



To our Toadstool Parties clients.

Thank you so much for choosing us for your special event, we can assure you you're in good, experienced hands.

Please note that once the invoice is sent, we hold your slot for three working days for the deposit to be paid. Once we have received the payment, we will notify you via text or email.

Only when we have received a payment, your party will be secure, and services booked.

Your entertainer or event manager will call you a couple of days before the party to introduce themselves and to discuss the format, special requirements etc and discuss their arrival time, typically 15 minutes before the agreed start time.

Our Toadstool Team mean a lot to us so please make sure they have plenty of water during the party, easy access to a power point for music players and a free table to lay out their party or face painting equipment.

Please be aware you are responsible for providing one parking space for your entertainer at your chosen venue.

We really hope you have SUPER party!

If you have any questions, please don't hesitate to get in touch. Best wishes and thanks again,

The Toadstool Team

www.toadstoolparties.com

hello@toadstoolparties.com

07940 136 482



Toadstool Parties Terms and Conditions

The prices stated are for up to 30 children for one entertainer. Any parties over that number and a helper/second entertainer will be required.

For our Face Painting Team, numbers able to be painted will be discussed upon booking.

Upon confirmation and payment of the deposit, please note you are responsible for payment of the full order value, subject to the cancellation or postponement charges stated below.

We aim to ensure that all descriptions on our website and price list are accurate. We will notify you of any changes before you confirm your booking. Toadstool Parties has the right to alter or withdraw any party or service.

Please phone or email us if you would like to make any alterations to your booking. Alterations are only valid if agreed by us in writing.

All prices are subject to change at any time with the exception of confirmed bookings. There may be additional travel/delivery/event management costs, and these will be explained at the time of booking.

Any parking charges are also paid directly on the day. All details are explained in your confirmation email and invoice.



Amendments and Cancellation Policy

We must receive written notification if you wish to cancel or postpone your party.

The following charges apply –

All deposits paid are non-refundable.

In the event the party has to be cancelled due to Government restrictions or Global events, we will carry the paid deposit forward to a future date.

By paying the deposit, you agree and understand this.

Notice of cancellation 14 days or less before the event, whatever the circumstance, please note the total amount will be payable to Toadstool Parties.

Notice of amendments to the venue or event timings 14 days or less before the event must be agreed to by Toadstool Parties in writing. Please note these requests may not be possible, although we aim to be as flexible as possible.

If Toadstool Parties is unable to accommodate the requested changes, please note the total invoice amount will still be payable to Toadstool Parties.

We reserve to right to refund at our discretion after consulting the booked entertainer/s.

Please note we are unable to issue refunds due to illness, change of mind or bad weather, so please consider covered venues or a contingency plan.



Liability

The host/parent is responsible at all times for the general supervision of children within the party venue whether at home or at any other premises, for the supervision of exits, and for ensuring that children only leave the party venue with their own parent or guardian. Our responsibility is strictly limited to the supervision of party activities provided by us.

Toadstool Parties shall not have any liability to the client for any loss, damage, costs or expenses which the client suffers or incurs arising out of the event unless arising out of gross negligence or wilful misconduct of Toadstool Parties, its employees or suppliers.

The client undertakes to indemnify and keep indemnified Toadstool Parties in respect of any damage to property or any other loss of any nature whatsoever that Toadstool Parties may suffer as a result of any act or omission of the client or its guests at the event.

Toadstool Parties will not be liable to the client for any loss (whether direct or indirect) of profits, business or anticipated savings or any indirect or consequential loss whatsoever, even if Toadstool Parties shall have been advised as to the possibility thereof. Except in the respect of death or injury to persons arising from negligence.

Toadstool Parties liability to the client arising by or in connection with this agreement shall in any event be limited to the estimated or final booking value. Accidental damage to the property of the event should be covered by the clients' own insurance and no claim will be accepted by Toadstool Parties which hereby excludes liability for any such loss.



Toadstool Parties does not accept any liability and shall not be liable for non-completion of the event or any delays arising as a result of:

- . 1) Bad weather
- .2) Loss, damage or cancellation due to fire, floods or any other causes beyond its reasonable control
- . 3) State funerals and days of public mourning
- . 4) Strikes, riots, lock outs, lockdowns or travel restrictions affecting any trade with which Toadstool Parties is concerned

Please note that we reserve the right to take pictures of our staff, even upon signing a NDA, in party situ pre and post event for our records.

No minors, staff or families will be documented in said pictures.

Toadstool Parties doesn't state names or venues on their website or social media without prior consent.