



Centaur Cornwall CIC reserves the right to make changes to lessons or instructors if necessary, including cancellations at short notice. In every circumstance we will endeavor to notify clients of such changes.

Payment must be made in full at time of booking for all lessons. **Refunds are not given**

Bookings for all lessons close 48 hours prior to the lesson starting.

Once booked, if you are unable to make a lesson and wish to reschedule, they may be transferred to an alternative date provided that 1 weeks' notice is given. Any cancelled lesson that is eligible for a transfer will have to book rebook immediately or an alternative credit can be arranged at the discretion of Centaur Cornwall CIC.

Any type of credit if given is valid for 3 months from issue.

Bookings for changing lives though horses program are per-term and are invoiced at the start of the term, no refunds or credit are given for missed sessions or cancellations, this is a course of planned sessions with limited places.

If appropriate notice is not given, cancellation will occur without transfer and no credit will be issued.

**Bad Weather or Extreme Conditions:**

Activities might be cancelled in bad weather.

You should call us or email before you leave for the center if the weather is in doubt.

Indoor Riding - might be cancelled when the following weather or conditions are occurring:

Heavy Snow.

Heavy Rain and/or Flooding.

Strong Winds.

Electrical Storms.

Power Failure (no lighting for indoor school).

Outdoor Riding - Might be cancelled when the following weather is occurring:

Heavy Snow

Medium/Heavy Rain and/or Flooding.

Medium to Strong Winds.

We reserve the right to cancel riding sessions at any time if this circumstance occurs a credit for a ride will be given.



Management's decision is final.