



7380 W. Sand Lake Road
Suite 130
Orlando, FL 32819

September 26th, 2025

Dear Inverness at New Braunfels (INB) timeshare owners,

As members of the INB community, you are undoubtedly aware of the unique challenges and opportunities that come with timeshare ownership. Today, we write to you with important updates regarding the current state and future direction of your resort.

Over recent years, there has been a concerning trend that affects the entire timeshare industry including INB, a significant decline in the population of paying timeshare owners. This decline has, unfortunately, resulted in a corresponding decrease in the financial health of your timeshare plan. Despite best efforts to manage costs and generate additional revenue, the gap between expenses and income has widened alarmingly. As a result, the financial condition is unsustainable.

The Board of Directors and others have explored numerous options, including the attempted sale of timeshare condominiums to address these financial challenges and significant time and energy to consolidate owners into fewer than the four units dedicated to the timeshare plan have had mixed results. While we admire the valiant actions, unwinding a timeshare in order to sell one or more of the units is a complex legal process that far outdistances removing owners.

After careful consideration and extensive discussions, the Board of Directors has made the necessary decision to engage, our organization, Lemonjuice Solutions (LJS) to provide strategic planning and execution, investment capital, and professional management to your timeshare property. Our extensive experience in the timeshare industry, specializes in evaluating financially distressed timeshare properties and proposing options to resolve their financial issues, a process done through our Resorts Reimagined™ program.

All owners should be aware that there are obligations to the condo association and the management company exceeding \$92,000 along with real estate taxes owed to Comal County. All of these expenses could result in liens and foreclosures against all four-timeshare condos. LJS is taking the steps necessary to protect the property from loss. These expenses remain common to all timeshare owners. It is LJS's fiduciary responsibility to provide stability to the common assets.

During the reimagination process, LJS is committed to working with all stakeholders to organize and inform every one of the next steps. The informational website for the reimagination process is <https://InvernessReimagined.info> Please check the website regularly for additional updates, and meeting dates.

It is understood that there may be queries and a range of emotions, It is LJS's professional opinion, the only course of action is to terminate the entire timeshare plan, selling the condominiums and distributing the money pro rata to the timeshare owners. The termination efforts will require a unanimous vote of all timeshare owners to achieve this threshold.

So it is not a surprise, to cure the outstanding debt, a special assessment must be levied.

Following is the Inverness at New Braunfels Condominium Association, INC Annual Meeting Notice. LJS will be onsite during that meeting.

We thank you for your loyalty and commitment to Inverness at New Braunfels Resort.

Sincerely,

Jeff Ingram
Jeff Ingram
Senior VP of Real Estate Redevelopment, Lemonjuice Solutions



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Frequently Asked Questions

Thank you for your commitment and dedication to the positive changes at the Inverness at NB resort. Let us stay engaged!

We encourage you to read all the Frequently Asked Questions to facilitate a successful communication exchange. Should the below not address your question, please feel free to email us at Invernessreimagined@lemonjuice.biz or <https://InvernessReimagined.info> for regular updates. You can reach Lemonjuice's Owner Support Line at (407) 326-3018

Q: What is Lemonjuice Solutions?

A: Lemonjuice Solutions provides strategic planning and execution, investment capital, and professional management to timeshare properties. The company has experience in the timeshare industry. One of our specialties is evaluating financially distressed timeshare properties and proposing options to resolve these financial issues, a process done through its Resorts Reimagined™ program.

Q: How do I contact Lemonjuice Solutions?

A: Please email your designated reimagination team at 407-326-3018 between 9 a.m. and 5 p.m. Eastern Standard Time. Our team members are happy to assist you with your request. If email is a more convenient option, please email. You may also review <https://InvernessReimagined.info> for regular updates.

Q: Where do I mail correspondence?

A: Inverness at New Braunfels
c/o: Lemonjuice Solutions Reimagination
7380 W Sand Lake Rd., Suite 130, Orlando,
Florida 32819

Q: What are the plans for the property?

A: The goal is to make Inverness at New Braunfels sustainable and provide a course of action that will protect all owners and provide value for their timeshare ownership.

Q: Why is this happening to Inverness at NB?

A: After years of declining ownership, the financial sustainability of Inverness at NB is in question, which is the primary reason the Board of Directors engaged Lemonjuice Solutions.