week! Stop in the week of **October 5th - 11th** to grab some free giveaways & treats. Kids are welcome to enter a coloring page to win additional prizes! (flip over for coloring page)



Stop in on **October 10th**, for coffee and rolls with the Chamber of Commerce from **9:30am -10:30am**.

## HOW TO TELL IF YOU HAVE A GAS LEAK

Signs of natural gas leaks can be found through the 3 main senses:



SMELL

Do you smell **rotten eggs**?

Natural gas is odorless in its natural state. For your safety, a distinctive odor similar to rotten eggs or sulfur is added.

The stronger the odor, the more likely you have a leak.



SOUND

Do you hear **whistling or hissing**?

These noises could be gas escaping from your pipes.

Especially near a gas line or appliance.

Persistent bubbling in standing water or mud.



SIGHT

Dirt or dust being blown into the air.

Soil that appears **blackish-green**. Discolored or dead vegetation in an otherwise green area.

If a leak has been ignited, the fire might appear to hover above the ground.

**SUSPECT A LEAK? PLAY IT SAFE**  
**CALL ROCK RAPIDS UTILITIES**  
**712-472-2513**



Turn in your coloring page by **October 31st** to have it displayed in our office. If we are your utility provider, you will be entered to win a prize to celebrate **Public Power Week!**

**ROCK  
RAPIDS  
UTILITIES**

310 S 3rd Ave • 472-2511

Name: \_\_\_\_\_ Address: \_\_\_\_\_

Phone: \_\_\_\_\_

PUBLIC  
POWER

Pride



**MONSTER  
DETECTIVE  
COLLECTIVE**