

ORGANISATION DATA

HEALTH QUIZ

The Organisation Data Health Quiz is a tool that can provide a quick snap shot of your where your organisation is at in terms of its capacity to record, store and use your data for impact.

Please work through the following questions, answering as honestly as you can. Take note of your score for each question in the running total so you can calculate a final total at the end. You can compare your final score to the chart on the next page for examples on how to practically improve your data health, or pat yourself on the back (if you're already living the healthy data life!)

How does your organisation store data?

Running Total

Data is not stored electronically

SCORE= 1

I use a combination of databases and other places to store data

SCORE= 2

I record data in a single place that all my organisations' programs enter into

SCORE= 3

How easily can you provide data when asked?

It takes a day or more to get raw numbers

SCORE= 1

It takes a day or more to get numbers and create graphs using data

SCORE= 2

I can respond to a data request within the working day in any form required

SCORE= 3

I have automated data and can provide a response within an hour

SCORE= 4

Do you know what your data means, can you trust it?

There is not an agreed meaning between our staff regarding our organisational data

SCORE= 1

I know what I would like the data to mean, but I'm unsure of the quality of the data

SCORE= 2

I know what my data means, and I trust that it is being entered correctly

SCORE= 3

Can you demonstrate the difference between an output and an outcome with your data?

We only record data related to our funding contracts

SCORE= 1

We record some data above our reporting requirements, but not outcome data

SCORE= 2

We know what an output and an outcome is, but cant demonstrate it in the data

SCORE= 3

We are able to understand and evidence both outputs and outcomes of our service delivery

SCORE= 4

Are you able to visualise and use your data in agile ways?

We do not use data visualisation software

SCORE= 1

There is limited capacity in our organisation to use data visualisation software

SCORE= 2

We are able to use some visulisation software, but require support to understand trends

SCORE= 3

We use visualisation software in our everyday practice

SCORE= 4

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Do your staff understand data?

Running Total

Our staff do not receive training on data or reference it in their daily practice

SCORE= 1

Our staff have an appetite to learn more about data, and understand it's importance

SCORE= 2

Our staff have a good understanding of data, know how to access it, and can use it to understand their practice

SCORE= 3

Are you able to benchmark or compare your data?

We are unable to trust the reliability of our data

SCORE= 1

We have a limited understanding of our data and how to benchmark it

SCORE= 2

We are able to trust our data to compare or benchmark it, but are yet to do this in a meaningful way

SCORE= 3

We are able to trust our data and benchmark it against organisation and big data sets, such as the AIHW

SCORE= 4

How did you score?

Final Score

If you scored between 7- 13

There may be room for improvement in your organisational data health. Don't fret though, and be rest assured that there are many organisations in the same position as you! The hardest part is finding a place to start to improve your organisations' ability to demonstrate their impact, and there are lots of options. The best place to start in any organisation is to make sure that your data means what you think it means, and that people are entering it correctly. Truly, if you don't have buy in to the importance of data with your staff who are entering it, making big changes and understanding patterns or trends with your data is only so reliable, and isn't able to be used in a meaningful way - yet.

If you scored between 14 and 21

You're on your way! You are 'data-ing' well in aspects of your organisation, and there are still areas for improvement. This is a great place to be to continue to work towards demonstrating impact. If you're in this place, you may want to consider asking these questions of your organisation:

- Are my staff all entering data consistently, and accurately?
- Am I able to trust the data I'm looking at in my practice?
- Can I use my data for things like tenders? Is it helping me to grow my business?
- Can I use my data to understand areas where people may need further support?
- Can I use my data to benchmark against other organisations or administrative data sets?

If you scored above 22

You should be proud of your data capacity! Give yourself some snaps! If you're scoring in this range, you would expect the level of data literacy at your organisation to be quite consistently high across staff. You would also expect to be able to understand your system data, trust that it is being entered correctly and demonstrating what you think it is. You would also be starting to look into ways that you can benchmark your data, or use it to innovate. Are there funding opportunities that exist because of your data capacity that you can tap into? How can you take your data to the next level?

If you would like to discuss how you can improve your organisational data health or how you can use your existing data to demonstrate outcomes and impact, get in touch with Curious Communities Consulting at jessicad@curiouscommunitiesconsulting.com.au or nadiadg@curiouscommunitiesconsulting.com.au

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