

**How did COVID-19
pandemic regulations
affect relationships and
technology usage?**





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TAKING A LOOK AT THE DATA



Data Background



10/50 questions used

April 2021 Pew
Research Center for
the People & the
Press

Web-based
survey only in the
United States

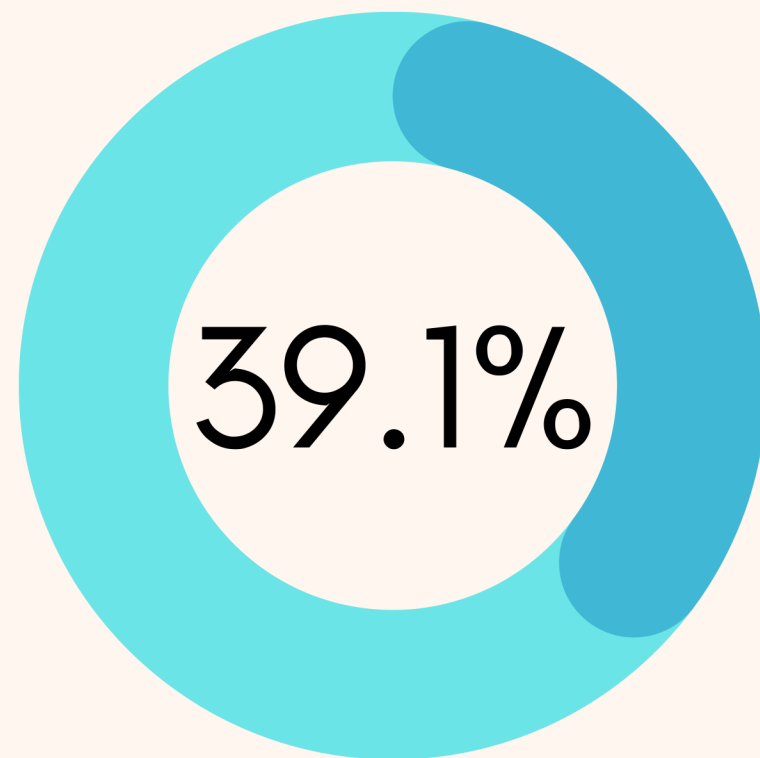
Sample Size
4623 national adults

Margin of
Error: 2.2%
at 95%
confidence.

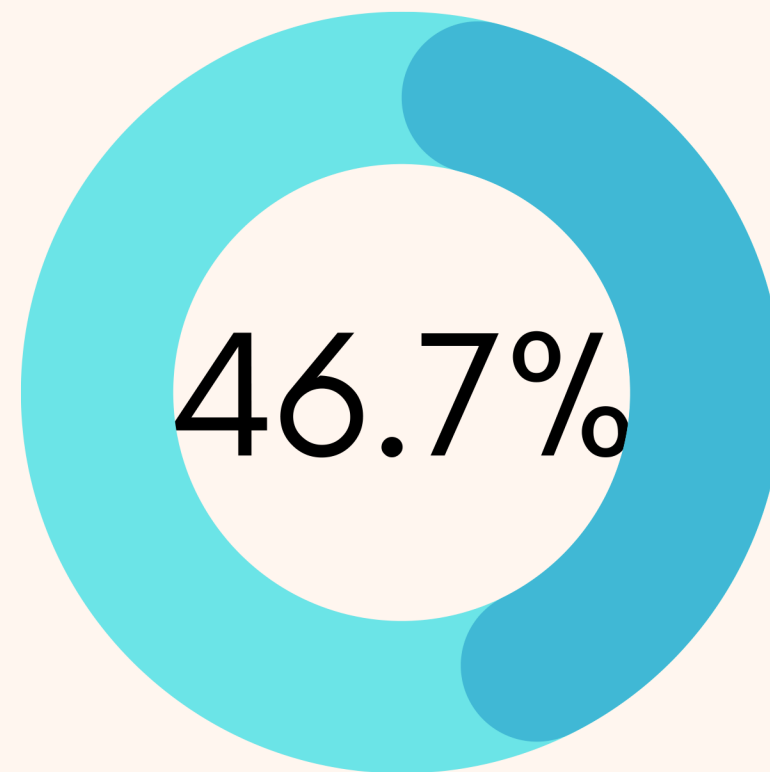


Frequencies

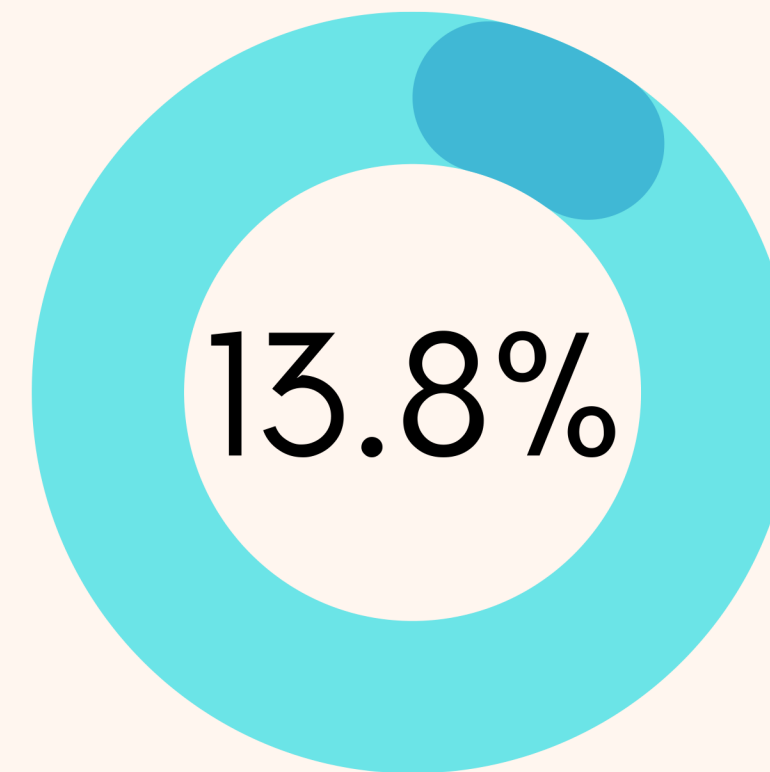
personal life change due to COVID-19



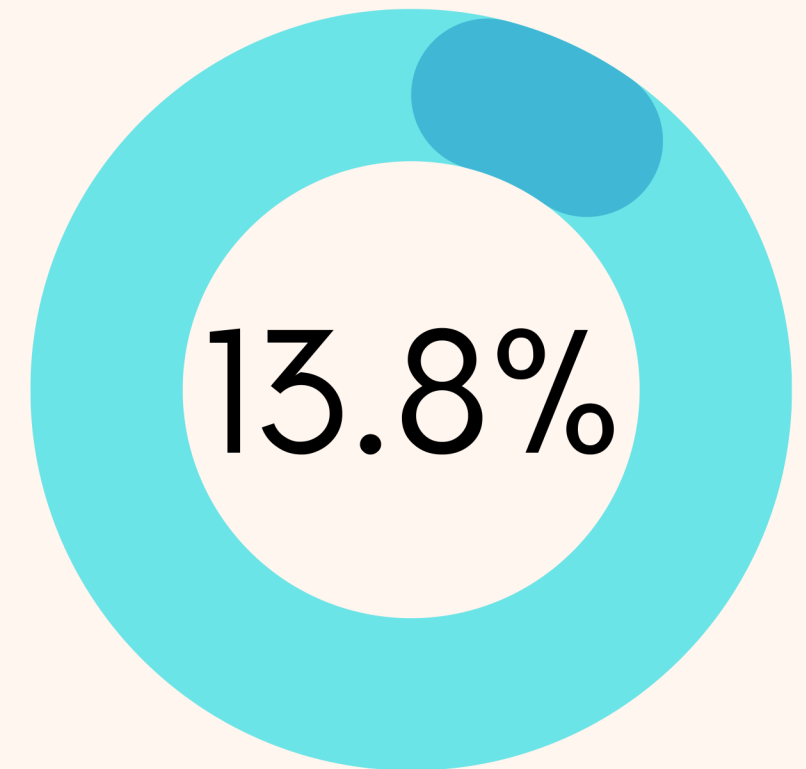
Changed in a major way



Changed a little bit

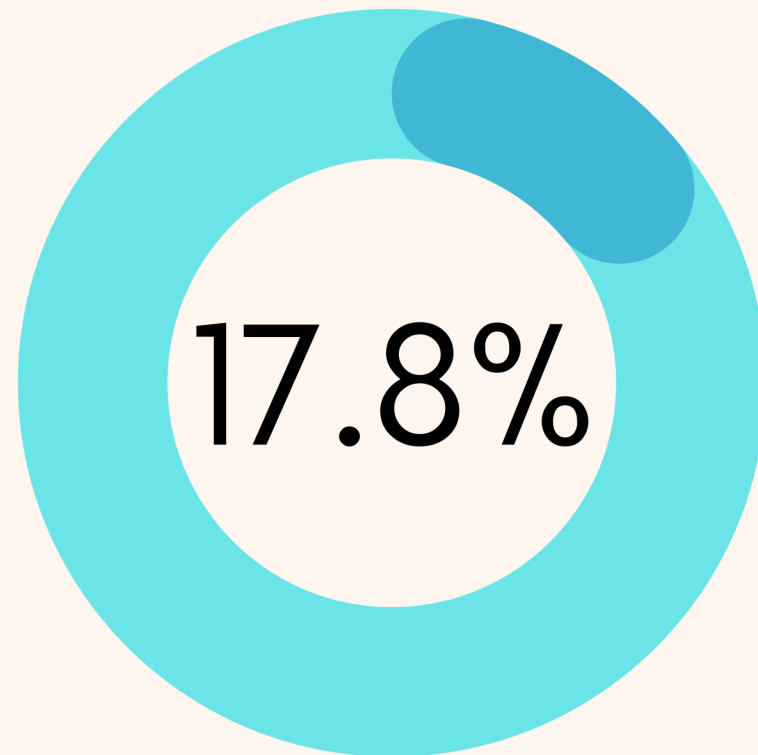


**Stayed the same as before
the pandemic**

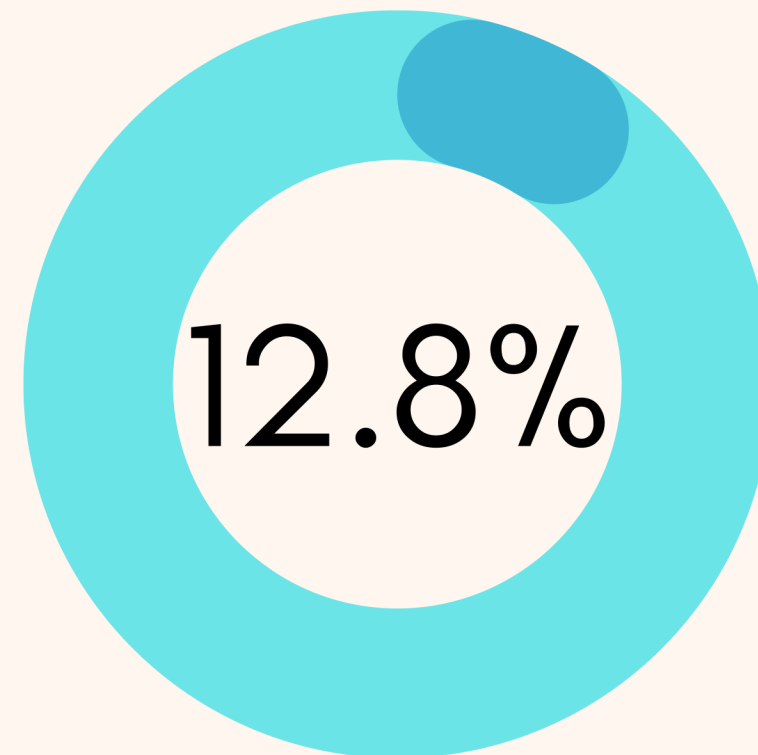


Refused to answer

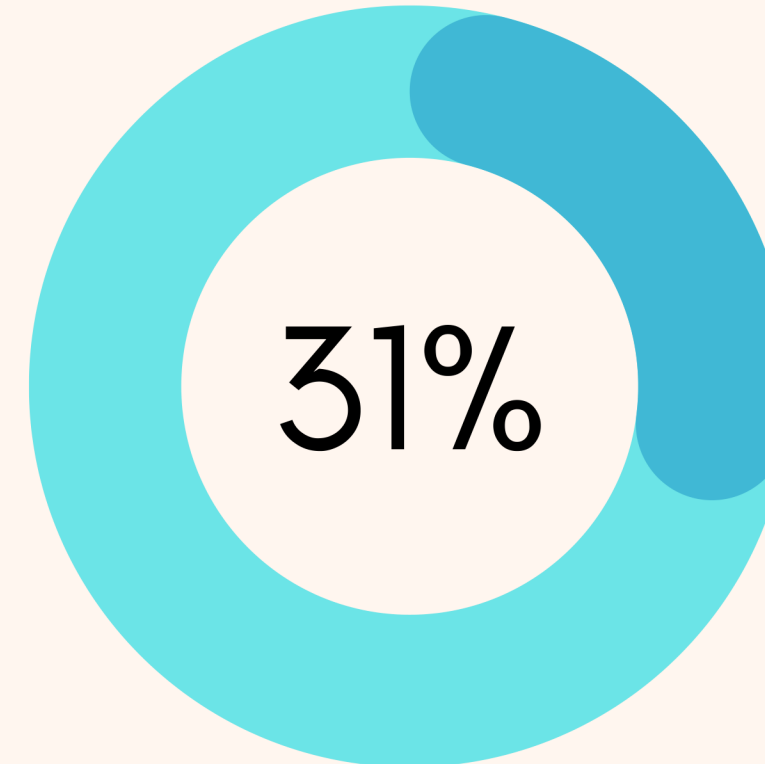
Frequencies worked from home



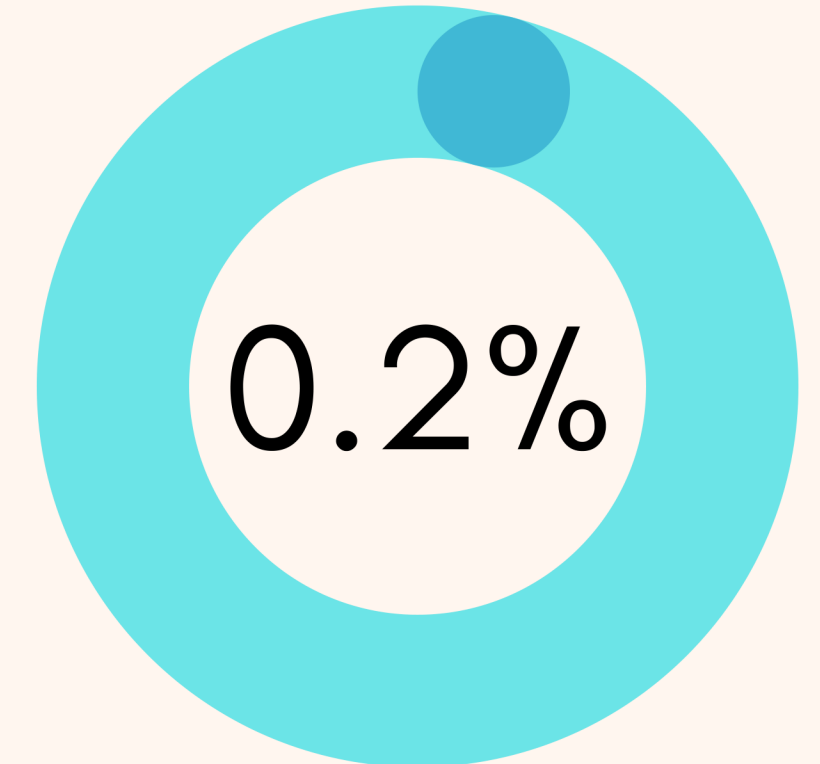
all the time



most or some of the time

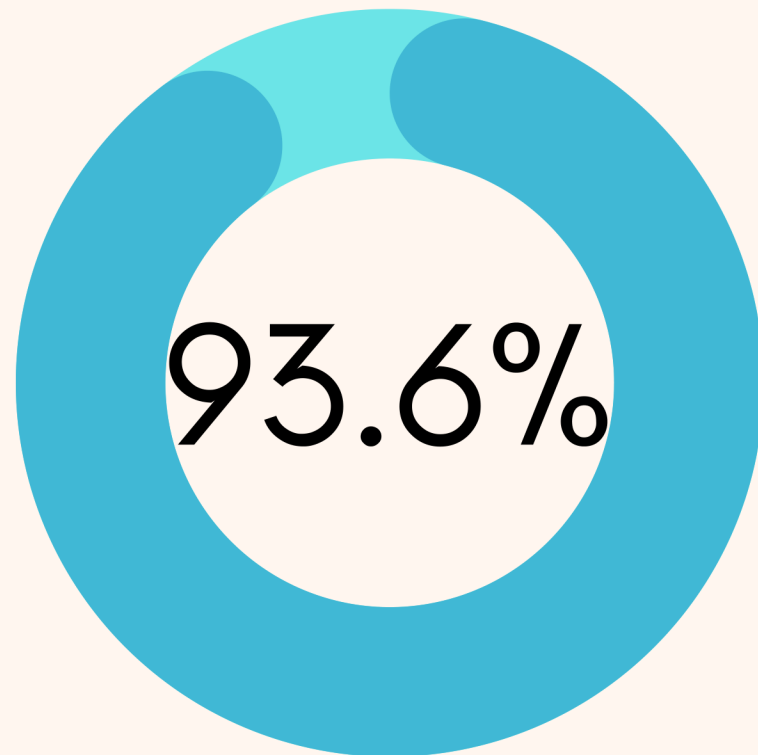


**rarely or never worked
from home**

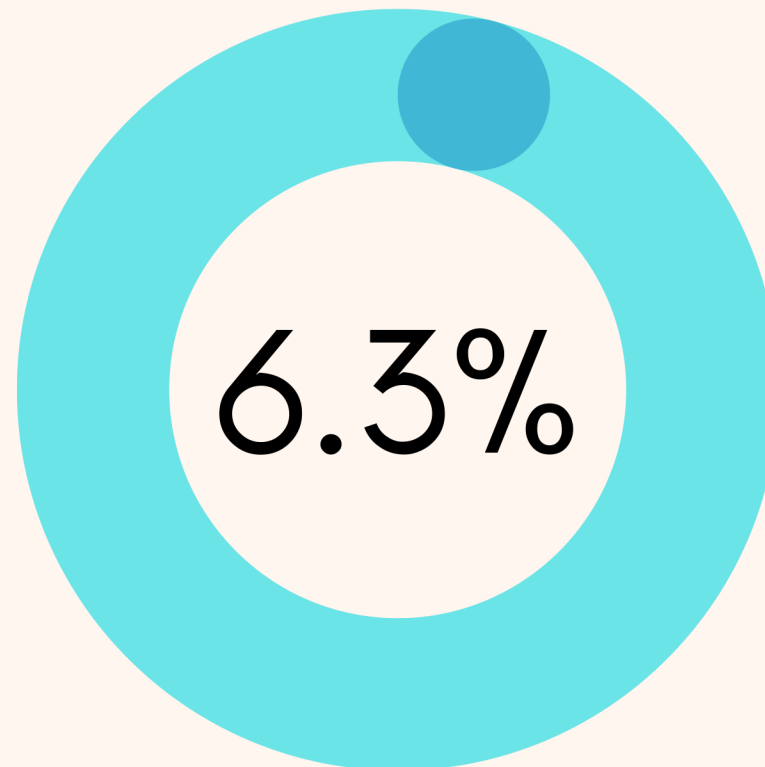


refused to answer

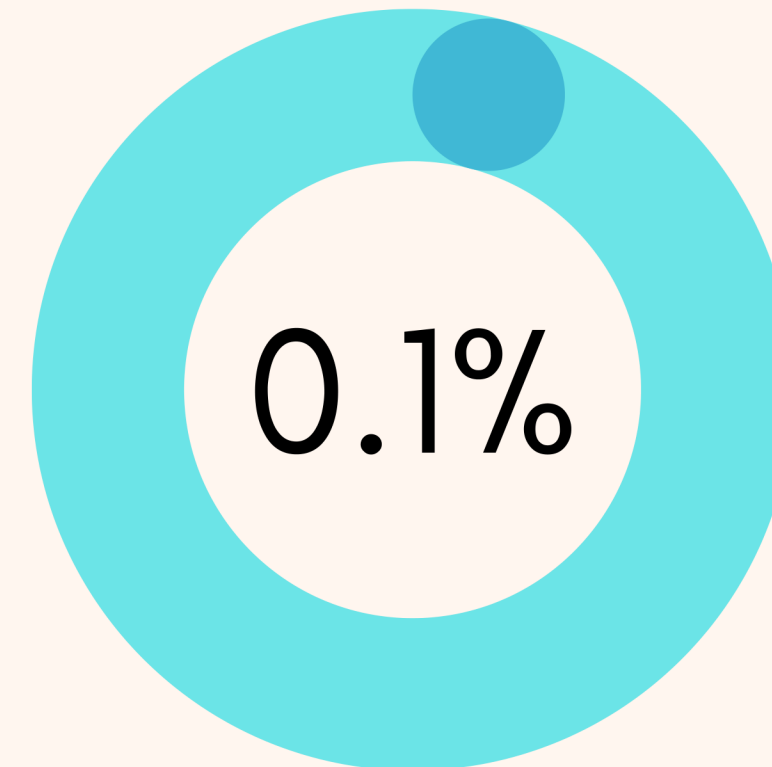
Frequencies own a smart phone



owns a smart phone

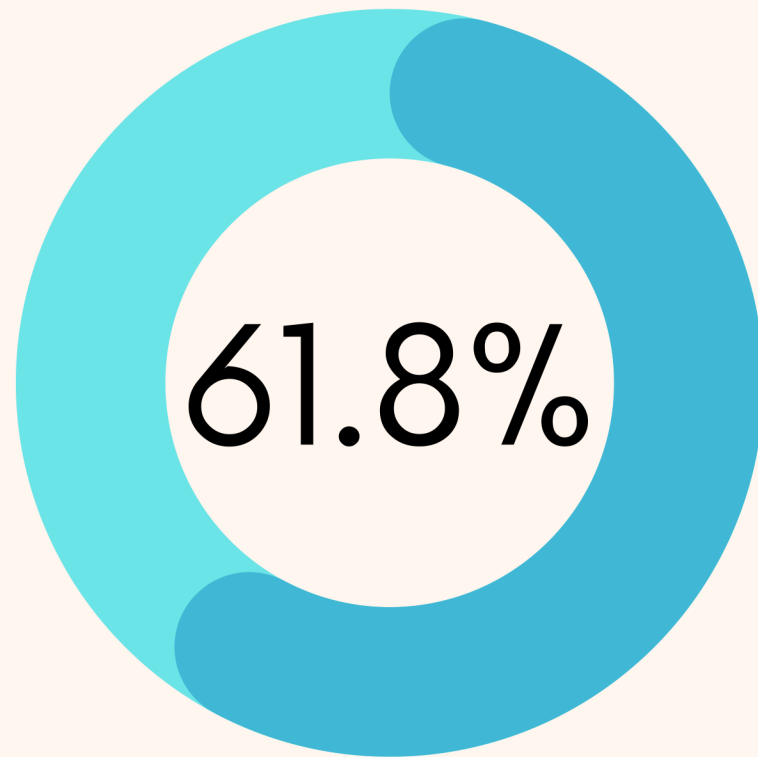


does not own a smart phone

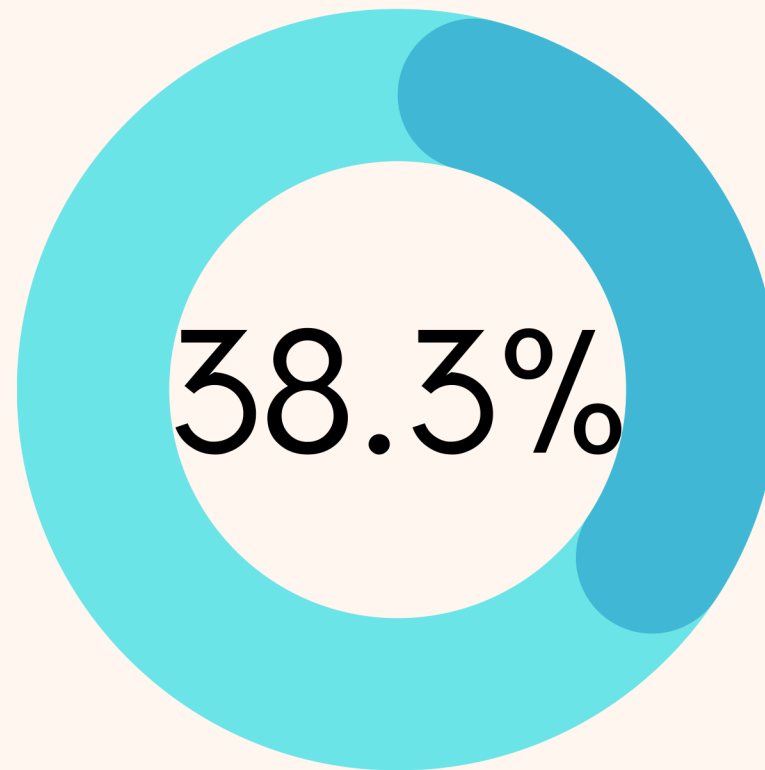


refused to answer

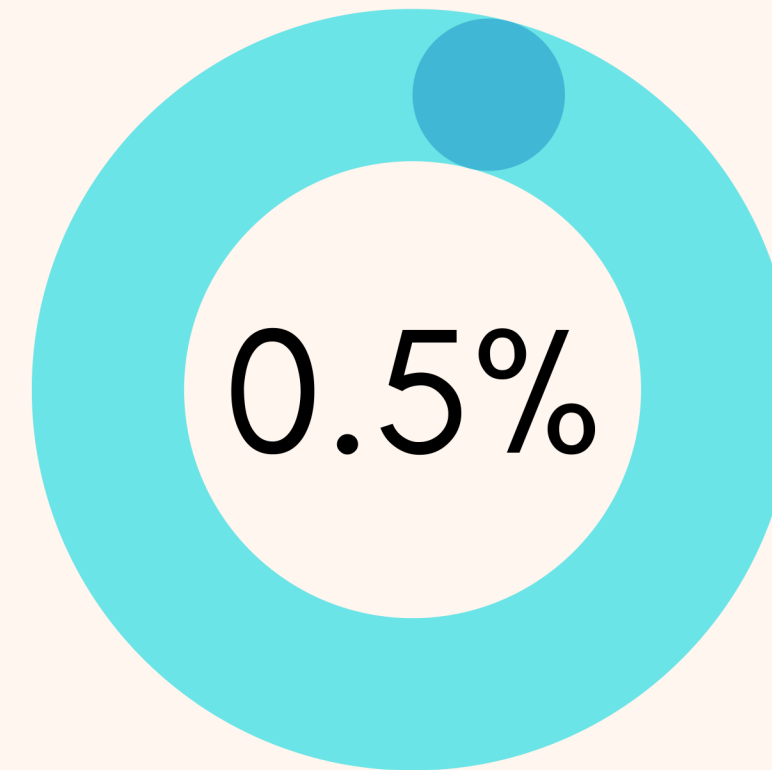
Frequencies employment



employed (full time and part time)



not currently employed



refused to answer

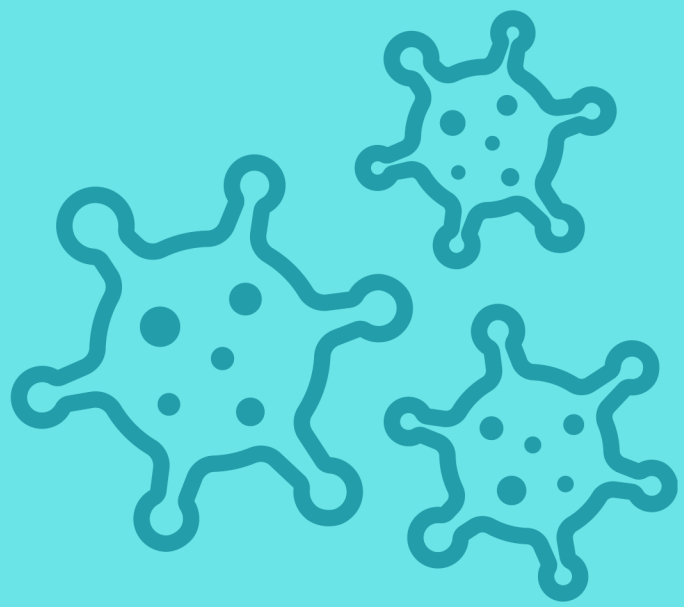
Full Data Correlations

		Correlations										
		Internet importance	Employment	WFH	Personal life change	Closeness to family members	Closeness to friends	Closeness to casual acquaintances	Do you own a smartphone?	Used digital differently	Oftenness of video call	Cut back on internet or smartphone
Internet importance	Pearson Correlation	1	.090**	.033	.010	.010	.120**	.009	.006	.009	.038*	.078**
	Sig. (2-tailed)		<.001	.075	.483	.500	<.001	.563	.702	.529	.010	<.001
	N	4623	4623	2855	4623	4623	4623	4623	4623	4623	4623	4623
Employment	Pearson Correlation	.090**	1	.028	.050**	-.003	.003	.000	.095**	.110**	.030*	.003
	Sig. (2-tailed)	<.001		.135	<.001	.862	.844	.992	<.001	<.001	.040	.838
	N	4623	4623	2855	4623	4623	4623	4623	4623	4623	4623	4623
WFH	Pearson Correlation	.033	.028	1	.004	.009	.008	.007	.002	.002	.088**	-.002
	Sig. (2-tailed)	.075	.135		.845	.649	.654	.693	.905	.905	<.001	.909
	N	2855	2855	2855	2855	2855	2855	2855	2855	2855	2855	2855
Personal life change	Pearson Correlation	.010	.050**	.004	1	-.001	.002	.004	.002	.074**	.018	.046**
	Sig. (2-tailed)	.483	<.001	.845		.920	.909	.774	.913	<.001	.213	.002
	N	4623	4623	2855	4623	4623	4623	4623	4623	4623	4623	4623
Closeness to family members	Pearson Correlation	.010	-.003	.009	-.001	1	.111**	.120**	.000	-.006	.021	-.002
	Sig. (2-tailed)	.500	.862	.649	.920		<.001	<.001	.990	.704	.149	.874
	N	4623	4623	2855	4623	4623	4623	4623	4623	4623	4623	4623
Closeness to friends	Pearson Correlation	.120**	.003	.008	.002	.111**	1	.226**	-.001	-.006	.017	.060**
	Sig. (2-tailed)	<.001	.844	.654	.909	<.001		<.001	.958	.672	.251	<.001
	N	4623	4623	2855	4623	4623	4623	4623	4623	4623	4623	4623
Closeness to casual acquaintances	Pearson Correlation	.009	.000	.007	.004	.120**	.226**	1	.000	-.006	.022	-.003
	Sig. (2-tailed)	.563	.992	.693	.774	<.001	<.001		.987	.707	.129	.851
	N	4623	4623	2855	4623	4623	4623	4623	4623	4623	4623	4623
Do you own a smartphone?	Pearson Correlation	.006	.095**	.002	.002	.000	-.001	.000	1	.069**	.166**	.080**
	Sig. (2-tailed)	.702	<.001	.905	.913	.990	.958	.987		<.001	<.001	<.001
	N	4623	4623	2855	4623	4623	4623	4623	4623	4623	4623	4623
Used digital differently	Pearson Correlation	.009	.110**	.002	.074**	-.006	-.006	-.006	.069**	1	.201**	.197**
	Sig. (2-tailed)	.529	<.001	.905	<.001	.704	.672	.707	<.001		<.001	<.001
	N	4623	4623	2855	4623	4623	4623	4623	4623	4623	4623	4623
Oftenness of video call	Pearson Correlation	.038*	.030*	.088**	.018	.021	.017	.022	.166**	.201**	1	.221**
	Sig. (2-tailed)	.010	.040	<.001	.213	.149	.251	.129	<.001	<.001		<.001
	N	4623	4623	2855	4623	4623	4623	4623	4623	4623	4623	4623
Cut back on internet or smartphone	Pearson Correlation	.078**	.003	-.002	.046**	-.002	.060**	-.003	.080**	.197**	.221**	1
	Sig. (2-tailed)	<.001	.838	.909	.002	.874	<.001	.851	<.001	<.001	<.001	
	N	4623	4623	2855	4623	4623	4623	4623	4623	4623	4623	4623

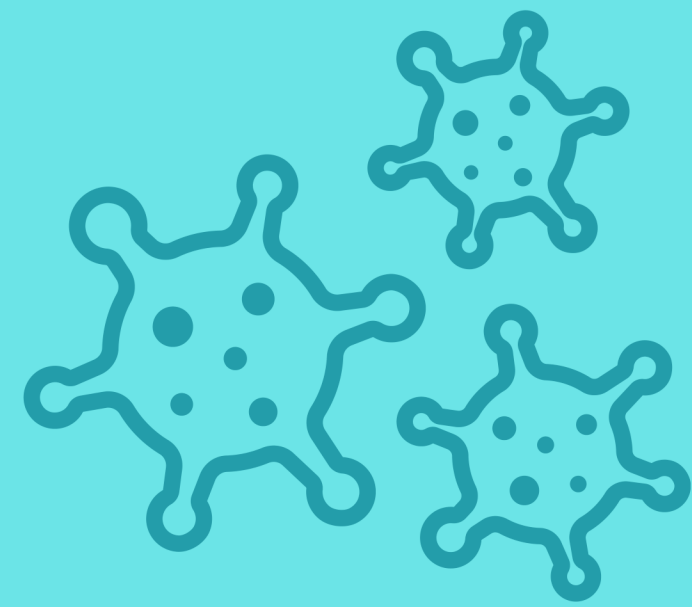
** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).



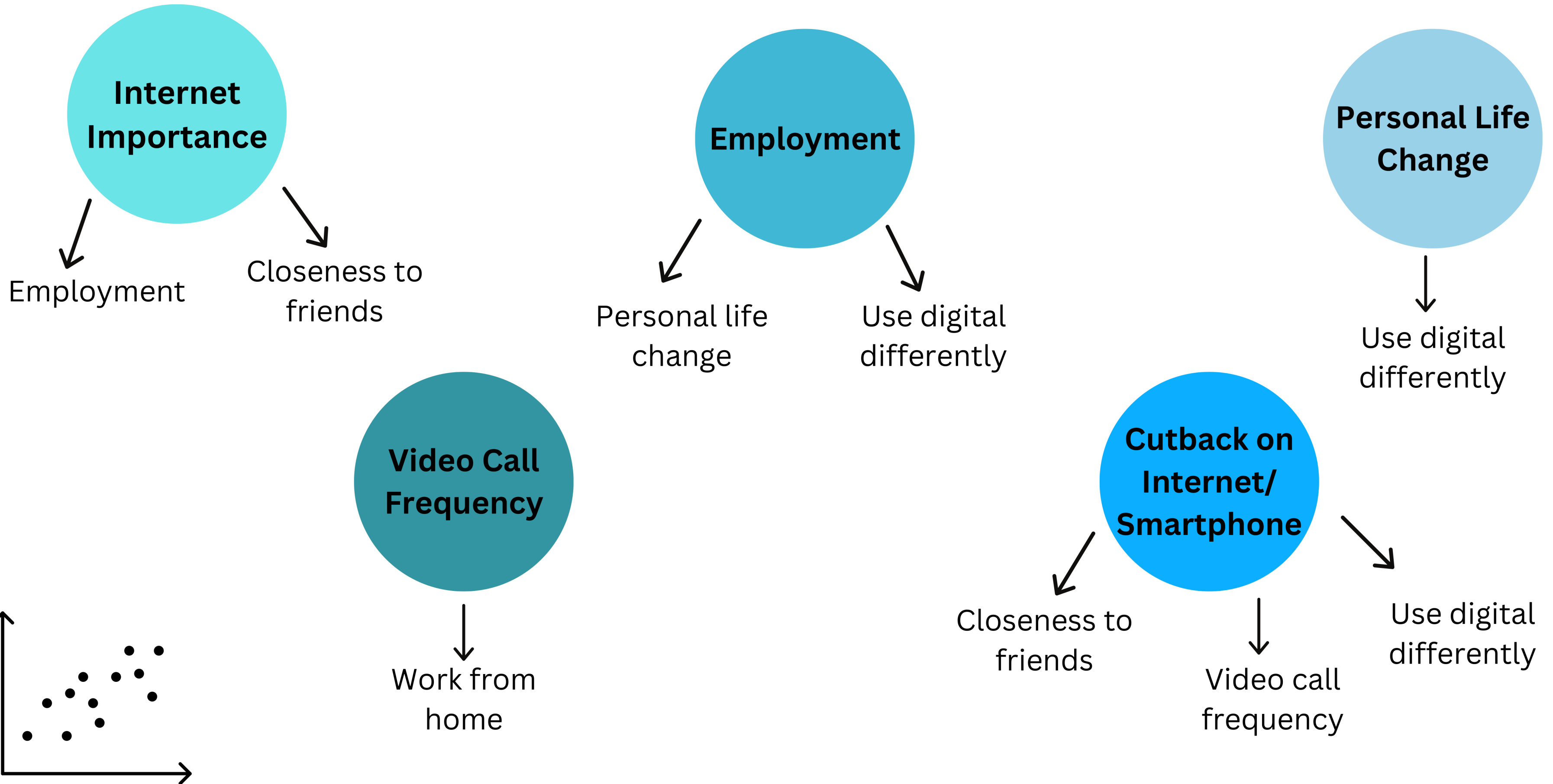


Significant and Positive Correlations



- Internet importance and employment
- Internet importance and closeness to friends
- Internet importance and cutback on internet and smartphone use
- Employment and personal life change
- Employment and do you own a smartphone
- Employment and use digital differently
- Work from home and frequency of video call
- Personal life change and use digital differently
- Closeness to family members and closeness to friends
- Closeness to family members and closeness to acquaintances
- Closeness to friends and internet importance
- How often video call and cutback on internet or smartphone
- Cutback on internet and smartphone and internet importance
- Cutback on internet and smart phone and closeness to friends
- Cutback on interview and smartphone and do you own a smartphone
- Cutback on internet and smart phone and use digital differently
- Cutback on internet and smartphone and oftenness of video call
- Use digital differently and do you own a smartphone
- How often video call and working from home

Relevant Correlations

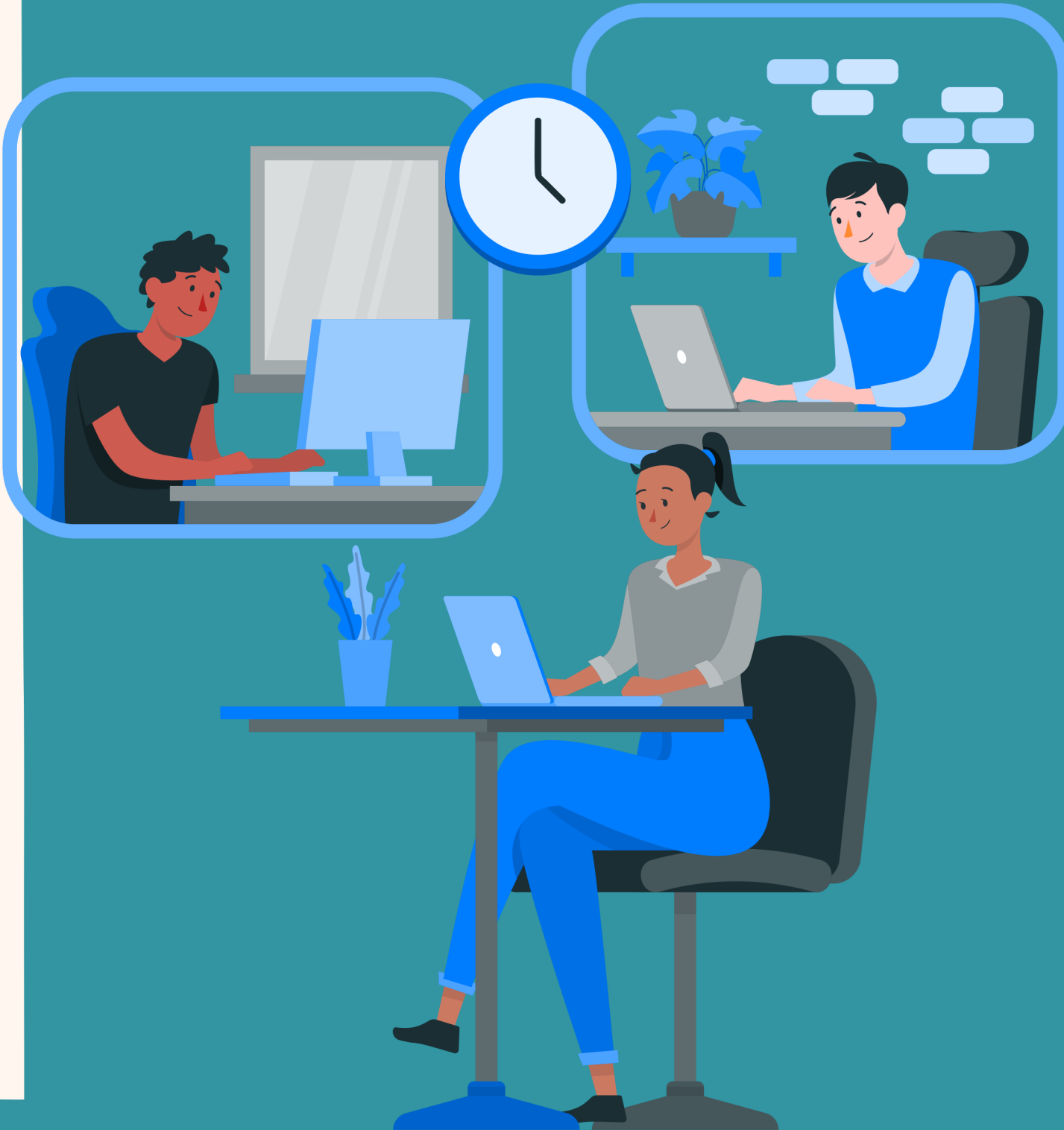


CROSSTABS

Cut Back on Internet/Smartphone Usage

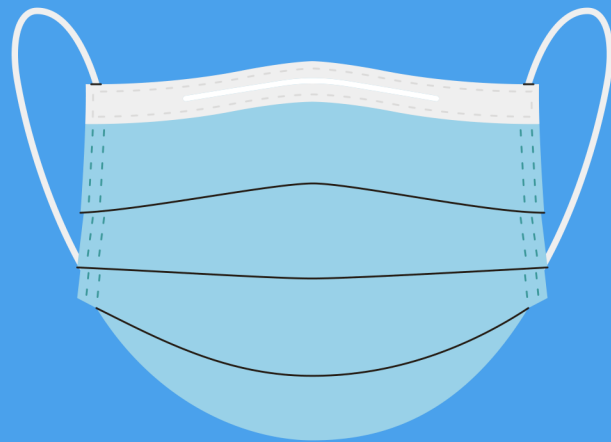
WFH

	Yes, Have Done This	No, Have Not Done This
All of the Time	40.65%	59%
Most of the Time	49.02%	50.58%
Some of the Time	46.08%	53.92%
Rarely	43.14%	56.58%
Never	34.26%	65.46%



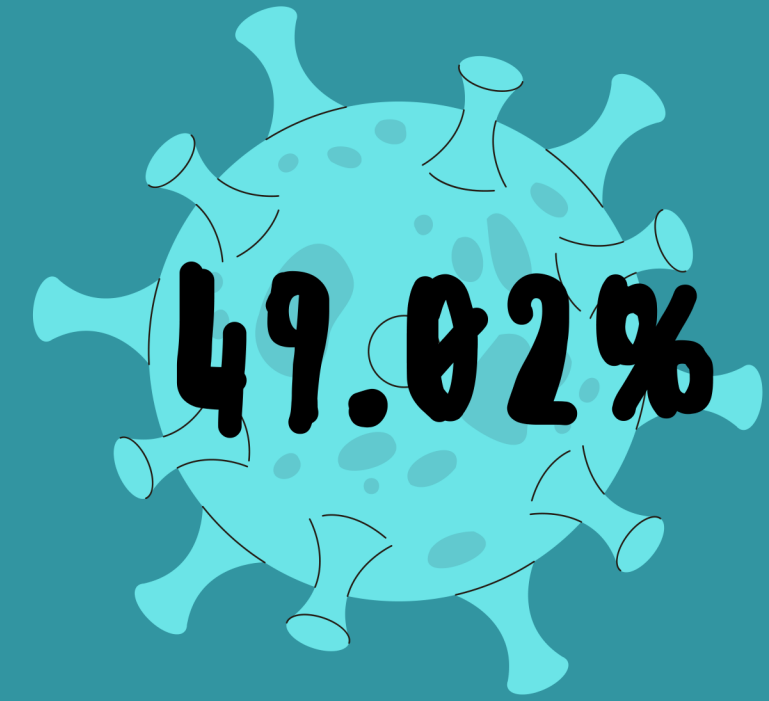
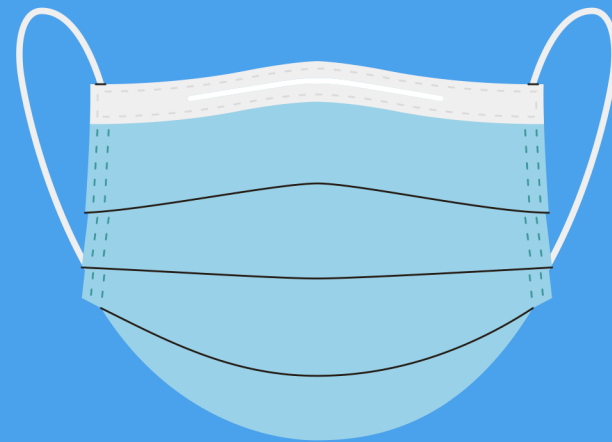
65.46%

who have **NEVER**
worked from home,
did **NOT** cut back



40.63%

who work from
home **FULL TIME**,
DID cut back



who **MOSTLY** work from
home **DID** cut back



CHI-SQUARE

	Value	df	Sig.
Chi-Square	31.919	10	<.001
Likelihood Ratio	32.861	10	<.001
Linear-by-Linear Assoc.	.013	1	.909

Statistically Significant ✓



CROSSTABS

Used Digital Differently

Personal Life Changes

	Yes, I Have Done This	No, I Have Not DoneThis
Changed in a Major Way	59.03%	39.8%
Changed, but Only a Little Bit	44.28%	55.34%
Stayed the Same	27%	72.3%





● REC

59.03%

said the **DID** use digital differently,
AFTER their life changed in a **MAJOR**
way

CHI-SQUARE

	Value	df	Sig.
Chi-Square	254.415	6	<.001
Likelihood Ratio	240.237	6	<.001
Linear-by-Linear Assoc.	25.617	1	<.001

Statistically Significant ✓




CROSSTABS

Closeness to Friends

WFH

	More Close than Before	Less Close than Before	About as Close Before
All of the Time	16.06%	43.80%	40.02%
Most of the Time	18.29%	41.25%	40.47%
Some of the Time	13.25%	40.96%	45.78%
Rarely	15.41%	38.66%	45.94%
Never	11.51%	35.84%	52.46%





43.80%

of participants who worked from home
ALL the time felt **LESS** close to their
friends

52.46%

of participants who **NEVER** worked
from home the time felt the **SAME** level
of close to their friends

CHI-SQUARE

	Value	df	Sig.
Chi-Square	38.657	15	<.001
Likelihood Ratio	39.538	15	<.001
Linear-by-Linear Assoc.	.201	1	.654

Statistically Significant



CROSSTABS

Closeness to Family Members

WFH

	More Close than Before	Less Close than Before	The Same as Before
All of the Time	29.5%	24.08%	46.2%
Most of the Time	28%	23.3%	48.6%
Some of the Time	23.4%	30.12%	46.3%
Rarely	21.2%	26.6%	51.26%
Never	20.3%	25.5%	53.8%



29.5%

of participants who worked
from home **ALL** the time felt
MORE close to their family
members

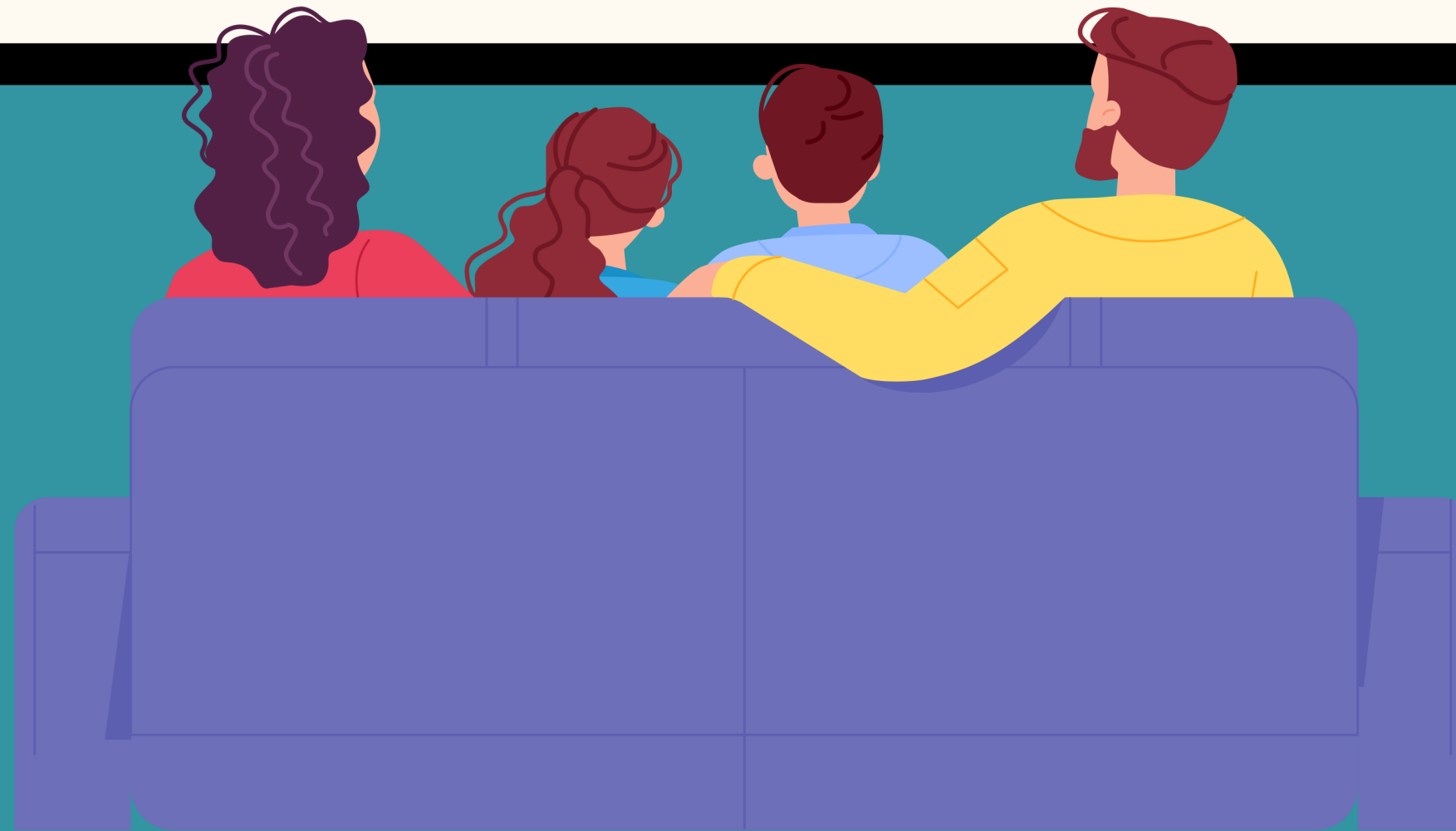
30.12%

of participants who worked from
home **SOME** the time felt **LESS** close
to their family members

24.08%

of participants who worked from
home **ALL** the time felt **LESS** close
to their family members

*For this data set, we
chose to only look the
those who did have a
change in connection



CHI-SQUARE

	Value	df	Sig.
Chi-Square	35.199	15	.002
Likelihood Ratio	35.698	15	.002
Linear-by-Linear Assoc.	.207	1	.649

Statistically Significant



Marketing Recommendations



Zoom



a way to be closer with
friends and not just for work

- long distance friendships



Apple



“Do Not Disturb”

- changing with you



Marketing Recommendations



Recruiters



HR



a chance to be closer with
their family members

- inclusivity

“Lunch and Learn”



THANK YOU!

