

Tailored Sharpening Services - Order Form
(Please Print Clearly)

Name: _____ Date: ____/____/____

Address: _____

City: _____ State: _____ Zip: _____

Best Contact Phone #: _____ Optional Phone #: _____

Email Address: _____ Best Time to Call: _____

Items Enclosed

Quantity	General Description (Blades, Scissors, Clippers, etc.)	Service Requested (sharpened, serviced, repaired, etc.)

Use the back if additional space is needed

Ceramic Cutter chipped or broken? Replace with new ceramic cutter. Replace with new steel cutter.
Special Instructions: (Symptoms / Problems with Equipment)

Ship to Address:

Tailored Sharpening Services:
6441 Enterprise Lane. #105
Madison, WI 53719

Phone: (608) 320-5441
Email: tailoredsharpening@gmail.com

PAYMENT OPTIONS / INFORMATION

We accept MasterCard, Visa, & Discover. Credit card payments can be made with the form or made directly through us by phone or email. Personal checks are accepted but not recommended, order will be held until check clears (up to 10 days).

Card Issuer: Visa, MasterCard, Discover	Expiration Date: ____/____
Card Number: _____	Security Code: _____
Please Print Clearly 3 digit code on the back	
Signature: _____	Billing Zip Code _____

Please add insurance in the amount of \$ _____ to return shipping (additional charge will be added to your invoice).

PAYMENT, PACKING & SHIPPING INSTRUCTIONS

Be sure to complete the form above with all your contact information. Be sure to include your name, return address, & phone number (best one to contact you).

1. Individually wrap your blades in newspaper or paper towels even if you are shipping them in a blade box. The teeth on blades, as you know, are pretty fragile.

2. Ship your scissors in a well-padded scissor case or individually wrap your scissors in newspaper or paper towels.

3. After everything is carefully individually wrapped you need to pack it all into a box with sufficient packing material (packing peanuts or crumpled paper work well) to keep anything from moving around in the box.

- The whole Idea is to pack the box where the items do not move around at all. Close the box up and shake it, if stuff rattles around you need more packing material.

- The post office supplies free priority mailing boxes and are often an excellent way to ship.

- Follow these instructions to help insure your equipment is not damaged during shipping.

- Blades will be returned oiled, individually bagged and heat sealed in plastic bags.

- Scissors will be returned either in the case they came in or heat sealed in poly bags and wrapped.

- Clippers will be returned in bubble wrap.

- Return shipping will be, in most cases, Priority Mail and you will usually receive your package in two to three business days.

- Usual turn-around time is less than 2 business days

4. Carefully pack dryers in a sturdy cardboard box with plenty of packing material around the dryer to prevent movement in the box.

5. If you would like to insure your package please do so. We are not responsible for lost or damaged packages in transit.

6. Payment options and information form is on page 1 above.

7. Ship to Address: Tailored Sharpening Services

6441 Enterprise Ln. #105 (Physical address for Fed-X / USPS / UPS)

Madison, WI 53719

Phone: (608) 320-5441 **Email:** tailoredsharpening@gmail.com